

PROPOSAL COVER PAGE

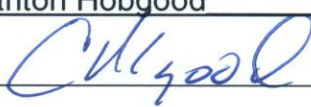
Name of Firm, Entity or Organization: Blue Cross and Blue Shield of Florida, Inc.	
Federal Employer Identification Number (FEIN): 59-2015694	
State of Florida License Number (If Applicable): Florida	
Name of Contact Person: Sue Kelman	
Title: Strategic Account Executive - Renewal	
E-Mail Address: Sue.Kelman@bcbsfl.com	
Mailing Address: 3811 NW 40 th Terrace	
Street Address (if different):	
City, State, Zip: Gainesville, FL 32606	
Telephone: 352-384-2348	Fax: 904-997-5440
Organizational Structure – Please Check One:	
Corporation <input checked="" type="checkbox"/> Partnership <input type="checkbox"/> Proprietorship <input type="checkbox"/> Joint Venture <input type="checkbox"/> Other <input type="checkbox"/>	
If Corporation:	
Date of Incorporation: 1980	State of Incorporation: Florida
States Registered in as Foreign Corporation: Not Applicable	
Authorized Signature:	
Print Name: <u>Carlton Hobgood</u>	
Signature: <u></u>	
Title: <u>VP Major Accounts</u>	
Phone: <u>904-905-3072</u>	
<i>This document must be completed and returned with your Submittal.</i>	

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Blue Cross and Blue Shield of Florida, its subsidiary Health Options and its affiliate Florida Combined Life, and all Independent Licensees of the Blue Cross and Blue Shield Association.

Administrative Services Only (ASO) Funding Arrangement Sumter County Board of County Commissioners

Administrative Fees Per Employee Per Month *				
	Year 1	Year 2	Year 3	Year 4
Medical and Pharmacy Administrative Fee	\$53.90	\$53.90	\$55.46	\$55.46
Total (includes AOR fees of \$2.00 PCPM)				

- 100% of earned pharmacy rebates return to Sumter County BOCC
- BCBSF will pay run-out claims at the termination of the contract at 15% of claims paid after contract termination date.

BlueCard (Out-of-State) Network Access Fees for 2010

Under 1,000 enrolled:

6.6% of network savings will be applied to all claims where services are rendered **outside** of Florida. The applicable percentage of network savings charged is capped at \$2,000 per claim.

*BlueCard (Out-of-State) Network Access Fees for 2011

Under 1,000 enrolled:

6.12% of network savings will be applied to all claims where services are rendered **outside** of Florida. The applicable percentage of network savings charged is capped at \$2,000 per claim.

The access fee percentage is determined by the Blue Cross and Blue Shield Association and is subject to change annually.

Proposal Assumptions

- Fees assume an effective date of 10/1/2010 and are based on a multi-year contract.
- Fees are based on 874 enrolled contract-holders. If there is a material change in enrollment, such as a major department or constitutional office severing from the plan, then we reserve the right to re-rate the quoted fees.
- This proposal assumes active employees age 65 and over are primary on the employer's coverage.
- The following services are included in our administrative fee:
 - Account management/account administration services
 - Employee education and implementation services
 - Standard ID cards including printing and mailing
 - Benefit booklets
 - Online provider directories with print capabilities for custom directories
 - MyBlueServiceSM (24/7 online self service tool)
 - Enrollment materials
 - Annual enrollment support (meetings, Brainshark and other assistance)
 - Standard eligibility processing and maintenance
 - Enrollment and Billing services
 - Reporting – online self-service, automated monthly and adhoc reports
 - Standard underwriting and actuarial services

- Claim processing
- Member services
- COBRA administration
- HIPAA administration
- Utilization Management/Case Management
- 24/7 access to health coaches
- Interactive online member health management tools
- Healthy Addition® maternity program
- Discount programs
- e-medicine capabilities
- Member Health Statement
- Reinsurance reporting and support
- Provider contracting – Delivery of network pricing/discounts
- Medical and pharmacy cost management initiatives
- Fraud and abuse unit
- Subrogation services
- Better You from Blue (BYfB) Wellness program (health fair, wellness education resources/programs)
- Disease Management (Core Diseases, Rare Diseases)
- Medical Review and Determination – Appeals



Provider Data Report by Claims Dollars
Group Name: SUMTER CNTY BD OF CNTY COMMRS Group Number: 60668
Claim Incurred Dates: 200901 - 200912
Report Run Date: 2/5/2010

Rank	Provider Number	Provider Name	Category	Specialty	Address Line 1 & 2	City	State	Zip	County	# Unique Members	# Claims	\$ Claims Dollars	Trad par	Non-par	BlueOptions (NWB) par	BlueOptions (NWB) non-par
1	25494	AHMED MAHMUD U	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	34498 CORTEZ BLVD	RIDGE MANOR	FL	33523	PASCO	371	803	\$11,485.29	X		X	
2	10140	MORTENSEN MONICA M	PRIMARY CARE SPECIALIST	PEDIATRICS	1389 S US 301	SUMTERVILLE	FL	33585	SUMTER	124	479	\$11,042.55	X		X	
3	26826	CHEAS RAFAEL A	PRIMARY CARE SPECIALIST	PEDIATRICS	33017 PROFESSIONAL DR	LEESBURG	FL	34788	LAKE	84	444	\$7,077.30	X		X	
4	58003	ALBINO NORMARIE M	PRIMARY CARE SPECIALIST	PEDIATRICS	1400 N US HIGHWAY 441 STE 942	THE VILLAGES	FL	32159	LAKE	100	377	\$5,698.76	X		X	
5	7887	THOMAS VALERIE B	PRIMARY CARE SPECIALIST	PEDIATRICS	1603 BANNING BEACH RD	TAVARES	FL	32778	LAKE	84	287	\$4,505.92	X		X	
6	44102	CARRAWAY ROBERT D	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	1389 S US HWY 301	SUMTERVILLE	FL	33585	SUMTER	127	278	\$4,089.36	X		X	
7	48179	DIAZ TANYA I	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	1425 S US HIGHWAY 301	SUMTERVILLE	FL	33585	SUMTER	81	184	\$3,287.17	X		X	
8	25804	USON ALEX M	PRIMARY CARE SPECIALIST	PEDIATRICS	1039 W DIXIE AVE	LEESBURG	FL	34748	LAKE	86	155	\$2,816.37	X		X	
9	32406	GUPTA RAVI P	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	401 W NORTH BLVD	LEESBURG	FL	34748	LAKE	22	127	\$2,808.31	X		X	
10	35208	BOGGUS DAN A	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	1755 DAVID WALKER DR	TAVARES	FL	32778	LAKE	68	199	\$2,735.31	X		X	
11	35967	RIVERA JANNETTE H	PRIMARY CARE SPECIALIST	PEDIATRICS	1120 CITRUS TOWER BLVD STE 100	CLERMONT	FL	34711	LAKE	29	81	\$2,454.44	X		X	
12	44982	ANSARI MASOOD U	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	119 OAKFIELD DR	BRANDON	FL	33511	HILLSBOROUGH	13	18	\$2,202.37	X		X	
13	18373	WATSON JILL P	PRIMARY CARE SPECIALIST	PEDIATRICS	1120 CITRUS TOWER BLVD STE 100	CLERMONT	FL	34711	LAKE	15	46	\$2,172.26	X		X	
14	35207	CLARK LOWELL F	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	212 S FLORIDA ST	BUSHNELL	FL	33513	SUMTER	136	190	\$2,099.84	X		X	
15	31545	SINGH PARIKSITH	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	5350 SPRING HILL DR	SPRING HILL	FL	34606	HERNANDO	94	266	\$2,002.21	X		X	
16	47025	SOBERANO MICHAEL M	PRIMARY CARE SPECIALIST	PEDIATRICS	1301 PLANTATION ISLAND DR STE 106B	SAINT AUGUSTINE	FL	32080	SAINT JOHNS	12	64	\$1,981.96	X		X	
17	1116	BURRESS JOHN D	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	607 HIGHWAY 466	LADY LAKE	FL	32159	LAKE	7	13	\$1,935.47	X		X	
18	1611	SAHNI MANISH	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	1425 S US HIGHWAY 301	SUMTERVILLE	FL	33585	SUMTER	77	177	\$1,814.02	X		X	
19	43166	GORDON SHERRY L G	PRIMARY CARE SPECIALIST	PEDIATRICS	6712 DAIRY RD	ZEPHYRHILLS	FL	33542	PASCO	11	49	\$1,722.43	X		X	
20	80689	LICHTINGER DAVID R	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	29320 US HIGHWAY 27	LEESBURG	FL	34748	LAKE	26	44	\$1,719.70	X		X	
21	82926	DUFFE YVONNE D	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	10131 W COLONIAL DR STE 1	OCOE	FL	34761	ORANGE	5	17	\$1,695.79	X		X	
22	10164	LARUE TODD G	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	13417 US HIGHWAY 301	DADE CITY	FL	33525	PASCO	14	29	\$1,496.12	X		X	
23	9743	PELLEGRINO FRANK	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	601 E DIXIE AVE STE 805	LEESBURG	FL	34748	LAKE	41	116	\$1,476.32	X		X	
24	57298	BROWN JAMES M	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	10696 SE US HIGHWAY 441	BELLEVIEW	FL	34420	MARION	30	131	\$1,462.28	X		X	
25	2718	GONZALEZ JAIME C	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	265 W HIGHWAY 50	CLERMONT	FL	34711	LAKE	21	60	\$1,435.01	X		X	
26	42671	CARRASCO JOSEPH L	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	26540 ACE AVE STE 108C	LEESBURG	FL	34748	LAKE	25	54	\$1,356.16	X		X	
27	17224	WHINNEN DANIEL W	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	5051 SE 110TH ST	BELLEVIEW	FL	34420	MARION	20	77	\$1,354.29	X		X	
28	47890	CARDONA FRANCISCO	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	560 JACKSON ST N	SAINT PETERSBURG	FL	33705	PINELLAS	2	5	\$1,332.43	X		X	
29	47722	PELTESON HOWARD	PRIMARY CARE SPECIALIST	PEDIATRICS	800 N MAITLAND AVE STE 102	MAITLAND	FL	32751	ORANGE	9	45	\$1,304.55	X		X	
30	48436	KORBAJ RABEE H	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	1839 CENTRAL AVE	SAINT PETERSBURG	FL	33713	PINELLAS	2	12	\$1,282.41	X		X	
31	94201	JACKSON BURKE L	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	10762 SE US HIGHWAY 441	BELLEVIEW	FL	34420	MARION	50	260	\$1,247.75	X		X	
32	80395	CREWS STEVEN A	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	8135 CENTRALIA COURT STE 101	LEESBURG	FL	34788	LAKE	32	72	\$1,243.38	X		X	
33	82588	HOLSTEIN ROBERT B	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	101 S OSCEOLA AVE	INVERNESS	FL	34452	CITRUS	45	83	\$1,227.88	X		X	
34	55054	STEED JAMES D	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	5051 SE 110TH ST	BELLEVIEW	FL	34420	MARION	24	76	\$1,085.97	X		X	
35	76020	AUNG MA THUZAR	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	18550 US HIGHWAY 441 STE A	MOUNT DORA	FL	32757	LAKE	11	27	\$1,073.16	X		X	
36	12833	HAWK CHERYL J	PRIMARY CARE SPECIALIST	PEDIATRICS	1500 SE 17TH ST STE 600	OCALA	FL	34471	MARION	26	46	\$1,064.64	X		X	
37	31407	ROQUE ROGER C	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	720 N BAY ST STE 8	EUSTIS	FL	32726	LAKE	16	39	\$1,036.32	X		X	
38	14831	OTEGBEYE AYODEJI B	PRIMARY CARE SPECIALIST	PEDIATRICS	844 N THORNTON AVE	ORLANDO	FL	32803	ORANGE	13	51	\$1,030.19	X		X	
39	9018	GELIN JOHN D	PRIMARY CARE SPECIALIST	GENERAL PRACTICE	7648 S FLORIDA AVE	FLORAL CITY	FL	34436	CITRUS	27	44	\$1,017.44	X		X	
40	79110	ABRAHAM MATHEW T	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	1389 S US HIGHWAY 301	SUMTERVILLE	FL	33585	SUMTER	36	69	\$974.58	X		X	
41	32444	BELLO MARIA B	PRIMARY CARE SPECIALIST	FAMILY MEDICINE	4120 CORLEY ISLAND RD STE 500	LEESBURG	FL	34748	LAKE	25	44	\$927.68	X		X	
42	12465	KERNS SUSAN F	PRIMARY CARE SPECIALIST	PEDIATRICS	1500 SE 17TH ST STE 600	OCALA	FL	34471	MARION	28	113	\$914.68	X		X	
43	42558	USMANI QURESHI RIZWAN A	PRIMARY CARE SPECIALIST	PEDIATRICS	11373 CORTEZ BLVD STE 308	BROOKSVILLE	FL	34613	HERNANDO	28	69	\$906.48	X		X	
44	35183	ELLIOTT DAVID O	PRIMARY CARE SPECIALIST	PEDIATRICS	1218 W DIXIE AVE STE B	LEESBURG	FL	34748	LAKE	44	97	\$892.92	X		X	

45	82169	TODOROVIC BORIS	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	18550 US HIGHWAY 441 STE A	MOUNT DORA	FL	32757	LAKE	5	14	\$851.66	X		X
46	1857	BAKER MICHAEL C	PRIMARY CARE SPECIALIST	PEDIATRICS	1502 N DONNELLY ST STE 103	MOUNT DORA	FL	32757	LAKE	8	32	\$850.71	X		X
47	57111	DAVINA BROWN ELEANOR F	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	3619 LAKE CENTER DR	MOUNT DORA	FL	32757	LAKE	7	22	\$825.27	X		X
48	1193	COLYN NIRA	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	5051 SE 110TH ST	BELLEVUE	FL	34420	MARION	13	26	\$821.64	X		X
49	51880	DELBAKHSH FARIBORZ	PRIMARY CARE SPECIALIST	INTERNAL MEDICINE	7235 REGINA WAY	ORLANDO	FL	32819	ORANGE	7	15	\$806.48	X		X
50	26182	WONG CYRIL C	PRIMARY CARE SPECIALIST	PEDIATRICS	11335 CORTEZ BLVD	BROOKSVILLE	FL	34613	HERNANDO	18	47	\$767.91	X		X



Provider Data Report by Claims Dollars
Group Name: SUMTER CNTY BD OF CNTY COMMRS Group Number: 60668
Claim Incurred Dates: 200901 - 200912
Report Run Date: 2/5/2010

Rank	Provider Number	Provider Name	Category	Specialty	Address Line 1 & 2	City	State	Zip	County	# Unique Members	# Claims	\$ Claims Dollars	Trad par	Non-par	Blue Options (NWB) par	BlueOptions (NWB) non-par
1	53426	HOPPE BRADFORD	OTHER SPECIALTIES	RADIATION ONCOLOGY	2015 N JEFFERSON ST	JACKSONVILLE	FL	32206	DUVAL	10	128	\$61,317.36	X		X	
2	57845	ROGERS TIMOTHY W	OTHER SPECIALTIES	NEPHROLOGY	2980 SE 3RD CT	OCALA	FL	34471	MARION	3	25	\$9,913.91	X		X	
3	15097	NICHOLS ROMAINE C	OTHER SPECIALTIES	RADIATION ONCOLOGY	2015 N JEFFERSON ST	JACKSONVILLE	FL	32206	DUVAL	4	10	\$6,444.50	X		X	
4	26565	HENDERSON RANDAL H	OTHER SPECIALTIES	MEDICAL ONCOLOGY	1600 SW ARCHER RD	GAINESVILLE	FL	32611	ALACHUA	4	7	\$6,444.50	X		X	
5	81933	SHER ANDREW B	OTHER SPECIALTIES	UROLOGY	616 N PALMETTO ST	LEESBURG	FL	34748	LAKE	18	71	\$5,347.60	X		X	
6	17445	THAPER SANDEEP K	OTHER SPECIALTIES	HEMATOLOGY & ONCOLOGY	601 E DIXIE AVE STE 1001	LEESBURG	FL	34748	LAKE	34	202	\$5,111.56	X		X	
7	71176	ICAZA ORLANDO J	OTHER SPECIALTIES	ANATOMIC PATHOLOGY	600 E DIXIE AVE	LEESBURG	FL	34748	LAKE	159	1,137	\$5,068.39			X	
8	35161	SAHAB JOSEPH G	OTHER SPECIALTIES	CARDIOVASCULAR DISEASE	511 MEDICAL PLAZA DR STE 101	LEESBURG	FL	34748	LAKE	30	85	\$4,766.36	X		X	
9	53059	BEHROUZ REZA	OTHER SPECIALTIES	VASCULAR NEUROLOGY	2 TAMPA GENERAL CIRCLE 2ND FLOOR	TAMPA	FL	33606	HILLSBOROUGH	2	14	\$4,329.27	X		X	
10	44787	CARDOSI RICHARD J	OTHER SPECIALTIES	GYNECOLOGIC ONCOLOGY	1600 LAKELAND HILLS BLVD	LAKELAND	FL	33805	POLK	2	8	\$4,053.44	X		X	
11	42383	ORTIZ FELIPE O	OTHER SPECIALTIES	PULMONARY DISEASE	601 MEDICAL PLAZA DR STE 102	LEESBURG	FL	34748	LAKE	20	54	\$3,387.57	X		X	
12	78675	MCLEAN KRISTINA M	OTHER SPECIALTIES	OBSTETRICS & GYNECOLOGY	1099 CITRUS TOWER BLVD STE 110	CLERMONT	FL	34711	LAKE	6	12	\$3,273.00	X		X	
13	9012	BHATTA SANJEEV	OTHER SPECIALTIES	INTERVENTIONAL CARDIOLOGY	511 MEDICAL PLAZA DR STE 101	LEESBURG	FL	34748	LAKE	17	57	\$3,248.33	X		X	
14	27892	STENGEL SCOTT M	OTHER SPECIALTIES	PAIN MEDICINE	1112 W DIXIE AVE	LEESBURG	FL	34748	LAKE	12	38	\$3,159.29	X			X
15	18070	HANUBAL SHIVAKUMAR S	OTHER SPECIALTIES	OBSTETRICS & GYNECOLOGY	1414 E MAIN ST	LEESBURG	FL	34748	LAKE	35	44	\$3,124.29	X		X	
16	29894	BROWARSKY IRWIN L	OTHER SPECIALTIES	ANATOMIC PATHOLOGY	4511 WOODLAND CORP BLVD SUITE 300	TAMPA	FL	33614	HILLSBOROUGH	5	135	\$2,953.70	X		X	
17	8370	COURTNEY WENDELL J	OTHER SPECIALTIES	OBSTETRICS & GYNECOLOGY	601 E DIXIE AVE STE 301	LEESBURG	FL	34748	LAKE	16	20	\$2,906.82	X		X	
18	1355	LIU WING	OTHER SPECIALTIES	CARDIOVASCULAR DISEASE	511 MEDICAL PLAZA DR STE 101	LEESBURG	FL	34748	LAKE	20	46	\$2,887.42	X		X	
19	145TK	XU NATALIE	OTHER SPECIALTIES	RADIATION ONCOLOGY	2015 N JEFFERSON ST	JACKSONVILLE	FL	32206	DUVAL	2	3	\$2,577.80	X		X	
20	28820	BASKAR SOUNDARAPANDIAN	OTHER SPECIALTIES	GASTROENTEROLOGY	2060 N DONNELLY ST	MOUNT DORA	FL	32757	LAKE	14	20	\$2,533.28	X		X	
21	71884	BOND MICHAEL J	OTHER SPECIALTIES	DERMATOLOGY	1120 CITRUS TOWER BLVD STE 330	CLERMONT	FL	34711	LAKE	26	49	\$2,478.17	X		X	
22	9490	MARUNIAK NICHOLAS A	OTHER SPECIALTIES	ANATOMIC PATHOLOGY	1201 S 9TH ST	LEESBURG	FL	34748	LAKE	3	5	\$2,400.00	X		X	
23	55112	PAULK JACK E	OTHER SPECIALTIES	UROLOGY	1901 SE 18TH AVE STE 300	OCALA	FL	34471	MARION	9	38	\$2,291.51	X		X	
24	65910	MONTENSEN NEAL R	OTHER SPECIALTIES	PODIATRIST	1389 S US HIGHWAY 301	SUMTERVILLE	FL	33585	SUMTER	68	172	\$2,228.68	X		X	
25	12944	NERAD STEVEN J	OTHER SPECIALTIES	INTERVENTIONAL CARDIOLOGY	8135 CENTRALIA COURT STE 102	LEESBURG	FL	34788	LAKE	6	43	\$2,200.88	X		X	
26	30345	KAUFMAN STUART J	OTHER SPECIALTIES	OPHTHALMOLOGY	6329 GALL BLVD	ZEPHYRHILLS	FL	33542	PASCO	45	165	\$2,151.56	X		X	
27	51373	MAVROFRIDES ELIAS C	OTHER SPECIALTIES	OPHTHALMOLOGY	1025 PRIMERA BLVD	LAKE MARY	FL	32746	SEMINOLE	8	57	\$2,134.63	X		X	
28	46593	DAVILA GUILLERMO	OTHER SPECIALTIES	GYNECOLOGY	2950 CLEVELAND CLINIC BLVD	WESTON	FL	33331	BROWARD	4	6	\$2,066.84	X		X	
29	90270	KAREN ANDREW D	OTHER SPECIALTIES	OBSTETRICS & GYNECOLOGY	1099 CITRUS TOWER BLVD STE 110	CLERMONT	FL	34711	LAKE	10	13	\$2,052.28	X		X	
30	70193	MARKLAND PAPENHEIM KARRIE L	OTHER SPECIALTIES	CHIROPRACTOR	116 COUNTY ROAD 470	LAKE PANASOFFKEE	FL	33538	SUMTER	105	299	\$2,026.37	X		X	
31	68710	ANTONELLI PATRICK J	OTHER SPECIALTIES	OTOLARYNGOLOGY	1600 SW ARCHER RD	GAINESVILLE	FL	32611	ALACHUA	4	5	\$1,890.27	X		X	
32	14243	TORRES AMARILIS	OTHER SPECIALTIES	RHEUMATOLOGY	38135 MARKET SQ	ZEPHYRHILLS	FL	33542	PASCO	27	233	\$1,850.06	X		X	
33	26995	ROJAS ARMANDO L	OTHER SPECIALTIES	OBSTETRICS & GYNECOLOGY	800 MEDICAL CT E	INVERNESS	FL	34452	CITRUS	20	39	\$1,840.51	X		X	
34	93513	UPADYA ANUPAMA	OTHER SPECIALTIES	PULMONARY DISEASE	753 HIGHWAY 466	LADY LAKE	FL	32159	LAKE	8	12	\$1,840.30	X		X	
35	18758	MARZEK PETER A	OTHER SPECIALTIES	PLASTIC SURGERY	1879 NIGHTINGALE LN STE A2	TAVARES	FL	32778	LAKE	7	10	\$1,821.06	X		X	
36	35206	SUSTARSIC DAVID L	OTHER SPECIALTIES	SURGERY	511 MEDICAL PLAZA DR STE 101	LEESBURG	FL	34748	LAKE	8	14	\$1,811.57	X		X	
37	47068	MOFFETT DOUGLAS H	OTHER SPECIALTIES	OBSTETRICS & GYNECOLOGY	601 E DIXIE AVE STE 401	LEESBURG	FL	34748	LAKE	39	88	\$1,782.63	X		X	
38	31339	KOLLER CHARLES J	OTHER SPECIALTIES	SURGERY	2055 GLENWOOD DR	WINTER PARK	FL	32792	ORANGE	2	7	\$1,769.52	X		X	
39	82769	KATANICK SHELDON L	OTHER SPECIALTIES	DIAGNOSTIC RADIOLOGY	5925 SE ABSHIER BLVD	BELLEVIEW	FL	34420	MARION	2	15	\$1,673.38	X			X
40	51757	YELAMANCHI VISHNU P	OTHER SPECIALTIES	INTERVENTIONAL CARDIOLOGY	13940 N US HIGHWAY 441 STE 102	LADY LAKE	FL	32159	LAKE	7	25	\$1,636.38	X		X	
41	25650	PERROTT WENDY S	OTHER SPECIALTIES	OBSTETRICS & GYNECOLOGY	400 W WOODWARD AVE	EUSTIS	FL	32726	LAKE	17	21	\$1,630.59	X		X	
42	51952	STEEPY KATHLEEN A	OTHER SPECIALTIES	GYNECOLOGY	1503 BUENOS AIRES BLVD STE 181	THE VILLAGES	FL	32159	LAKE	23	40	\$1,614.83	X		X	
43	26918	ESPERANZA LOWELLA E	OTHER SPECIALTIES	DERMATOLOGY	38051 MARKET SQ	ZEPHYRHILLS	FL	33542	PASCO	38	186	\$1,609.36	X		X	

44	15155	WAHL MICHAEL J	OTHER SPECIALTIES	(CARDIOTHORACIC VASCULAR SURGERY)	13910 LAKESHORE BLVD STE 140	HUDSON	FL	34667	PASCO	1	3	\$1,602.03	X		X	
45	55273	LEWANDOWSKI RUSSELL J	OTHER SPECIALTIES	CHIROPRACTOR	3348 E GULF TO LAKE HWY	INVERNESS	FL	34453	CITRUS	5	100	\$1,574.57	X		X	
46	4669	DALOS NANCY P	OTHER SPECIALTIES	QUALIFICATIONS IN CHILD NEUROLOGY	1099 5TH AVE N STE 300	SAINT PETERSBURG	FL	33705	PINELLAS	4	16	\$1,568.87	X		X	
47	68562	LEW DAVID C	OTHER SPECIALTIES	INTERVENTIONAL CARDIOLOGY	511 MEDICAL PLAZA DR STE 101	LEESBURG	FL	34748	LAKE	10	28	\$1,565.01	X		X	
48	22261	ETHEREDGE RICHARD K	OTHER SPECIALTIES	CHIROPRACTOR	3261 US HIGHWAY 441/27 STE A1	FRUITLAND PARK	FL	34731	LAKE	32	224	\$1,542.63	X		X	
49	68627	CHUN KEVIN E	OTHER SPECIALTIES	DERMATOLOGY	1132 E NORTH BLVD	LEESBURG	FL	34748	LAKE	6	17	\$1,539.68	X		X	
50	6103	RAMIREZ EDGAR D	OTHER SPECIALTIES	PAIN MEDICINE	15303 AMBERLY DR STE A	TAMPA	FL	33647	HILLSBOROUGH	2	17	\$1,531.79	X		X	



Provider Data Report by Claims Dollars
Group Name: SUMTER CNTY BD OF CNTY COMMRS Group Number: 60668
Claim Incurred Dates: 200901 - 200912
Report Run Date: 2/5/2010

Rank	Provider Number	Provider Name	Category	Specialty	Address Line 1 & 2	City	State	Zip	County	# Unique Members	# Claims	\$ Claims Dollars	Trad par	Non-par	Blue Options (NWB) par	Blue Options (NWB) non-par
1	328	LEESBURG REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	600 E DIXIE AVE	LEESBURG	FL	34748	LAKE	233	3,210	\$881,881.13	X		X	
2	306	FLORIDA HOSPITAL WATERMAN	FACILITY	GENERAL ACUTE CARE HOSPITAL	1000 WATERMAN WAY	TAVARES	FL	32778	LAKE	117	1,194	\$364,408.95	X		X	
3	584	H LEE MOFFITT CANCER CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	12902 MAGNOLIA DR	TAMPA	FL	33612	HILLSBOROUGH	32	409	\$216,038.95	X		X	
4	302	FLORIDA HOSPITAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	601 E ROLLINS ST	ORLANDO	FL	32803	ORANGE	27	312	\$213,745.10	X		X	
5	314	SOUTH LAKE HOSPITAL INC	FACILITY	GENERAL ACUTE CARE HOSPITAL	1099 CITRUS TOWER BLVD	CLERMONT	FL	34711	LAKE	72	693	\$194,515.31	X		X	
6	345	ORLANDO HEALTH INC	FACILITY	GENERAL ACUTE CARE HOSPITAL	1414 KUHLE AVE	ORLANDO	FL	32806	ORANGE	49	486	\$162,399.47	X		X	
7	125	SHANDS AT THE UNIVERSITY OF FLORIDA	FACILITY	GENERAL ACUTE CARE HOSPITAL	1600 SW ARCHER RD	GAINESVILLE	FL	32610	ALACHUA	61	664	\$145,026.79	X		X	
8	544	CITRUS MEMORIAL HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	123 S SEMINOLE AVE	INVERNESS	FL	34452	CITRUS	136	1,089	\$134,348.56	X		X	
9	588	THE VILLAGES REGIONAL HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	1451 EL CAMINO REAL	THE VILLAGES	FL	32159	LAKE	59	684	\$131,233.00	X		X	
10	509	TAMPA GENERAL HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	1 TAMPA GENERAL CIRCLE	TAMPA	FL	33606	HILLSBOROUGH	5	68	\$113,331.14	X		X	
11	532	BROOKSVILLE REGIONAL HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	17240 CORTEZ BLVD	BROOKSVILLE	FL	34601	HERNANDO	48	539	\$102,559.50	X		X	
12	304	MUNROE REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	1500 SW 1ST AVENUE	OCALA	FL	34474	MARION	26	221	\$100,619.99	X		X	
13	566	PASCO REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	13100 FORT KING RD	DADE CITY	FL	33525	PASCO	35	356	\$66,506.13	X		X	
14	581	OAK HILL HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	11375 CORTEZ BLVD	SPRING HILL	FL	34613	HERNANDO	12	177	\$52,016.75	X		X	
15	339	OCALA REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	1431 SW FIRST AVENUE	OCALA	FL	34474	MARION	15	221	\$51,609.81	X		X	
16	577	SEVEN RIVERS REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	6201 N SUNCOAST BLVD	CRYSTAL RIVER	FL	34428	CITRUS	10	133	\$44,958.80	X		X	
17	506	ST JOSEPHS HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	3001 DR MLK JR BLVD W	TAMPA	FL	33607	HILLSBOROUGH	4	19	\$44,602.61	X		X	
18	316	HEALTH CENTRAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	10000 WEST COLONIAL DRIVE	OCOE	FL	34761	ORANGE	12	133	\$37,267.29	X		X	
19	585	SPRING HILL REGIONAL HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	10461 QUALITY DR	SPRING HILL	FL	34609	HERNANDO	10	130	\$33,069.53	X		X	
20	301	HOLMES REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	1350 S HICKORY ST	MELBOURNE	FL	32901	BREVARD	4	94	\$26,789.61	X		X	
21	326	FLORIDA HOSPITAL DELAND	FACILITY	GENERAL ACUTE CARE HOSPITAL	701 W PLYMOUTH AVE	DELAND	FL	32720	VOLUSIA	4	35	\$24,309.27	X		X	
22	533	FLORIDA HOSPITAL ZEPHYRHILLS, INC.	FACILITY	GENERAL ACUTE CARE HOSPITAL	7050 GALL BLVD	ZEPHYRHILLS	FL	33541	PASCO	21	103	\$14,568.78	X		X	
23	515	LAKELAND REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	1324 LAKELAND HILLS BLVD	LAKELAND	FL	33805	POLK	3	27	\$13,998.96	X		X	
24	579	REGIONAL MED CTR BAYONET POINT	FACILITY	GENERAL ACUTE CARE HOSPITAL	14000 FIVAY RD	HUDSON	FL	34667	PASCO	1	12	\$12,912.00	X		X	
25	338	OSCEOLA REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	700 W OAK ST	KISSIMMEE	FL	34741	OSCEOLA	2	38	\$10,645.00	X		X	
26	132	NORTH FLORIDA REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	6500 W NEWBERRY RD	GAINESVILLE	FL	32605	ALACHUA	1	25	\$10,547.00	X		X	
27	536	ALL CHILDRENS HOSPITAL, INC.	FACILITY	GENERAL ACUTE CARE HOSPITAL	801 6TH ST S	SAINT PETERSBURG	FL	33701	PINELLAS	13	67	\$7,698.12	X		X	
28	587	CLEVELAND CLINIC FLORIDA HEALTH SYSTEM N	FACILITY	GENERAL ACUTE CARE HOSPITAL	3100 WESTON RD	WESTON	FL	33331	BROWARD	1	14	\$6,563.81	X		X	
29	511	BARTOW REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	2200 OSPREY BLVD	BARTOW	FL	33830	POLK	1	15	\$5,078.00	X		X	
30	505	ST ANTHONYS HOSPITAL INC	FACILITY	GENERAL ACUTE CARE HOSPITAL	1200 7TH AVE N	SAINT PETERSBURG	FL	33705	PINELLAS	2	8	\$4,278.79	X		X	
31	119	SHANDS JACKSONVILLE MEDICAL CENTER INC	FACILITY	GENERAL ACUTE CARE HOSPITAL	655 W 8TH ST	JACKSONVILLE	FL	32209	DUVAL	4	21	\$4,100.19	X		X	
32	146	SAINT CLOUD REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	2906 17TH STREET	SAINT CLOUD	FL	34769	OSCEOLA	1	14	\$3,618.00	X		X	
33	303	HALIFAX MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	303 N CLYDE MORRIS BLVD	DAYTONA BEACH	FL	32114	VOLUSIA	1	15	\$3,311.00	X		X	
34	553	UNIVERSITY COMMUNITY HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	3100 E FLETCHER AVE	TAMPA	FL	33613	HILLSBOROUGH	3	16	\$2,610.89	X		X	
35	120	BAPTIST MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	800 PRUDENTIAL DR	JACKSONVILLE	FL	32207	DUVAL	2	24	\$2,521.48	X		X	
36	108	ST VINCENTS MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	1 SHIRCLIFF WAY	JACKSONVILLE	FL	32204	DUVAL	1	4	\$2,193.82	X		X	
37	137	LAKE CITY MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	340 NW COMMERCE DR	LAKE CITY	FL	32055	COLUMBIA	1	116	\$1,857.56	X		X	
38	445	CAPITAL REGIONAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	2626 CAPITAL MEDICAL BLVD	TALLAHASSEE	FL	32308	LEON	1	8	\$1,634.00	X		X	
39	206	MARTIN MEMORIAL MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	300 SE HOSPITAL AVE	STUART	FL	34994	MARTIN	2	14	\$1,631.00	X		X	
40	291	WEST BOCA MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	21644 STATE ROAD 7	BOCA RATON	FL	33428	PALM BEACH	1	28	\$1,147.00	X		X	
41	507	WINTER HAVEN HOSPITAL, INC.	FACILITY	GENERAL ACUTE CARE HOSPITAL	200 AVENUE F NE	WINTER HAVEN	FL	33881	POLK	1	2	\$1,144.78	X		X	
42	283	COLUMBIA HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	2201 45TH ST	WEST PALM BEACH	FL	33407	PALM BEACH	2	8	\$1,072.00	X		X	
43	107	MAYO CLINIC FLORIDA HOSPITAL	HOSPITAL	GENERAL ACUTE CARE HOSPITAL	4500 SAN PABLO ROAD	JACKSONVILLE	FL	32224	DUVAL	2	32	\$1,019.25	X			X

44	318	FLORIDA HOSPITAL FISH MEMORIAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	1055 SAXON BLVD	ORANGE CITY	FL	32763	VOLUSIA	2	16	\$955.20	X		X
45	243	LOWER KEYS MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	5900 COLLEGE RD	KEY WEST	FL	33040	MONROE	1	6	\$845.85	X		X
46	143	MEMORIAL HOSPITAL MIRAMAR	FACILITY	GENERAL ACUTE CARE HOSPITAL	1901 SW 172ND AVE	MIRAMAR	FL	33029	BROWARD	1	13	\$710.00	X		X
47	135	PUTNAM COMMUNITY MEDICAL CTR	FACILITY	GENERAL ACUTE CARE HOSPITAL	611 ZEAGLER DR	PALATKA	FL	32177	PUTNAM	1	4	\$636.60	X		X
48	251	MARINERS HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	MARINERS HOSPITAL	TAVERNIER	FL	33070	MONROE	1	2	\$627.75	X		X
49	289	JUPITER MEDICAL CENTER	FACILITY	GENERAL ACUTE CARE HOSPITAL	1210 S OLD DIXIE HWY	JUPITER	FL	33458	PALM BEACH	1	5	\$619.67	X		X
50	244	SOUTH MIAMI HOSPITAL	FACILITY	GENERAL ACUTE CARE HOSPITAL	6200 SW 73RD ST	MIAMI	FL	33143	MIAMI-DADE	1	2	\$615.00	X		X



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1	T9041	CAREMARK LLC	ANCILLARY	SPECIALTY PHARMACY	STE 500	TAMPA	FL	33614	HILLSBOROUGH	57	86	\$43,294.78	X		X	
2	V75	RENAL TREATMENT CENTERS LEESBURG	ANCILLARY	(ESRD) TREATMENT	801 E DIXIE AVE. STE 108A	LEESBURG	FL	34748	LAKE	11	45	\$37,724.80	X		X	
3	V3J	MT DORA DIALYSIS	ANCILLARY	(ESRD) TREATMENT	2735 W OLD HWY 441	MOUNT DORA	FL	32757	LAKE	7	60	\$25,646.86	X		X	
4	L8020	QUEST DIAGNOSTICS INC	ANCILLARY	CLINICAL MEDICAL LABORATORY	2750 MONROE BLVD	NORRISTOWN	PA	19403	MONTGOMERY	1,462	5,312	\$19,325.63	X		X	
5	6P2	VILLAGES ENDOSCOPY & SURGICAL CENTER LLC	ANCILLARY	AMBULATORY SURGICAL	10900 SE 174TH PLACE	SUMMERFIELD	FL	34491	MARION	11	18	\$13,259.64	X		X	
6	V3060	RADIOLOGY ASSOCIATES OF CENTRAL FLORIDA	ANCILLARY	RADIOLOGY	801 E DIXIE AVE STE 104	LEESBURG	FL	34748	LAKE	137	259	\$11,265.75	X		X	
7	A0725	LAKE SUMTER EMERGENCY MEDICAL SERVICES I	ANCILLARY	AMBULANCE	2761 W OLD HWY 441 #A	MOUNT DORA	FL	32757	LAKE	56	122	\$10,411.94	X		X	
8	68V	SUNCOAST ENDOSCOPY CENTER	ANCILLARY	AMBULATORY SURGICAL	3621 E FOREST DR	INVERNESS	FL	34453	CITRUS	17	25	\$9,132.17	X		X	
9	65D	LAKE SURGERY AND ENDOSCOPY CENTER	ANCILLARY	AMBULATORY SURGICAL	8110 COUNTY ROAD 44, LEG A	LEESBURG	FL	34788	LAKE	11	16	\$8,014.70	X		X	
10	V3235	THOMAS E LANGLEY MEDICAL CENTER	ANCILLARY	RADIOLOGY	1389 S US HWY 301	SUMTERVILLE	FL	33585	SUMTER	159	242	\$7,797.29	X		X	
11	6AC	CARILLON SURGERY CENTER LLC	ANCILLARY	AMBULATORY SURGICAL	900 CARILLON PKWY	SAINT PETERSBURG	FL	33716	PINELLAS	1	4	\$7,734.02	X		X	
12	H4A	INTERIM HEALTHCARE OF NORTH CENTRAL FLA	ANCILLARY	HOME HEALTH	32644 BLOSSOM LN	LEESBURG	FL	34788	LAKE	7	83	\$6,233.66	X		X	
13	JV3	BAYCARE HOME CARE INC	ANCILLARY	HOME HEALTH	8452 118TH AVENUE NORTH	LARGO	FL	33773	PINELLAS	4	14	\$6,034.48	X		X	
14	JQ4	FLORIDA HOSPITAL HOME INFUSION LLP	ANCILLARY	HOME HEALTH	277 DOUGLAS AVE STE 1010	ALTAMONTE SPRINGS	FL	32714	SEMINOLE	4	25	\$5,777.00	X		X	
15	E8A	LAKESIDE BEHAVIORAL HEALTHCARE INC	ANCILLARY	PSYCHIATRIC HOSPITAL	434 W KENNEDY BLVD	ORLANDO	FL	32810	ORANGE	1	1	\$4,600.00	X		X	
16	V3179	LAKE MEDICAL IMAGING & VASCULAR INSTITUT	ANCILLARY	RADIOLOGY	910 OLD CAMP RD STE 122	THE VILLAGES	FL	32162	SUMTER	20	32	\$4,599.67	X		X	
17	B902B	LAKE REGIONAL URGENT CARE	ANCILLARY	URGENT CARE	8404 US HIGHWAY 441	LEESBURG	FL	34788	LAKE	145	207	\$4,498.35	X		X	
18	R9458	BAYCARE HOME CARE INC	ANCILLARY	DURABLE MEDICAL EQUIPMENT & MEDICAL SUPPLIES	8452 118TH AVE	LARGO	FL	33773	PINELLAS	13	142	\$4,252.19	X		X	
19	Y900P	PHYSICAL THERAPY SERVICES OF BROOKSVILLE	ANCILLARY	PHYSICAL THERAPY	20195 CORTEZ BLVD	BROOKSVILLE	FL	34601	HERNANDO	41	692	\$4,068.48	X		X	
20	V3059	LAKE MEDICAL IMAGING AND BREAST CENTER A	ANCILLARY	RADIOLOGY	1400 N US HIGHWAY 441 STE 510	THE VILLAGES	FL	32159	LAKE	51	110	\$4,018.05	X		X	
21	64Y	THE SURGERY CENTER OF OCALA LLC	ANCILLARY	AMBULATORY SURGICAL	3241 SW 34TH ST	OCALA	FL	34474	MARION	4	7	\$3,992.80	X		X	
22	610	SURGICAL LICENSED WARD	ANCILLARY	AMBULATORY SURGICAL	110 W UNDERWOOD ST STE B	ORLANDO	FL	32806	ORANGE	1	4	\$3,962.50	X		X	
23	6P9	LAKE ENDOSCOPY CENTER	ANCILLARY	AMBULATORY SURGICAL	17355 S E 109TH TERRACE RD	SUMMERFIELD	FL	34491	MARION	7	12	\$3,944.52	X		X	
24	GA9	REHAB G V INC	ANCILLARY	COMPREHENSIVE OUTPATIENT REHABILITATION FACILITY	765 HIGHWAY 466	LADY LAKE	FL	32159	LAKE	13	290	\$3,867.52	X		X	
25	6H9	PEDIATRIC SURGERY CENTERS LLC	ANCILLARY	AMBULATORY SURGICAL	10080 BALAYE RUN DR	TAMPA	FL	33619	HILLSBOROUGH	1	3	\$3,587.50	X		X	
26	69R	ENDOSURG OUTPATIENT CENTER	ANCILLARY	AMBULATORY SURGICAL	13838 N US HIGHWAY 441	LADY LAKE	FL	32159	LAKE	6	10	\$3,225.40	X		X	
27	B916L	PARAMOUNT URGENT CARE INC	ANCILLARY	URGENT CARE	8640 E COUNTY ROAD 466 STE A	THE VILLAGES	FL	32162	SUMTER	65	177	\$3,044.13	X		X	
28	6Q7	TLC OUTPATIENT SURGERY AND LASER CENTER	ANCILLARY	AMBULATORY SURGICAL	201 WEST GUAVA STREET	LADY LAKE	FL	32159	LAKE	4	9	\$2,808.95	X		X	
29	R9445	PEDIATRIC HEALTH CHOICE	ANCILLARY	DURABLE MEDICAL EQUIPMENT & MEDICAL SUPPLIES	8509 BENJAMIN RD STE A	TAMPA	FL	33634	HILLSBOROUGH	13	40	\$2,746.02	X		X	
30	R39	LAKE CENTRE FOR REHABILITATION	ANCILLARY	REHABILITATION	600 W NORTH BLVD STE D	LEESBURG	FL	34748	LAKE	9	98	\$2,652.00	X		X	
31	62Z	THE OCALA ENDOSCOPY ASC	ANCILLARY	AMBULATORY SURGICAL	1160 SE 18TH PL	OCALA	FL	34471	MARION	4	6	\$2,610.37	X		X	
32	63N	PHYSICIANS SURGICAL CARE CENTER	ANCILLARY	AMBULATORY SURGICAL	2056 ALOMA AVE	WINTER PARK	FL	32792	ORANGE	2	5	\$2,547.25	X		X	
33	686	CENTRAL FLORIDA SURGICAL CENTER	ANCILLARY	AMBULATORY SURGICAL	11140 W COLONIAL DR STE 3	OCOE	FL	34761	ORANGE	2	4	\$2,446.94	X		X	
34	6R2	THE SURGERY CENTER OF THE VILLAGES LLC	ANCILLARY	AMBULATORY SURGICAL	17560 SE 109TH TERRACE RD	SUMMERFIELD	FL	34491	MARION	1	2	\$2,215.20	X		X	
35	QR2	CORA REHABILITATION CLINICS	ANCILLARY	REHABILITATION	15745 DORA AVE STE B	TAVARES	FL	32778	LAKE	6	114	\$2,198.40	X		X	
36	62E	MID FLORIDA SURGERY CENTER	ANCILLARY	AMBULATORY SURGICAL	17564 US HIGHWAY 441	MOUNT DORA	FL	32757	LAKE	4	6	\$2,177.66	X		X	
37	B904H	LRMC RIVERSIDE URGENT CARE CENTER	ANCILLARY	URGENT CARE	3631 W BURLEIGH BLVD	TAVARES	FL	32778	LAKE	24	46	\$2,174.90	X		X	

38	64G	FLORIDA MEDICAL CLINIC SPECIAL PROCEDURE	ANCILLARY	AMBULATORY SURGICAL	38135 MARKET SQ	ZEPHYRHILLS	FL	33542	PASCO	4	6	\$1,934.39	X		X	
39	63T	CITRUS SURGERY CENTER	ANCILLARY	AMBULATORY SURGICAL	110 N LECANTO HWY	LECANTO	FL	34461	CITRUS	2	2	\$1,845.56	X		X	
40	Q3N	PHYSIO MED INC	ANCILLARY	REHABILITATION	3800 LAKE CENTER LOOP STE 4	MOUNT DORA	FL	32757	LAKE	4	29	\$1,831.76	X		X	
41	E15	THE CENTERS INC	ANCILLARY	PSYCHIATRIC HOSPITAL	5664 SW 60TH AVE	OCALA	FL	34474	MARION	1	1	\$1,800.00	X		X	
42	JZ8	AMBIENT HEALTHCARE OF CENTRAL FLORIDA IN	ANCILLARY	HOME HEALTH	100	ORLANDO	FL	32826	ORANGE	2	6	\$1,772.74	X		X	
43	Z044X	KANOPKIN PAMELA	ANCILLARY	CLINICAL	12380 NW 77TH ST	OCALA	FL	34482	MARION	5	24	\$1,731.68	X		X	
44	V3076	MEDICAL IMAGING CENTER AT WINDSOR OAKS	ANCILLARY	RADIOLOGY	1901 SE 18TH AVE STE 200A	OCALA	FL	34471	MARION	41	84	\$1,690.23	X		X	
45	687	SUNCOAST EYE CENTER	ANCILLARY	AMBULATORY SURGICAL	14003 LAKESHORE BLVD	HUDSON	FL	34667	PASCO	1	3	\$1,548.00	X		X	
46	M2729	ANIMAS DIABETES CARE LLC	ANCILLARY	DURABLE MEDICAL EQUIPMENT & MEDICAL SUPPLIES	801 BRICKELL AVE STE 900	MIAMI	FL	33131	MIAMI-DADE	2	10	\$1,520.82	X		X	
47	V2302	WEST HERNANDO DIAGNOSTIC AND MRI CENTER	ANCILLARY	RADIOLOGY	3315 COMMERCIAL WAY	SPRING HILL	FL	34606	HERNANDO	11	18	\$1,495.68	X		X	
48	68P	FLORIDA ENDOSCOPY AND SURGERY FAC	ANCILLARY	AMBULATORY SURGICAL	12900 CORTEZ BLVD STE 103	BROOKSVILLE	FL	34613	HERNANDO	1	2	\$1,477.80	X		X	
49	R5713	LIBERTY MEDICAL SUPPLY	ANCILLARY	DURABLE MEDICAL EQUIPMENT & MEDICAL SUPPLIES	8883 LIBERTY LANE STE 250	PORT SAINT LUCIE	FL	34952	SAINT LUCIE	18	67	\$1,430.28	X		X	
50	R9045	BYRAM HEALTHCARE CENTERS INC	ANCILLARY	DURABLE MEDICAL EQUIPMENT & MEDICAL SUPPLIES	11400 47TH ST N STE A	CLEARWATER	FL	33762	PINELLAS	25	67	\$1,383.26	X		X	

Member Access

Sumter County Board of County Commissioners

BlueOptions Provider Network

Summary of Employees With Desired Access

Access Standard	% meeting desired access	# of providers/ locations	Average miles to meet desired access
Adult Primary Care Type Providers (2 in 8)	87.4%	7,432 / 4,299	2.9
Pediatric Primary Care Type Providers (1 in 8)	56.2%	2,110 / 1,313	4.0
Specialists (2 in 10)	90.1%	15,640 / 5,778	4.5
Obstetricians and Gynecologists (2 in 12)	50.7%	1,701 / 946	5.6
General/Acute Care Hospitals (1 in 20)	81.6%	204 / 205	10.3

Summary of Employees Without Desired Access

Access Standard	% not meeting desired access	# of providers/ locations	Average miles to meet desired access
Adult Primary Care Type Providers (2 in 8)	12.6%	7,432 / 4,299	9.5
Pediatric Primary Care Type Providers (1 in 8)	43.8%	2,110 / 1,313	11.4
Specialists (2 in 10)	9.9%	15,640 / 5,778	12.0
Obstetricians and Gynecologists (2 in 12)	49.3%	1,701 / 946	17.8
General/Acute Care Hospitals (1 in 20)	18.4%	204 / 205	21.8



**BlueCross BlueShield
of Florida**

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Managed Care Accessibility Analysis

March 26, 2010

A report on the accessibility of the

BlueOptions Provider Network

for the employees of

Sumter County Board of County Commissioners

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Accessibility overview specifications

GeoAccess

Summary - Employees With Desired Access - Adult Primary Care

Accessibility analysis specifications	
Provider group:	Adult PCPs 7,432 providers at 4,299 locations (based on 9,170 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	2 Providers Within 8 Miles
Employees with desired access:	732 (87.4%)

Average distance to a choice of providers for employees with desired access					
Number of providers	1	2	3	4	5
Miles	2.5	2.9	4.1	4.3	5.7

Key geographic areas				
County	Total number of employees	Employees with desired access		
		Number	Percent	Average distance to 2 providers
SUMTER	485	408	84	3.2
LAKE	169	152	90	2.7
CITRUS	39	37	95	3.1
MARION	35	31	89	2.5
ORANGE	25	25	100	1.8
HERNANDO	26	22	85	3.4
SEMINOLE	14	14	100	1.6
PASCO	9	8	89	3.4
VOLUSIA	7	7	100	2.1
BREVARD	6	6	100	1.7

Summary - Employees Without Desired Access - Adult Primary Care

Accessibility analysis specifications	
Provider group:	Adult PCPs 7,432 providers at 4,299 locations (based on 9,170 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	2 Providers Within 8 Miles
Employees without desired access:	106 (12.6%)

Average distance to a choice of providers for employees without desired access					
Number of providers	1	2	3	4	5
Miles	8.2	9.5	10.0	10.2	10.5

Key geographic areas				
County	Total number of employees	Employees without desired access		
		Number	Percent	Average distance to 2 providers
SUMTER	485	77	16	9.2
LAKE	169	17	10	10.5
MARION	35	4	11	10.8
HERNANDO	26	4	15	9.6
CITRUS	39	2	5	8.1
PASCO	9	1	11	10.8
OSCEOLA	6	1	17	8.5

Summary - Employees With Desired Access - Pediatrician

Accessibility analysis specifications	
Provider group:	Pediatricians 2,110 providers at 1,313 locations (based on 2,935 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	1 Provider Within 8 Miles
Employees with desired access:	471 (56.2%)

Average distance to a choice of providers for employees with desired access					
Number of providers	1	2	3	4	5
Miles	4.0	4.8	9.0	9.6	10.0

Key geographic areas				
County	Total number of employees	Employees with desired access		
		Number	Percent	Average distance to 1 provider
SUMTER	485	172	35	5.6
LAKE	169	143	85	3.3
CITRUS	39	31	79	3.7
MARION	35	27	77	3.0
ORANGE	25	24	96	1.8
HERNANDO	26	19	73	3.7
SEMINOLE	14	14	100	1.9
PASCO	9	7	78	4.0
VOLUSIA	7	7	100	2.9
BREVARD	6	6	100	1.6

Summary - Employees Without Desired Access - Pediatrician

Accessibility analysis specifications	
Provider group:	Pediatricians 2,110 providers at 1,313 locations (based on 2,935 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	1 Provider Within 8 Miles
Employees without desired access:	367 (43.8%)

Average distance to a choice of providers for employees without desired access					
Number of providers	1	2	3	4	5
Miles	11.4	11.8	15.8	16.8	17.7

Key geographic areas				
County	Total number of employees	Employees without desired access		
		Number	Percent	Average distance to 1 provider
SUMTER	485	313	65	11.4
LAKE	169	26	15	10.9
CITRUS	39	8	21	10.1
MARION	35	8	23	12.7
HERNANDO	26	7	27	11.6
PASCO	9	2	22	11.9
ORANGE	25	1	4	8.6
GILCHRIST	1	1	100	10.8
LEVY	1	1	100	13.7

Summary - Employees With Desired Access - Specialist

Accessibility analysis specifications	
Provider group:	Specialists 15,640 providers at 5,778 locations (based on 25,020 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	2 Providers Within 10 Miles
Employees with desired access:	755 (90.1%)

Average distance to a choice of providers for employees with desired access					
Number of providers	1	2	3	4	5
Miles	3.8	4.5	4.7	4.7	4.8

Key geographic areas				
County	Total number of employees	Employees with desired access		
		Number	Percent	Average distance to 2 providers
SUMTER	485	429	88	5.5
LAKE	169	152	90	3.4
CITRUS	39	38	97	3.8
MARION	35	30	86	2.8
HERNANDO	26	25	96	4.4
ORANGE	25	25	100	1.8
SEMINOLE	14	14	100	1.8
PASCO	9	7	78	3.5
VOLUSIA	7	7	100	2.4
BREVARD	6	6	100	1.5

Summary - Employees Without Desired Access - Specialist

Accessibility analysis specifications	
Provider group:	Specialists 15,640 providers at 5,778 locations (based on 25,020 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	2 Providers Within 10 Miles
Employees without desired access:	83 (9.9%)

Average distance to a choice of providers for employees without desired access					
Number of providers	1	2	3	4	5
Miles	9.6	12.0	12.1	12.2	12.2

Key geographic areas				
County	Total number of employees	Employees without desired access		
		Number	Percent	Average distance to 2 providers
SUMTER	485	56	12	11.4
LAKE	169	17	10	13.3
MARION	35	5	14	13.0
PASCO	9	2	22	11.5
CITRUS	39	1	3	10.4
HERNANDO	26	1	4	10.8
GILCHRIST	1	1	100	16.7

Summary - Employees With Desired Access - OB/GYN

Accessibility analysis specifications	
Provider group:	OB/GYN Physicians 1,701 providers at 946 locations (based on 2,361 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	2 Providers Within 12 Miles
Employees with desired access:	425 (50.7%)

Average distance to a choice of providers for employees with desired access					
Number of providers	1	2	3	4	5
Miles	4.9	5.6	6.5	6.7	7.5

Key geographic areas				
County	Total number of employees	Employees with desired access		
		Number	Percent	Average distance to 2 providers
LAKE	169	152	90	5.5
SUMTER	485	105	22	7.2
CITRUS	39	39	100	6.0
MARION	35	28	80	5.7
ORANGE	25	25	100	3.0
HERNANDO	26	22	85	5.8
SEMINOLE	14	14	100	2.0
PASCO	9	8	89	5.0
VOLUSIA	7	7	100	3.4
BREVARD	6	6	100	2.6

Summary - Employees Without Desired Access - OB/GYN

Accessibility analysis specifications	
Provider group:	OB/GYN Physicians 1,701 providers at 946 locations (based on 2,361 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	2 Providers Within 12 Miles
Employees without desired access:	413 (49.3%)

Average distance to a choice of providers for employees without desired access					
Number of providers	1	2	3	4	5
Miles	7.2	17.8	18.2	18.3	18.5

Key geographic areas				
County	Total number of employees	Employees without desired access		
		Number	Percent	Average distance to 2 providers
SUMTER	485	380	78	17.8
LAKE	169	17	10	14.6
MARION	35	7	20	16.2
HERNANDO	26	4	15	13.5
PASCO	9	1	11	12.0
DIXIE	1	1	100	38.2
GILCHRIST	1	1	100	29.8
LEVY	1	1	100	14.0
TAYLOR	1	1	100	55.5

Summary - Employees With Desired Access - Hospital

Accessibility analysis specifications	
Provider group:	Hospitals 204 providers at 205 locations (based on 205 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	1 Provider Within 20 Miles
Employees with desired access:	684 (81.6%)

Average distance to a choice of providers for employees with desired access					
Number of providers	1	2	3	4	5
Miles	10.3	15.4	19.2	22.6	25.2

Key geographic areas				
County	Total number of employees	Employees with desired access		
		Number	Percent	Average distance to 1 provider
SUMTER	485	335	69	14.1
LAKE	169	168	99	6.9
CITRUS	39	39	100	6.6
MARION	35	34	97	8.0
HERNANDO	26	26	100	7.4
ORANGE	25	25	100	5.5
SEMINOLE	14	14	100	4.7
PASCO	9	9	100	7.7
VOLUSIA	7	7	100	3.4
BREVARD	6	6	100	2.9

Summary - Employees Without Desired Access - Hospital

Accessibility analysis specifications	
Provider group:	Hospitals 204 providers at 205 locations (based on 205 records)
Employee group:	Employees (With Recognized Zip Codes) 838 employees
Access standard:	1 Provider Within 20 Miles
Employees without desired access:	154 (18.4%)

Average distance to a choice of providers for employees without desired access					
Number of providers	1	2	3	4	5
Miles	21.8	23.4	24.9	26.3	27.4

Key geographic areas				
County	Total number of employees	Employees without desired access		
		Number	Percent	Average distance to 1 provider
SUMTER	485	150	31	21.7
LAKE	169	1	1	21.1
MARION	35	1	3	21.0
DIXIE	1	1	100	38.2
GILCHRIST	1	1	100	30.1

Blue Cross and Blue Shield of Florida

Managed Care Accessibility Detail

March 26, 2010

Detail report on the accessibility of the

BlueOptions Provider Network

for the employees of

Sumter County Board of County Commissioners

Detail - Employees With Desired Access - Adult Primary Care

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
BREVARD - FL							
COCOA	32922	1	7	1	100	0.7	1.0
MELBOURNE	32901	1	38	1	100	0.0	0.0
	32904	2	11	2	100	0.6	0.9
PALM BAY	32907	1	14	1	100	1.1	1.8
	32909	1	0	1	100	4.8	5.3
BROWARD - FL							
FORT LAUDERDALE	33315	1	0	1	100	0.6	0.7
CITRUS - FL							
BEVERLY HILLS	34465	1	15	1	100	0.4	0.4
DUNNELLON	34433	1	0	1	100	2.7	5.5
	34434	1	2	1	100	3.3	3.4
FLORAL CITY	34436	12	1	10	83	2.4	5.4
HERNANDO	34442	3	3	3	100	2.1	2.3
HOMOSASSA	34446	1	7	1	100	3.4	3.4
HOMOSASSA SPRINGS	34447	1	0	1	100	0.4	0.6
INVERNESS	34450	8	4	8	100	2.6	2.9
	34452	5	16	5	100	0.3	1.5
	34453	6	6	6	100	1.4	1.6
DIXIE - FL							
OLD TOWN	32680	1	2	1	100	5.5	5.5
DUVAL - FL							
JACKSONVILLE	32210	1	23	1	100	2.7	2.7
GILCHRIST - FL							
BELL	32619	1	2	1	100	2.2	2.2
HERNANDO - FL							
BROOKSVILLE	34601	12	12	11	92	3.6	3.9
	34602	3	1	3	100	3.0	6.4
	34604	1	0	1	100	4.7	4.9
SPRING HILL	34606	1	29	1	100	0.8	2.4
	34608	1	6	1	100	1.1	1.1
	34609	5	18	5	100	0.8	0.8
HILLSBOROUGH - FL							
PLANT CITY	33567	1	0	1	100	4.7	4.7
TAMPA	33618	1	28	1	100	0.0	0.9
	33637	1	2	1	100	1.4	1.4
LAKE - FL							
ALTOONA	32702	5	0	2	40	3.5	3.7
CLERMONT	34711	12	36	12	100	1.8	1.9

Access standard: 2 Providers Within 8 Miles

Provider group: Adult PCPs

Detail - Employees With Desired Access - Adult Primary Care

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
LAKE - FL							
CLERMONT	34712	1	0	1	100	0.5	0.5
	34714	2	3	1	50	2.7	2.7
	34715	9	0	9	100	2.9	3.4
EUSTIS	32726	13	19	13	100	0.7	0.8
	32727	1	0	1	100	0.2	0.3
	32736	9	1	3	33	1.8	3.3
FRUITLAND PARK	34731	9	0	9	100	2.6	2.7
GRAND ISLAND	32735	4	0	4	100	4.2	4.3
GROVELAND	34736	12	4	12	100	3.8	3.8
HOWEY IN THE HILLS	34737	2	1	2	100	1.2	5.5
LADY LAKE	32158	2	0	2	100	1.1	2.9
	32159	10	48	10	100	1.7	2.5
LEESBURG	34748	13	32	13	100	1.3	1.3
	34749	2	0	2	100	0.9	0.9
	34788	11	5	11	100	1.9	3.0
MASCOTTE	34753	8	0	8	100	2.0	2.0
MINNEOLA	34755	3	0	3	100	1.2	1.2
MONTVERDE	34756	1	0	1	100	4.1	4.7
SORRENTO	32776	8	1	8	100	2.2	5.6
TAVARES	32778	16	9	16	100	1.6	2.9
UMATILLA	32784	10	2	7	70	4.2	4.3
YALAH	34797	2	0	2	100	3.5	3.5
LEVY - FL							
INGLIS	34449	1	2	1	100	0.0	0.0
MARION - FL							
BELLEVUE	34420	4	19	4	100	0.6	1.5
DUNNELLON	34431	1	2	1	100	2.5	2.5
FORT MC COY	32134	1	0	1	100	6.4	6.4
OCALA	34470	2	8	2	100	2.1	2.1
	34471	5	86	5	100	0.5	0.6
	34473	1	2	1	100	2.7	2.7
	34474	1	26	1	100	0.9	0.9
	34476	1	5	1	100	2.2	2.3
	34480	4	1	4	100	1.6	2.2
	34483	1	0	1	100	3.2	3.5
SUMMERFIELD	34491	7	19	7	100	3.2	3.8
WEIRSDALE	32195	3	1	3	100	1.2	3.7

Access standard: 2 Providers Within 8 Miles

Provider group: Adult PCPs

Detail - Employees With Desired Access - Adult Primary Care

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
ORANGE - FL							
APOPKA	32703	3	21	3	100	1.6	2.2
	32712	1	15	1	100	2.5	2.5
MOUNT DORA	32757	12	21	12	100	1.4	2.1
OCOE	34761	1	28	1	100	1.8	1.8
ORLANDO	32806	1	67	1	100	0.3	0.3
	32826	2	3	2	100	1.6	2.6
	32828	1	7	1	100	1.8	1.8
	32835	2	17	2	100	0.1	0.1
	32869	1	0	1	100	0.7	1.2
WINTER GARDEN	34787	1	9	1	100	0.5	0.5
OSCEOLA - FL							
KISSIMMEE	34743	2	3	2	100	0.9	0.9
	34744	1	13	1	100	1.3	1.3
	34758	1	0	1	100	6.1	6.2
SAINT CLOUD	34772	1	0	1	100	6.1	6.1
PASCO - FL							
DADE CITY	33523	5	2	4	80	1.9	3.2
PORT RICHEY	34668	1	9	1	100	2.0	2.0
SAN ANTONIO	33576	1	0	1	100	4.1	5.1
SPRING HILL	34610	1	0	1	100	5.4	6.7
WESLEY CHAPEL	33544	1	21	1	100	0.0	0.5
PINELLAS - FL							
PALM HARBOR	34683	1	5	1	100	0.0	1.0
SEMINOLE	33776	1	5	1	100	0.6	0.6
POLK - FL							
AUBURNDALE	33823	1	2	1	100	3.3	4.4
BARTOW	33830	1	17	1	100	0.0	3.1
KISSIMMEE	34759	1	9	1	100	2.5	2.5
LAKE WALES	33898	1	0	1	100	3.9	3.9
LAKELAND	33805	1	79	1	100	2.4	2.5
SEMINOLE - FL							
ALTAMONTE SPRINGS	32714	1	9	1	100	0.6	1.4
CASSELBERRY	32707	1	11	1	100	1.5	1.5
LAKE MARY	32746	3	26	3	100	1.1	1.1
LONGWOOD	32750	1	22	1	100	0.4	0.5
	32779	1	9	1	100	1.5	1.5
OVIEDO	32766	1	0	1	100	4.4	4.4
SANFORD	32771	1	18	1	100	2.7	2.7

Access standard: 2 Providers Within 8 Miles

Provider group: Adult PCPs

Detail - Employees With Desired Access - Adult Primary Care

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
SEMINOLE - FL							
SANFORD	32773	1	0	1	100	2.3	2.3
WINTER PARK	32792	1	32	1	100	0.7	0.8
WINTER SPRINGS	32708	3	6	3	100	1.1	1.2
ST. LUCIE - FL							
PORT SAINT LUCIE	34985	1	0	1	100	1.7	1.7
SUMTER - FL							
BUSHNELL	33513	215	4	164	76	2.3	2.6
CENTER HILL	33514	22	0	14	64	6.9	7.0
COLEMAN	33521	8	0	8	100	3.9	3.9
LAKE PANASOFFKEE	33538	65	2	65	100	2.7	2.7
OXFORD	34484	16	0	16	100	3.3	3.4
SUMTERVILLE	33585	18	8	18	100	1.5	1.5
THE VILLAGES	32162	11	17	11	100	1.6	1.6
WEBSTER	33597	71	0	53	75	5.3	6.0
WILDWOOD	34785	59	2	59	100	2.5	2.5
TAYLOR - FL							
PERRY	32348	1	1	1	100	2.4	3.0
VOLUSIA - FL							
DEBARY	32713	2	3	2	100	1.2	1.3
DELAND	32724	1	4	1	100	1.7	3.6
DELTONA	32725	3	14	3	100	0.5	0.8
	32738	1	0	1	100	6.2	6.5
TOTALS		826	1,120	732	89	2.5	2.9

Access standard: 2 Providers Within 8 Miles

Provider group: Adult PCPs

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees without desired access			
				Number	Pct	Average distance to providers	
						1	2
CITRUS - FL FLORAL CITY	34436	12	1	2	17	5.2	8.1
HERNANDO - FL BROOKSVILLE	34601	12	12	1	8	6.9	10.1
	34614	1	0	1	100	8.2	8.2
NOBLETON	34661	2	0	2	100	9.1	9.9
LAKE - FL ALTOONA	32702	5	0	3	60	10.4	10.6
ASTOR	32102	2	1	2	100	0.9	11.0
CLERMONT	34714	2	3	1	50	10.2	10.2
EUSTIS	32736	9	1	6	67	9.0	9.4
PAISLEY	32767	2	0	2	100	12.0	12.1
UMATILLA	32784	10	2	3	30	8.6	11.2
MARION - FL OCKLAWAHA	32179	3	0	3	100	6.3	10.4
SILVER SPRINGS	34488	1	1	1	100	5.7	11.8
OSCEOLA - FL SAINT CLOUD	34771	1	0	1	100	8.4	8.5
PASCO - FL DADE CITY	33523	5	2	1	20	4.9	10.8
SUMTER - FL BUSHNELL	33513	215	4	51	24	7.7	8.9
CENTER HILL	33514	22	0	8	36	9.5	9.6
WEBSTER	33597	71	0	18	25	9.6	9.7
TOTALS		375	27	106	28	8.2	9.5

Provider group: Adult PCPs

Detail - Employees With Desired Access - Pediatrician

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
BREVARD - FL						
COCOA	32922	1	1	1	100	0.1
MELBOURNE	32901	1	9	1	100	1.0
	32904	2	3	2	100	0.7
PALM BAY	32907	1	2	1	100	1.1
	32909	1	0	1	100	6.1
BROWARD - FL						
FORT LAUDERDALE	33315	1	0	1	100	0.7
CITRUS - FL						
BEVERLY HILLS	34465	1	0	1	100	1.7
DUNNELLON	34433	1	0	1	100	7.6
	34434	1	1	1	100	3.4
FLORAL CITY	34436	12	0	4	33	7.1
HERNANDO	34442	3	0	3	100	4.8
HOMOSASSA	34446	1	0	1	100	7.1
HOMOSASSA SPRINGS	34447	1	0	1	100	6.4
INVERNESS	34450	8	0	8	100	3.3
	34452	5	1	5	100	1.7
	34453	6	1	6	100	1.8
DIXIE - FL						
OLD TOWN	32680	1	1	1	100	5.5
DUVAL - FL						
JACKSONVILLE	32210	1	0	1	100	3.3
HERNANDO - FL						
BROOKSVILLE	34601	12	2	11	92	4.4
	34604	1	0	1	100	5.8
SPRING HILL	34606	1	0	1	100	3.8
	34608	1	1	1	100	2.4
	34609	5	11	5	100	2.0
HILLSBOROUGH - FL						
PLANT CITY	33567	1	0	1	100	5.9
TAMPA	33618	1	16	1	100	1.1
	33637	1	0	1	100	1.8
LAKE - FL						
CLERMONT	34711	12	15	12	100	2.1
	34712	1	0	1	100	1.6
	34714	2	4	1	50	0.0
	34715	9	0	9	100	3.3
EUSTIS	32726	13	1	13	100	1.4

Access standard: 1 Provider Within 8 Miles

Provider group: Pediatricians

Detail - Employees With Desired Access - Pediatrician

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
LAKE - FL						
EUSTIS	32727	1	0	1	100	0.6
	32736	9	0	3	33	3.4
FRUITLAND PARK	34731	9	0	9	100	5.3
GRAND ISLAND	32735	4	0	4	100	4.5
GROVELAND	34736	12	1	12	100	4.4
LADY LAKE	32158	2	0	2	100	4.8
	32159	10	2	10	100	3.6
LEESBURG	34748	13	5	12	92	3.7
	34749	2	0	2	100	0.4
	34788	11	2	11	100	3.0
MASCOTTE	34753	8	0	8	100	3.4
MINNEOLA	34755	3	0	3	100	1.1
MONTVERDE	34756	1	0	1	100	4.7
SORRENTO	32776	8	0	8	100	5.7
TAVARES	32778	16	6	16	100	2.2
UMATILLA	32784	10	0	3	30	6.9
YALAHA	34797	2	0	2	100	6.1
MARION - FL						
BELLEVIEW	34420	4	3	4	100	1.6
DUNNELLON	34431	1	0	1	100	5.4
OCALA	34470	2	0	2	100	3.4
	34471	5	23	5	100	1.1
	34474	1	1	1	100	0.4
	34480	4	0	4	100	1.9
	34483	1	0	1	100	3.5
SUMMERFIELD	34491	7	0	6	86	5.5
WEIRSDALE	32195	3	0	3	100	3.9
ORANGE - FL						
APOPKA	32703	3	12	3	100	2.7
	32712	1	0	1	100	6.9
MOUNT DORA	32757	12	3	11	92	1.5
OCOEE	34761	1	19	1	100	2.5
ORLANDO	32806	1	27	1	100	1.2
	32826	2	2	2	100	1.5
	32828	1	9	1	100	1.8
	32835	2	9	2	100	0.1
	32869	1	0	1	100	3.1
WINTER GARDEN	34787	1	6	1	100	0.9

Access standard: 1 Provider Within 8 Miles

Provider group: Pediatricians

Detail - Employees With Desired Access - Pediatrician

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
OSCEOLA - FL						
KISSIMMEE	34743	2	1	2	100	0.8
	34744	1	5	1	100	2.7
	34758	1	0	1	100	5.9
SAINT CLOUD	34771	1	0	1	100	4.2
	34772	1	1	1	100	6.1
PASCO - FL						
DADE CITY	33523	5	0	3	60	3.2
PORT RICHEY	34668	1	0	1	100	2.6
SAN ANTONIO	33576	1	0	1	100	6.4
SPRING HILL	34610	1	0	1	100	7.7
WESLEY CHAPEL	33544	1	11	1	100	1.9
PINELLAS - FL						
PALM HARBOR	34683	1	0	1	100	1.3
SEMINOLE	33776	1	0	1	100	2.1
POLK - FL						
AUBURNDALE	33823	1	0	1	100	5.8
BARTOW	33830	1	3	1	100	3.4
KISSIMMEE	34759	1	8	1	100	2.1
LAKE WALES	33898	1	0	1	100	3.9
LAKELAND	33805	1	23	1	100	2.4
SEMINOLE - FL						
ALTAMONTE SPRINGS	32714	1	2	1	100	1.0
CASSELBERRY	32707	1	0	1	100	2.6
LAKE MARY	32746	3	22	3	100	1.2
LONGWOOD	32750	1	3	1	100	1.2
	32779	1	2	1	100	1.8
OVIEDO	32766	1	0	1	100	5.1
SANFORD	32771	1	9	1	100	1.9
	32773	1	0	1	100	2.0
WINTER PARK	32792	1	6	1	100	1.1
WINTER SPRINGS	32708	3	0	3	100	2.2
ST. LUCIE - FL						
PORT SAINT LUCIE	34985	1	0	1	100	1.5
SUMTER - FL						
BUSHNELL	33513	215	0	53	25	6.4
CENTER HILL	33514	22	0	3	14	7.2
COLEMAN	33521	8	0	8	100	3.9
LAKE PANASOFFKEE	33538	65	0	43	66	6.1

Access standard: 1 Provider Within 8 Miles

Provider group: Pediatricians

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
SUMTER - FL						
OXFORD	34484	16	0	11	69	6.0
SUMTERVILLE	33585	18	2	18	100	1.5
THE VILLAGES	32162	11	0	11	100	4.6
WILDWOOD	34785	59	0	25	42	6.7
TAYLOR - FL						
PERRY	32348	1	1	1	100	2.4
VOLUSIA - FL						
DEBARY	32713	2	0	2	100	1.7
DELAND	32724	1	0	1	100	3.7
DELTONA	32725	3	1	3	100	1.9
	32738	1	0	1	100	7.4
TOTALS		741	299	471	64	4.0

Provider group: Pediatricians

Detail - Employees Without Desired Access - Pediatrician

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees without desired access		
				Number	Pct	Average distance to a choice of 1 provider
CITRUS - FL FLORAL CITY	34436	12	0	8	67	10.1
GILCHRIST - FL BELL	32619	1	0	1	100	10.8
HERNANDO - FL BROOKSVILLE	34601	12	2	1	8	14.3
	34602	3	0	3	100	9.9
	34614	1	0	1	100	9.4
NOBLETON	34661	2	0	2	100	13.9
LAKE - FL ALTOONA	32702	5	0	5	100	12.5
ASTOR	32102	2	0	2	100	11.0
CLERMONT	34714	2	4	1	50	10.2
EUSTIS	32736	9	0	6	67	10.6
HOWEY IN THE HILLS	34737	2	0	2	100	8.8
LEESBURG	34748	13	5	1	8	8.0
PAISLEY	32767	2	0	2	100	13.3
UMATILLA	32784	10	0	7	70	10.6
LEVY - FL INGLIS	34449	1	0	1	100	13.7
MARION - FL FORT MC COY	32134	1	0	1	100	20.7
OCALA	34473	1	0	1	100	10.6
	34476	1	0	1	100	9.2
OCKLAWAHA	32179	3	0	3	100	13.7
SILVER SPRINGS	34488	1	0	1	100	12.1
SUMMERFIELD	34491	7	0	1	14	8.2
ORANGE - FL MOUNT DORA	32757	12	3	1	8	8.6
PASCO - FL DADE CITY	33523	5	0	2	40	11.9
SUMTER - FL BUSHNELL	33513	215	0	162	75	11.6
CENTER HILL	33514	22	0	19	86	10.2
LAKE PANASOFFKEE	33538	65	0	22	34	9.2
OXFORD	34484	16	0	5	31	10.4
WEBSTER	33597	71	0	71	100	13.0
WILDWOOD	34785	59	0	34	58	9.4
TOTALS		556	14	367	66	11.4

Access standard: 1 Provider Within 8 Miles

Provider group: Pediatricians

Detail - Employees With Desired Access - Specialist

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
BREVARD - FL							
COCOA	32922	1	3	1	100	0.6	1.1
MELBOURNE	32901	1	232	1	100	0.0	0.0
	32904	2	13	2	100	0.7	0.7
PALM BAY	32907	1	27	1	100	1.1	1.1
	32909	1	0	1	100	4.8	5.3
BROWARD - FL							
FORT LAUDERDALE	33315	1	0	1	100	0.4	0.4
CITRUS - FL							
BEVERLY HILLS	34465	1	10	1	100	0.4	0.4
DUNNELLON	34433	1	0	1	100	2.7	5.4
	34434	1	1	1	100	3.4	4.2
FLORAL CITY	34436	12	0	11	92	5.6	7.3
HERNANDO	34442	3	2	3	100	2.8	3.3
HOMOSASSA	34446	1	3	1	100	3.6	3.8
HOMOSASSA SPRINGS	34447	1	0	1	100	0.8	1.3
INVERNESS	34450	8	3	8	100	2.3	2.8
	34452	5	42	5	100	0.4	1.4
	34453	6	7	6	100	1.5	1.6
DIXIE - FL							
OLD TOWN	32680	1	0	1	100	7.0	7.0
DUVAL - FL							
JACKSONVILLE	32210	1	5	1	100	1.2	1.2
HERNANDO - FL							
BROOKSVILLE	34601	12	18	12	100	4.3	4.3
	34602	3	0	2	67	8.6	8.6
	34604	1	0	1	100	4.5	4.5
	34614	1	0	1	100	8.1	8.2
NOBLETON	34661	2	0	2	100	9.1	9.1
SPRING HILL	34606	1	14	1	100	2.2	2.2
	34608	1	17	1	100	1.1	1.1
	34609	5	54	5	100	0.8	1.2
HILLSBOROUGH - FL							
PLANT CITY	33567	1	1	1	100	4.7	4.7
TAMPA	33618	1	30	1	100	0.7	1.0
	33637	1	69	1	100	1.2	1.2
LAKE - FL							
ALTOONA	32702	5	0	2	40	2.1	8.5
CLERMONT	34711	12	107	12	100	1.7	2.1

Access standard: 2 Providers Within 10 Miles

Provider group: Specialists

Detail - Employees With Desired Access - Specialist

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
LAKE - FL							
CLERMONT	34712	1	0	1	100	0.5	0.7
	34714	2	2	1	50	3.3	3.3
	34715	9	2	9	100	2.9	3.3
EUSTIS	32726	13	17	13	100	0.9	1.0
	32727	1	0	1	100	0.4	0.4
	32736	9	0	4	44	4.5	4.7
FRUITLAND PARK	34731	9	1	9	100	1.5	2.8
GRAND ISLAND	32735	4	0	4	100	4.2	4.3
GROVELAND	34736	12	0	11	92	6.0	6.1
HOWEY IN THE HILLS	34737	2	0	2	100	5.1	5.4
LADY LAKE	32158	2	0	2	100	1.0	1.0
	32159	10	104	10	100	1.2	1.7
LEESBURG	34748	13	132	13	100	0.9	1.3
	34749	2	0	2	100	0.3	0.3
	34788	11	19	11	100	1.8	1.9
MASCOTTE	34753	8	0	8	100	8.8	8.9
MINNEOLA	34755	3	0	3	100	0.6	0.9
MONTVERDE	34756	1	0	1	100	4.1	4.7
SORRENTO	32776	8	0	8	100	5.8	6.5
TAVARES	32778	16	53	16	100	1.3	1.9
UMATILLA	32784	10	1	7	70	3.8	8.0
YALAH	34797	2	0	2	100	3.6	4.2
LEVY - FL							
INGLIS	34449	1	0	1	100	8.0	8.1
MARION - FL							
BELLEVUE	34420	4	3	4	100	1.4	1.8
DUNNELLON	34431	1	0	1	100	2.9	5.4
OCALA	34470	2	3	2	100	1.7	2.1
	34471	5	229	5	100	0.5	0.7
	34473	1	1	1	100	2.0	9.6
	34474	1	93	1	100	0.8	0.9
	34476	1	7	1	100	3.1	3.1
	34480	4	0	4	100	1.6	2.2
	34483	1	0	1	100	0.9	0.9
SUMMERFIELD	34491	7	26	7	100	3.6	4.0
WEIRSDALE	32195	3	0	3	100	3.7	3.8
ORANGE - FL							
APOPKA	32703	3	22	3	100	2.2	2.8

Access standard: 2 Providers Within 10 Miles

Provider group: Specialists

Detail - Employees With Desired Access - Specialist

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
ORANGE - FL							
APOPKA	32712	1	1	1	100	6.1	6.4
MOUNT DORA	32757	12	26	12	100	1.3	1.4
OCOE	34761	1	70	1	100	2.3	2.5
ORLANDO	32806	1	420	1	100	0.0	0.3
	32826	2	5	2	100	2.4	2.4
	32828	1	7	1	100	1.8	1.9
	32835	2	43	2	100	0.1	0.1
	32869	1	0	1	100	1.1	1.7
WINTER GARDEN	34787	1	3	1	100	0.9	1.4
OSCEOLA - FL							
KISSIMMEE	34743	2	7	2	100	2.1	2.1
	34744	1	9	1	100	3.5	3.5
	34758	1	0	1	100	6.2	6.5
SAINT CLOUD	34771	1	0	1	100	7.1	8.4
	34772	1	0	1	100	5.7	6.4
PASCO - FL							
DADE CITY	33523	5	2	3	60	2.7	2.7
PORT RICHEY	34668	1	21	1	100	1.6	1.6
SAN ANTONIO	33576	1	1	1	100	0.0	5.7
SPRING HILL	34610	1	0	1	100	6.7	7.8
WESLEY CHAPEL	33544	1	22	1	100	1.3	1.4
PINELLAS - FL							
PALM HARBOR	34683	1	4	1	100	0.9	1.1
SEMINOLE	33776	1	1	1	100	0.9	2.5
POLK - FL							
AUBURNDALE	33823	1	1	1	100	4.2	5.8
BARTOW	33830	1	13	1	100	3.2	3.2
KISSIMMEE	34759	1	1	1	100	3.1	9.6
LAKE WALES	33898	1	0	1	100	3.9	3.9
LAKELAND	33805	1	257	1	100	0.3	2.6
SEMINOLE - FL							
ALTAMONTE SPRINGS	32714	1	16	1	100	1.7	1.7
CASSELBERRY	32707	1	3	1	100	1.5	1.5
LAKE MARY	32746	3	126	3	100	0.7	0.7
LONGWOOD	32750	1	62	1	100	0.0	0.5
	32779	1	1	1	100	1.6	2.9
OVIEDO	32766	1	0	1	100	5.0	5.1
SANFORD	32771	1	64	1	100	1.9	1.9

Access standard: 2 Providers Within 10 Miles

Provider group: Specialists

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
SEMINOLE - FL							
SANFORD	32773	1	1	1	100	1.9	2.3
WINTER PARK	32792	1	100	1	100	0.7	1.0
WINTER SPRINGS	32708	3	1	3	100	1.7	1.8
ST. LUCIE - FL							
PORT SAINT LUCIE	34985	1	0	1	100	1.5	1.6
SUMTER - FL							
BUSHNELL	33513	215	6	215	100	3.6	4.2
CENTER HILL	33514	22	0	14	64	7.3	8.4
LAKE PANASOFFKEE	33538	65	0	58	89	6.9	8.6
OXFORD	34484	16	0	16	100	3.1	3.1
SUMTERVILLE	33585	18	1	15	83	1.3	8.3
THE VILLAGES	32162	11	41	11	100	1.5	1.5
WEBSTER	33597	71	0	42	59	6.6	7.1
WILDWOOD	34785	59	0	58	98	5.9	6.1
TAYLOR - FL							
PERRY	32348	1	0	1	100	3.1	3.8
VOLUSIA - FL							
DEBARY	32713	2	1	2	100	1.2	1.4
DELAND	32724	1	7	1	100	1.2	3.1
DELTONA	32725	3	15	3	100	1.1	1.4
	32738	1	0	1	100	7.0	7.0
TOTALS		820	2,732	755	92	3.8	4.5

Provider group: Specialists

Detail - Employees Without Desired Access - Specialist

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees without desired access			
				Number	Pct	Average distance to providers	
						1	2
CITRUS - FL FLORAL CITY	34436	12	0	1	8	8.1	10.4
GILCHRIST - FL BELL	32619	1	0	1	100	16.7	16.7
HERNANDO - FL BROOKSVILLE	34602	3	0	1	33	10.8	10.8
LAKE - FL ALTOONA	32702	5	0	3	60	9.0	15.2
ASTOR	32102	2	0	2	100	20.0	20.0
CLERMONT	34714	2	2	1	50	13.1	13.4
EUSTIS	32736	9	0	5	56	9.8	11.4
GROVELAND	34736	12	0	1	8	11.1	11.3
PAISLEY	32767	2	0	2	100	11.0	12.5
UMATILLA	32784	10	1	3	30	10.1	11.4
MARION - FL FORT MC COY	32134	1	0	1	100	17.2	20.7
OCKLAWAHA	32179	3	0	3	100	6.3	11.2
SILVER SPRINGS	34488	1	1	1	100	5.7	10.4
PASCO - FL DADE CITY	33523	5	2	2	40	9.3	11.5
SUMTER - FL CENTER HILL	33514	22	0	8	36	11.0	12.1
COLEMAN	33521	8	0	8	100	3.9	11.3
LAKE PANASOFFKEE	33538	65	0	7	11	8.9	10.3
SUMTERVILLE	33585	18	1	3	17	2.3	10.0
WEBSTER	33597	71	0	29	41	10.8	11.8
WILDWOOD	34785	59	0	1	2	4.2	10.4
TOTALS		311	7	83	27	9.6	12.0

Access standard: 2 Providers Within 10 Miles

Provider group: Specialists

Detail - Employees With Desired Access - OB/GYN

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
BREVARD - FL							
COCOA	32922	1	0	1	100	1.8	1.8
MELBOURNE	32901	1	11	1	100	0.7	0.7
	32904	2	0	2	100	1.3	2.0
PALM BAY	32907	1	0	1	100	2.1	2.1
	32909	1	0	1	100	6.7	6.7
BROWARD - FL							
FORT LAUDERDALE	33315	1	0	1	100	0.9	0.9
CITRUS - FL							
BEVERLY HILLS	34465	1	0	1	100	5.6	5.6
DUNNELLON	34433	1	0	1	100	5.5	6.7
	34434	1	0	1	100	10.6	10.6
FLORAL CITY	34436	12	0	12	100	9.3	9.3
HERNANDO	34442	3	0	3	100	8.9	8.9
HOMOSASSA	34446	1	1	1	100	3.4	7.1
HOMOSASSA SPRINGS	34447	1	0	1	100	4.6	6.9
INVERNESS	34450	8	0	8	100	3.4	3.4
	34452	5	4	5	100	2.1	2.1
	34453	6	0	6	100	3.8	3.8
DUVAL - FL							
JACKSONVILLE	32210	1	0	1	100	4.0	4.0
HERNANDO - FL							
BROOKSVILLE	34601	12	2	11	92	4.2	6.8
	34602	3	0	2	67	9.2	11.2
	34604	1	0	1	100	3.9	4.7
	34614	1	0	1	100	8.8	9.4
SPRING HILL	34606	1	1	1	100	2.4	3.7
	34608	1	0	1	100	2.0	2.6
	34609	5	5	5	100	1.8	2.3
HILLSBOROUGH - FL							
PLANT CITY	33567	1	0	1	100	5.9	5.9
TAMPA	33618	1	5	1	100	1.6	1.6
	33637	1	0	1	100	3.7	3.7
LAKE - FL							
ALTOONA	32702	5	0	2	40	9.4	9.5
CLERMONT	34711	12	8	12	100	3.5	3.8
	34712	1	0	1	100	3.1	3.1
	34715	9	0	9	100	5.0	5.0
EUSTIS	32726	13	3	13	100	1.2	1.7

Access standard: 2 Providers Within 12 Miles

Provider group: OB/GYN Physicians

Detail - Employees With Desired Access - OB/GYN

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
LAKE - FL							
EUSTIS	32727	1	0	1	100	0.9	0.9
	32736	9	0	6	67	6.9	7.6
FRUITLAND PARK	34731	9	0	9	100	5.0	5.8
GRAND ISLAND	32735	4	0	4	100	4.9	4.9
GROVELAND	34736	12	0	9	75	8.7	8.8
HOWEY IN THE HILLS	34737	2	0	2	100	8.5	10.1
LADY LAKE	32158	2	0	2	100	3.6	4.8
	32159	10	5	10	100	3.3	3.6
LEESBURG	34748	13	8	13	100	4.4	4.6
	34749	2	0	2	100	1.4	1.4
	34788	11	1	11	100	2.6	4.8
MASCOTTE	34753	8	0	7	88	11.4	11.4
MINNEOLA	34755	3	0	3	100	3.0	3.1
MONTVERDE	34756	1	0	1	100	4.7	4.7
PAISLEY	32767	2	0	1	50	11.2	11.2
SORRENTO	32776	8	0	8	100	6.8	7.5
TAVARES	32778	16	1	16	100	3.5	4.4
UMATILLA	32784	10	0	8	80	9.2	9.5
YALAHA	34797	2	0	2	100	6.5	6.5
MARION - FL							
BELLEVIEW	34420	4	0	4	100	10.6	10.8
OCALA	34470	2	0	2	100	4.5	4.7
	34471	5	15	5	100	1.2	1.4
	34474	1	1	1	100	0.9	2.2
	34476	1	0	1	100	6.5	10.1
	34480	4	0	4	100	3.8	3.9
	34483	1	0	1	100	6.8	6.9
SUMMERFIELD	34491	7	0	7	100	6.4	7.7
WEIRSDALE	32195	3	0	3	100	4.1	4.1
ORANGE - FL							
APOPKA	32703	3	6	3	100	2.8	2.8
	32712	1	0	1	100	6.9	8.2
MOUNT DORA	32757	12	2	12	100	2.0	3.0
OCOE	34761	1	8	1	100	2.5	2.9
ORLANDO	32806	1	52	1	100	0.3	2.2
	32826	2	1	2	100	2.6	3.6
	32828	1	2	1	100	2.5	2.5
	32835	2	5	2	100	0.1	0.1

Access standard: 2 Providers Within 12 Miles

Provider group: OB/GYN Physicians

Detail - Employees With Desired Access - OB/GYN

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
ORANGE - FL							
ORLANDO	32869	1	0	1	100	3.4	4.4
WINTER GARDEN	34787	1	3	1	100	1.8	2.7
OSCEOLA - FL							
KISSIMMEE	34743	2	0	2	100	3.9	4.7
	34744	1	3	1	100	3.5	3.7
	34758	1	0	1	100	4.4	6.5
SAINT CLOUD	34771	1	0	1	100	8.5	8.5
	34772	1	0	1	100	6.5	6.5
PASCO - FL							
DADE CITY	33523	5	0	4	80	5.2	5.3
PORT RICHEY	34668	1	0	1	100	2.6	4.3
SAN ANTONIO	33576	1	0	1	100	5.7	6.3
SPRING HILL	34610	1	0	1	100	7.7	7.7
WESLEY CHAPEL	33544	1	7	1	100	0.9	0.9
PINELLAS - FL							
PALM HARBOR	34683	1	1	1	100	1.3	1.3
SEMINOLE	33776	1	0	1	100	2.7	2.7
POLK - FL							
AUBURNDALE	33823	1	0	1	100	5.8	5.8
BARTOW	33830	1	3	1	100	3.9	4.4
KISSIMMEE	34759	1	1	1	100	1.8	9.6
LAKE WALES	33898	1	0	1	100	4.5	4.5
LAKELAND	33805	1	18	1	100	2.6	2.6
SEMINOLE - FL							
ALTAMONTE SPRINGS	32714	1	2	1	100	2.5	3.0
CASSELBERRY	32707	1	1	1	100	1.6	1.6
LAKE MARY	32746	3	13	3	100	1.2	1.3
LONGWOOD	32750	1	6	1	100	0.5	0.5
	32779	1	0	1	100	3.2	3.7
OVIEDO	32766	1	0	1	100	5.1	5.1
SANFORD	32771	1	3	1	100	2.8	2.8
	32773	1	0	1	100	2.3	2.5
WINTER PARK	32792	1	12	1	100	0.8	1.0
WINTER SPRINGS	32708	3	6	3	100	1.3	1.3
ST. LUCIE - FL							
PORT SAINT LUCIE	34985	1	0	1	100	1.8	1.8
SUMTER - FL							
COLEMAN	33521	8	0	8	100	11.2	11.6

Access standard: 2 Providers Within 12 Miles

Provider group: OB/GYN Physicians

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access			
				Number	Pct	Average distance to providers	
						1	2
SUMTER - FL							
LAKE PANASOFFKEE	33538	65	0	8	12	10.5	10.5
OXFORD	34484	16	0	16	100	3.2	5.9
SUMTERVILLE	33585	18	0	3	17	11.4	11.4
THE VILLAGES	32162	11	2	11	100	1.7	3.4
WILDWOOD	34785	59	0	59	100	6.4	7.0
VOLUSIA - FL							
DEBARY	32713	2	0	2	100	1.3	1.7
DELAND	32724	1	0	1	100	3.8	3.9
DELTONA	32725	3	1	3	100	2.1	2.9
	32738	1	0	1	100	7.8	7.8
TOTALS		513	229	425	83	4.9	5.6

%Access

Detail - Employees Without Desired Access - OB/GYN

Employees (With Recognized Zip Codes)							
County/City	ZIP Code	Total number of employees	Total number of providers	Employees without desired access			
				Number	Pct	Average distance to providers	
						1	2
DIXIE - FL OLD TOWN	32680	1	0	1	100	38.2	38.2
GILCHRIST - FL BELL	32619	1	0	1	100	29.8	29.8
HERNANDO - FL BROOKSVILLE	34601	12	2	1	8	10.6	13.8
	34602	3	0	1	33	11.5	13.3
NOBLETON	34661	2	0	2	100	10.6	13.4
LAKE - FL ALTOONA	32702	5	0	3	60	16.0	16.2
ASTOR	32102	2	0	2	100	20.2	20.2
CLERMONT	34714	2	0	2	100	13.7	14.2
EUSTIS	32736	9	0	3	33	12.6	13.2
GROVELAND	34736	12	0	3	25	13.0	13.0
MASCOTTE	34753	8	0	1	13	12.7	12.7
PAISLEY	32767	2	0	1	50	15.1	15.1
UMATILLA	32784	10	0	2	20	12.2	12.2
LEVY - FL INGLIS	34449	1	0	1	100	8.1	14.0
MARION - FL DUNNELLON	34431	1	0	1	100	18.1	18.5
FORT MC COY	32134	1	0	1	100	17.7	20.9
OCALA	34473	1	0	1	100	11.6	12.3
OCKLAWAHA	32179	3	0	3	100	15.9	15.9
SILVER SPRINGS	34488	1	0	1	100	14.0	14.1
PASCO - FL DADE CITY	33523	5	0	1	20	11.9	12.0
SUMTER - FL BUSHNELL	33513	215	1	215	100	4.4	19.1
CENTER HILL	33514	22	0	22	100	8.5	17.0
LAKE PANASOFFKEE	33538	65	0	57	88	9.8	14.7
SUMTERVILLE	33585	18	0	15	83	8.2	14.6
WEBSTER	33597	71	0	71	100	8.9	17.4
TAYLOR - FL PERRY	32348	1	0	1	100	54.4	55.5
TOTALS		474	3	413	87	7.2	17.8

Access standard: 2 Providers Within 12 Miles

Provider group: OB/GYN Physicians

Detail - Employees With Desired Access - Hospital

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
BREVARD - FL						
COCOA	32922	1	0	1	100	2.0
MELBOURNE	32901	1	1	1	100	0.8
	32904	2	0	2	100	2.2
PALM BAY	32907	1	1	1	100	4.2
	32909	1	0	1	100	5.8
BROWARD - FL						
FORT LAUDERDALE	33315	1	0	1	100	0.9
CITRUS - FL						
BEVERLY HILLS	34465	1	0	1	100	11.6
DUNNELLON	34433	1	0	1	100	5.5
	34434	1	0	1	100	11.1
FLORAL CITY	34436	12	0	12	100	9.1
HERNANDO	34442	3	0	3	100	10.8
HOMOSASSA	34446	1	0	1	100	15.1
HOMOSASSA SPRINGS	34447	1	0	1	100	13.4
INVERNESS	34450	8	0	8	100	3.2
	34452	5	1	5	100	2.1
	34453	6	0	6	100	4.0
DUVAL - FL						
JACKSONVILLE	32210	1	0	1	100	4.1
HERNANDO - FL						
BROOKSVILLE	34601	12	1	12	100	7.2
	34602	3	0	3	100	11.8
	34604	1	0	1	100	5.0
	34614	1	0	1	100	9.4
NOBLETON	34661	2	0	2	100	16.4
SPRING HILL	34606	1	0	1	100	4.0
	34608	1	0	1	100	2.9
	34609	5	1	5	100	3.3
HILLSBOROUGH - FL						
PLANT CITY	33567	1	0	1	100	7.2
TAMPA	33618	1	0	1	100	4.1
	33637	1	0	1	100	3.7
LAKE - FL						
ALTOONA	32702	5	0	5	100	16.1
ASTOR	32102	2	0	1	50	19.6
CLERMONT	34711	12	1	12	100	3.8
	34712	1	0	1	100	3.1

Access standard: 1 Provider Within 20 Miles

Provider group: Hospitals

Detail - Employees With Desired Access - Hospital

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
LAKE - FL						
CLERMONT	34714	2	0	2	100	14.2
	34715	9	0	9	100	5.0
EUSTIS	32726	13	0	13	100	3.9
	32727	1	0	1	100	3.9
	32736	9	0	9	100	10.9
FRUITLAND PARK	34731	9	0	9	100	6.0
GRAND ISLAND	32735	4	0	4	100	5.1
GROVELAND	34736	12	0	12	100	9.9
HOWEY IN THE HILLS	34737	2	0	2	100	10.2
LADY LAKE	32158	2	0	2	100	5.4
	32159	10	1	10	100	4.0
LEESBURG	34748	13	1	13	100	4.6
	34749	2	0	2	100	1.4
	34788	11	0	11	100	4.8
MASCOTTE	34753	8	0	8	100	11.6
MINNEOLA	34755	3	0	3	100	3.1
MONTVERDE	34756	1	0	1	100	4.7
PAISLEY	32767	2	0	2	100	13.3
SORRENTO	32776	8	0	8	100	9.8
TAVARES	32778	16	1	16	100	3.8
UMATILLA	32784	10	0	10	100	11.7
YALAHUA	34797	2	0	2	100	7.0
LEVY - FL						
INGLIS	34449	1	0	1	100	8.0
MARION - FL						
BELLEVIEW	34420	4	0	4	100	12.1
DUNNELLON	34431	1	0	1	100	18.1
OCALA	34470	2	0	2	100	5.6
	34471	5	2	5	100	2.2
	34473	1	0	1	100	11.6
	34474	1	1	1	100	2.0
	34476	1	0	1	100	6.5
	34480	4	0	4	100	5.5
	34483	1	0	1	100	8.5
OCKLAWAHA	32179	3	0	3	100	16.5
SILVER SPRINGS	34488	1	0	1	100	15.1
SUMMERFIELD	34491	7	0	7	100	7.7
WEIRSDALE	32195	3	0	3	100	4.7

Access standard: 1 Provider Within 20 Miles

Provider group: Hospitals

Detail - Employees With Desired Access - Hospital

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
ORANGE - FL						
APOPKA	32703	3	1	3	100	3.6
	32712	1	0	1	100	9.5
MOUNT DORA	32757	12	0	12	100	5.6
OCOE	34761	1	1	1	100	3.4
ORLANDO	32806	1	3	1	100	2.5
	32826	2	0	2	100	9.4
	32828	1	0	1	100	6.5
	32835	2	0	2	100	5.2
	32869	1	0	1	100	5.5
WINTER GARDEN	34787	1	0	1	100	3.2
OSCEOLA - FL						
KISSIMMEE	34743	2	0	2	100	4.5
	34744	1	1	1	100	4.5
	34758	1	0	1	100	7.8
SAINT CLOUD	34771	1	0	1	100	8.5
	34772	1	0	1	100	6.4
PASCO - FL						
DADE CITY	33523	5	0	5	100	7.6
PORT RICHEY	34668	1	0	1	100	5.0
SAN ANTONIO	33576	1	0	1	100	5.9
SPRING HILL	34610	1	0	1	100	7.9
WESLEY CHAPEL	33544	1	0	1	100	12.4
PINELLAS - FL						
PALM HARBOR	34683	1	0	1	100	4.6
SEMINOLE	33776	1	0	1	100	3.7
POLK - FL						
AUBURNDALE	33823	1	0	1	100	6.1
BARTOW	33830	1	1	1	100	4.4
KISSIMMEE	34759	1	0	1	100	12.5
LAKE WALES	33898	1	0	1	100	4.0
LAKELAND	33805	1	1	1	100	4.4
SEMINOLE - FL						
ALTAMONTE SPRINGS	32714	1	0	1	100	3.8
CASSELBERRY	32707	1	0	1	100	2.7
LAKE MARY	32746	3	0	3	100	4.0
LONGWOOD	32750	1	1	1	100	1.2
	32779	1	0	1	100	5.2
OVIEDO	32766	1	0	1	100	14.0

Access standard: 1 Provider Within 20 Miles

Provider group: Hospitals

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees with desired access		
				Number	Pct	Average distance to a choice of 1 provider
SEMINOLE - FL						
SANFORD	32771	1	1	1	100	3.8
	32773	1	0	1	100	4.5
WINTER PARK	32792	1	1	1	100	2.9
WINTER SPRINGS	32708	3	0	3	100	5.1
ST. LUCIE - FL						
PORT SAINT LUCIE	34985	1	0	1	100	1.9
SUMTER - FL						
BUSHNELL	33513	215	0	86	40	17.2
CENTER HILL	33514	22	0	19	86	16.6
COLEMAN	33521	8	0	8	100	12.4
LAKE PANASOFFKEE	33538	65	0	65	100	14.1
OXFORD	34484	16	0	16	100	6.7
SUMTERVILLE	33585	18	0	18	100	14.3
THE VILLAGES	32162	11	0	11	100	4.2
WEBSTER	33597	71	0	53	75	17.9
WILDWOOD	34785	59	0	59	100	9.5
TAYLOR - FL						
PERRY	32348	1	0	1	100	3.8
VOLUSIA - FL						
DEBARY	32713	2	0	2	100	2.3
DELAND	32724	1	0	1	100	3.8
DELTONA	32725	3	0	3	100	2.5
	32738	1	0	1	100	7.9
TOTALS		835	23	684	82	10.3

%Access

Employees (With Recognized Zip Codes)						
County/City	ZIP Code	Total number of employees	Total number of providers	Employees without desired access		
				Number	Pct	Average distance to a choice of 1 provider
DIXIE - FL OLD TOWN	32680	1	0	1	100	38.2
GILCHRIST - FL BELL	32619	1	0	1	100	30.1
LAKE - FL ASTOR	32102	2	0	1	50	21.1
MARION - FL FORT MC COY	32134	1	0	1	100	21.0
SUMTER - FL BUSHNELL	33513	215	0	129	60	21.6
CENTER HILL	33514	22	0	3	14	20.2
WEBSTER	33597	71	0	18	25	22.2
TOTALS		313	0	154	49	21.8

%Access

Network Discounts for 2009: Also see Network Savings Report based on the group specific discount performance of Sumter County BOCC enrolled group.

Geographic Area: Lake, Sumter, Citrus Counties

Dates: Claim incurred 10/01/2008 through 09/30/2009 and paid through 12/31/2009

Using paid claims information on your **Group** book of business, please provide the following information for Lake, Sumter, and Citrus Counties, Florida for the time period indicated for each network you are proposing.

- Exclude pending, denied, duplicate, Medicare-primary, and other secondary claims.
- Exclude prescription drug (retail and mail-order), dental, and vision hardware claims.
- Exclude individual denied services within a valid claim. For example, if one service provided during an office visit is not covered, exclude that service.

PPO Network – Not Applicable			
Category	a) Total \$ Billed	b) Total \$ Allowed*	Discount**
Hospital Inpatient			
Hospital Outpatient			
Emergency Room			
Physicians – MDs and DOs			

BlueOptions Network			
Category	a) Total \$ Billed	b) Total \$ Allowed*	Discount**
Hospital Inpatient	\$155,895,089	\$56,179,498	64%
Hospital Outpatient	\$80,540,932	\$30,202,404	62.5%
Emergency Room	\$33,666,287	\$14,269,463	57.6%
Physicians – MDs and DOs	\$145,045,728	\$74,608,339	48.6%

***Total \$ Allowed** = allowed amount before application of any deductibles, copays, coinsurance, etc.

**** Discount** = a) minus b) divided by a)

1) Also includes Marion County as network discount data combines Citrus and Marion counties.

Network Savings Report

Company: SUMTER CNTY BD OF CNTY COMMRS
Group(s): 60668
Division(s): All
Platform(s): All
Product(s): All
Location Code: All
Threshold: NO LIMIT
Current Paid Date: Feb2009 - Jan2010

	Total In-Network Savings				
	Billed	Allowed	Savings	Paid	Savings %
Inpatient	\$4,418,042.03	\$1,658,295.22	\$2,759,746.81	\$1,547,031.38	62.5%
Outpatient	\$5,188,018.96	\$1,816,615.67	\$3,371,403.29	\$1,408,998.30	65.0%
Professional	\$5,882,084.87	\$2,471,120.19	\$3,410,964.68	\$2,211,140.07	58.0%
	\$15,488,145.86	\$5,946,031.08	\$9,542,114.78	\$5,167,169.75	61.6%

Total Savings \$9,542,114.78

Billed = Submitted Charges

Allowed = Negotiated Agreements between Provider and BCBSFL

Savings = Difference between Billed and Allowed Amounts

Savings % = Savings Amount Divided by Billed Amount

Excludes Traditional network and Out of Network services

NOTE: Threshold amount is an Upper Limit threshold by Claimant

Network Savings Report

Company: SUMTER CNTY BD OF CNTY COMMRS
Group(s): 60668
Division(s): All
Platform(s): All
Product(s): All
Location Code: All
Threshold: NO LIMIT
Current Paid Date: Feb2009 - Jan2010

	NETWORKBLUE Network					PREFERRED PROVIDER Network				
	Billed	Allowed	Savings	Services	Savings%	Billed	Allowed	Savings	Services	Savings%
Inpatient	\$1,267,916.08	\$409,383.85	\$858,532.23	49	67.7%	\$3,150,125.95	\$1,248,911.37	\$1,901,214.58	137	60.4%
Outpatient	\$1,127,746.10	\$332,593.95	\$795,152.15	293	70.5%	\$4,060,272.86	\$1,484,021.72	\$2,576,251.14	1,188	63.5%
Professional	\$1,469,826.88	\$675,074.53	\$794,752.35	5,487	54.1%	\$4,412,257.99	\$1,796,045.66	\$2,616,212.33	21,269	59.3%
	\$3,865,489.06	\$1,417,052.33	\$2,448,436.73	5,829	63.3%	\$11,622,656.80	\$4,528,978.75	\$7,093,678.05	22,594	61.0%
Total NWB Savings \$2,448,437 Total PPO Savings \$7,093,678 Total Traditional Network Savings \$57,016										

Network Savings Report

Traditional Network					Out of Network		
Billed	Allowed	Savings	Services	Savings%	Billed	Allowed	Services
\$20,428.54	\$15,634.24	\$4,794.30	1	23.5%	\$64,034	\$22,777	2
\$42,628.48	\$24,387.80	\$18,240.68	109	42.8%	\$293,438	\$122,069	63
\$54,690.24	\$20,709.66	\$33,980.58	196	62.1%	\$592,542	\$199,506	1,501
\$117,747.26	\$60,731.70	\$57,015.56	306	48.4%	\$950,014	\$344,352	1,566
Total NWB Savings		\$2,448,437					
Total PPO Savings		\$7,093,678					
Total Traditional Network Savings		\$57,016					

Network Savings Report

	Utilization Statistics		Aggregate Utilization Statistics			
	NETWORKBLUE %	PREFERRED PROVIDER %	Total In-Network	Traditional Network	Out of Network	Grand Total
Inpatient	100.00%	98.56%	98.41%	0.53%	1.06%	100.00%
Outpatient	93.31%	96.59%	89.59%	6.59%	3.81%	100.00%
Professional	99.04%	93.64%	94.04%	0.69%	5.28%	100.00%

Network Savings Report

Company: SUMTER CNTY BD OF CNTY COMMRS
Group(s): 60668
Division(s): All
Platform(s): All
Product(s): All
Location Code: All
Threshold: NO LIMIT
Current Paid Date: Feb2009 - Jan2010

Balancing Statistics									
	In-Network			Traditional Network			Exclusions from Savings		
	NETWORKBLUE Amount	PREFERRED PROVIDER Amount	In-Network Total	Traditional Network	Out of Network	Grand Total	COB Payments Amount	RX Amounts	Total Group Amounts
Billed Amount	\$3,865,489.06	\$11,622,656.80	\$15,488,145.86	\$117,747.26	\$950,014.09	\$16,555,907.21	\$539,764.31	\$1,520,301.02	\$18,615,972.54
Allowed Amount	\$1,417,052.33	\$4,528,978.75	\$5,946,031.08	\$60,731.70	\$344,352.37	\$6,351,115.15	\$105,472.95	\$1,460,238.94	\$7,916,827.04
Paid Amount	\$1,182,303.32	\$3,984,866.43	\$5,167,169.75	\$35,483.62	\$261,778.82	\$5,464,432.19	\$39,770.85	\$1,141,019.39	\$6,645,222.43
Billed = Submitted Charges Allowed = Negotiated Agreements between Provider and BCBSFL Savings = Difference between Billed and Allowed Amounts Savings % = Savings Amount Divided by Billed Amount Out of Network = Pertains to services rendered by providers who are out of network.									

Current Benefits Effective 10/01/2009 – Fully Insured Version

Sumter County Board of County Commissioners

BlueOptions 3559 \$500 Deductible	
Financial Features - Amount Member Pays	
Calendar Year Deductible (CYD) Per Person/Family Aggregate In-Network Out-of-Network	 \$500 / \$1,500 \$750 / \$2,250
Coinsurance (Coins) Percentage of covered services paid by member In-Network Out-of-Network	 20% 40%
Out-of-Pocket Maximum Per Person/Family Aggregate per Calendar Year In-Network Out-of-Network	Includes CYD, Coins, Copays; Excludes Rx \$2,500 / \$5,000 \$5,000 / \$10,000
Lifetime Maximum	\$5,000,000
Office Services	
Office visits In-Network Family Physician/PCP (FP) In-Network Specialist Out-of-Network Provider	 \$20 \$40 CYD + Coins
Advanced Imaging Services (MRI, MRA, PET, CT, Nuclear Medicine) In-Network Out-of-Network Provider	 \$150 CYD + Coins
Maternity (due at initial visit only) In-Network Specialist Out-of-Network Provider	 Specialist Copay CYD + Coins
Allergy Injections	\$10
Prescription Drugs (Includes mandatory generic, step therapy, responsible dose, responsible quantity, and other pharmacy management programs)	
In-Network Retail (30 days) Generic/Preferred Brand/Non-Preferred Mail Order (90 days) Generic/Preferred Brand/Non-Preferred	 \$5 / \$25 / \$50 \$10 / \$50 / \$100
Out-of-Network Retail (30 days) Generic/Preferred Brand/Non-Preferred Mail Order (90 days) Generic/Preferred Brand/Non-Preferred	 50%/50%/50% 50%/50%/50%
Medical Pharmacy (Provider-Administered RX) In-Network Out-of-Network	\$200 Monthly Out-of-Pocket Maximum* 20% (CYD waived) CYD + 50% *Member out of pocket for RX is in addition to office visit cost share and is capped monthly; applies to health plan out-of-pocket maximum. Does not apply to allergy injections or immunizations
Hospital/Surgical	
Ambulatory Surgical Center Facility Services In-Network Out-of-Network	 \$100 CYD + Coins
Inpatient Hospital Facility Services (per admit) In-Network Out-of-Network	 Option 1 - \$600 Option 2 - \$1,000 CYD + Coins
Outpatient Hospital Facility Services (per visit) In-Network Out-of-Network	 Option 1 - \$200 Option 2 - \$300 CYD + Coins



	BlueOptions 3559 \$500 Deductible
Therapy at Outpatient Hospital (CYM)	
In-Network	\$5,000 Option 1 - \$45 Option 2 - \$60 CYD + Coins
Out-of-Network	
Emergency Medical Care	
Urgent Care Centers	
In-Network	\$45
Out-of-Network	CYD + Coins
Emergency Room Facility Services	
In-Network	\$100
Out-of-Network	\$200
Ambulance	
Ground/Air & Water per day max	\$5,000 Combined
In-Network	CYD + Coins
Out-of-Network	In-Network CYD + Coins
Preventive Care	
Adult Wellness Annual Benefit Maximum	
In-Network	No Maximum
Out-of-Network	\$150
Routine Adult Physical Exams and Immunizations	
In-Network Family Physician/PCP	\$20
In-Network Specialist	\$40
Out-of-Network Provider	Coins (No CYD)
Well Woman Exam (e.g., Annual GYN)	
In-Network Family Physician/PCP	\$20
In-Network Specialist	\$40
Out-of-Network Provider	Coins (No CYD)
Mammograms (member cost; in- and out-of-network) (Only allowed for age 40 and older)	\$0
Colonoscopy BlueOptions: Routine screening only for age 50+ covered at 100% of allowed amount; In and Out of Network. With diagnosis, subject to applicable deductible, coinsurance or copays.	\$0
Well Child	
In-Network Family Physician/PCP	\$20
In-Network Specialist	\$40
Out-of-Network Provider	Coins (No CYD)
Outpatient Diagnostic Services	
Independent Diagnostic Testing Facility (includes physician services)	
Advanced Imaging Services (MRI, MRA, PET, CT, Nuclear Medicine)	
In-Network	\$150
Out-of-Network Provider	CYD + Coins
Other IDTF Services (e.g. X-ray)	
In-Network	\$50
Out-of-Network Provider	CYD + Coins
Independent Clinical Lab (e.g. blood work)	
In-Network	\$0
Out-of-Network	CYD + Coins
Outpatient Hospital Facility Services (per visit)	
In-Network	\$200 / \$300
Out-of-Network	CYD + Coins
Mental Health and Substance Abuse	
Mental Health -	
Inpatient Hospital Facility Services (per admit)	
In-Network	Option 1 - \$600 Option 2 - \$1,000 CYD + Coins
Out-of-Network	
Outpatient Office Visit	
In-Network Specialist	\$40
Out-of-Network Provider	CYD + Coins



	BlueOptions 3559 \$500 Deductible
Substance Dependency Care & Treatment	
Inpatient Hospital Facility Services (per admit)	
In-Network	Option 1 - \$600
Out-of-Network	Option 2 - \$1,000
Outpatient Office Visit	CYD + Coins
In-Network Specialist	\$40
Out-of-Network Provider	CYD + Coins
Other Provider Services	
Provider Services at Hospital and ER	
In-Network & Out-of-Network	CYD + 20% Coins
Radiology, Pathology, Anesthesiology Provider Services at an Ambulatory Surgical Center	
In-Network & Out-of-Network	CYD + 20% Coins
Provider Services at Locations other than Office, Hospital and Emergency Room	
In-Network Family Physician/PCP	CYD + Coins
In-Network Specialist	CYD + Coins
Out-of-Network Provider	CYD + Coins
Home Health Care (CYM)	\$2,500
In-Network	CYD + Coins
Out-of-Network	CYD + Coins
Outpatient Therapy & Spinal Manipulations (CYM)	\$5,000
Refer to location of service for payment details	
Combined Cardiac, Occupational, Physical, Speech, Massage and Spinal Manipulations Benefit Maximum	
Skilled Nursing Facility (CYM)	60 days
In-Network	CYD + Coins
Out-of-Network	CYD + Coins
Hospice (LTM Combined Inpatient & Outpatient)	No Maximum
In-Network	CYD + Coins
Out-of-Network	CYD + Coins

This is not an insurance contract or Benefit Booklet. The above Benefit Summary is only a partial description of the many benefits and services covered by Blue Cross and Blue Shield of Florida, Inc., an independent licensee of the Blue Cross and Blue Shield Association. For a complete description of benefits and exclusions, please see Blue Cross and Blue Shield of Florida's Benefit Booklet and Schedule of Benefits; their terms prevail.



Changes to Sumter County BOCC's Pharmacy Program (Self-Insured)

Network Change for Specialty Drugs:

CareMark Specialty Pharmacy Services

www.caremark.com

BCBSF's has contracted with CareMark Specialty Pharmacy Services as the exclusive in-network provider for self-administered Specialty Drugs. BCBSF has identified certain drugs as Specialty Drugs due to requirements such as special handling, storage, training, distribution and management of the therapy. These drugs are listed as Specialty RX in the Medication Guide. Specialty Drugs are available for a 30 day supply only and covered under the *retail* pharmacy program benefits, subject to the applicable copay. To be covered In-Network, Specialty Drugs must be purchased from CareMark; all other retail pharmacies and PrimeMail are out-of-network.

Members of Sumter County BOCC health plan that currently use Specialty Drugs are being contacted by CareMark this Spring to notify them of this network change, provide counseling in the proper self-administration of these drugs, and to provide assistance in transferring prescriptions to CareMark.

Out-of-Network Pharmacy Benefit

BCBSF is implementing a new out-of-network pharmacy benefit for all prescription drugs upon contract renewal in 2010. The standard benefit is 50% of allowance and balance billing may apply.

Under a self-insured arrangement, Sumter County BOCC can design its own out-of-network pharmacy benefit. The BCBSF representative will be available to discuss the considerations of this benefit design with Risk Management.

Differences in Fully Insured Contract Benefits

Network Change for Specialty Drugs: CareMark Specialty Pharmacy Services

(Also applies to Self-Insured)

BCBSF's has contracted with CareMark Specialty Pharmacy Services as the exclusive in-network provider for self-administered Specialty Drugs. BCBSF has identified certain drugs as Specialty Drugs due to requirements such as special handling, storage, training, distribution and management of the therapy. These drugs are listed as Specialty RX in the Medication Guide. Specialty Drugs are available for a 30 day supply only and covered under the *retail* pharmacy program benefits, subject to the applicable copay. To be covered In-Network, Specialty Drugs must be purchased from CareMark; all other retail pharmacies and PrimeMail are out-of-network.

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Out-of-Network Pharmacy Benefit

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Pharmacy Days Supply

Changing days supply to industry standard of 30 days retail and 90 days mailorder

Medical Pharmacy

Many costly drugs are administered in the Physician's office. These are referred to as Medical Pharmacy. Under the current contract, only the office visit copay is charged when these drugs are administered. In the interest of implementing a more equitable member cost share, standard fully insured contracts include a separate member cost for the drug: CYD and coinsurance apply, capped at \$200/month in-network. This is in addition to the office visit copay. The member's cost share for medical pharmacy applies to the health plan out-of-pocket maximum.

Drug Exclusions

Some drugs are excluded from standard contracts for the following reasons because the drug:

- has been shown to have excessive adverse effects and/or safer alternatives;
- has a preferred formulary alternative or over-the-counter alternative;
- is no longer marketed;
- or, has a widely available/distributed AB rated generic equivalent formulation.

Excluded drugs are subject to change. Currently excluded drugs and their preferred alternatives are listed in the Medication Guide as follows.

Drugs that are NOT covered:	Preferred Alternative(s) that are covered:
Aciphex, Prevacid, Prevacid SoluTab, Protonix, Zegerid	omeprazole delayed-release QL, lansoprazole delayed-releaseQL, Nexium QL,RS
Allegra, Allegra-D, Clarinex, Clarinex-D, Xyzal	fexofenadine, loratadine, loratadine-pseudoephedrine ext-release
Beconase AQ, Flonase, Nasacort AQ, Omnaris, Rhinocort AQ, Veramyst	flunisolide QL, fluticasone QL, Nasonex QL
Treximet	sumatriptan QL, naproxen, Maxalt QL

LEGISLATIVE CHANGES

The following legislation will impact the current benefit administration of Sumter County BOCC's health plan on both a Self-Insured or Fully-Insured funding basis, effective 10/1/2010.

MENTAL HEALTH PARITY – Federal Law HR 1424

This legislation requires removal of established limitations on number of inpatient days per calendar year and number of outpatient visits per calendar year for Mental Health services and removal of established lifetime maximum for Substance Abuse services. Coverage for Mental Health and Substance Abuse services and member cost share for these services must be adjusted to be at parity or better than coverage for other medical and surgical services. **These changes (removal of day, visit and lifetime maximum limitations) have been made to the self-insured summary of “Current Benefits Effective 10/1/09” that is included in this response.**

AUTISM – State Mandate Senate Bill 2654

This legislation enhances coverage beyond diagnostic screening to include physician prescribed speech, occupational, and physical therapy and applied behavior analysis limited to \$36,000 per benefit year and \$200,000 lifetime maximum. Eligibility is limited to children who are under 18 years old or still in high school and who have been diagnosed with autism spectrum disorder developmental disability at 8 years or younger.

MICHELLE'S LAW – Federal Law 2851

This legislation provides continuation of coverage for dependent children (age 19-25) who are no longer a full time or part time student due to a medical leave of absence. A certification of injury or serious illness from a physician must be provided.

Fully Insured Funding Arrangement

Sumter County Board of County Commissioners

Coverage	BlueOptions Plan 3559
Employee Only	\$496.04
Employee/Spouse	\$1026.82
Employee/Child(ren)	\$932.56
Employee/Family	\$1574.95

Proposal Assumptions

- Rates developed assume approximately 874 enrolled contract-holders. If there is a material change in enrollment, such as a major department or constitutional office severing from the plan, then we reserve the right to re-rate the quoted fees.
- Blue Cross and Blue Shield of Florida, Inc. will be the only health benefit plans offered to your employees.
- Rates are guaranteed for the initial 12 month period beginning no later than 10/1/10.
- New employees will be eligible for enrollment on the 61st day of employment. The employer agrees to submit all enrollment applications to Blue Cross and Blue Shield of Florida within the required eligibility period.
- This proposal assumes active employees 65 and older are primary on the employer's group coverage.
- Notice of rate change for subsequent contract periods will be given 120 days in advance.
- Monthly premiums are due and payable on the 1st of each month.
- This proposal assumes that all active employees reside within the state of Florida.
- Rates include a 1.5% agent of record fee.
- Rates include a fee for premium taxes.
- The following services are included in our administrative fee:
 - Account management/account administration services
 - Employee education and implementation services
 - Standard ID cards including printing and mailing
 - Benefit booklets
 - Online provider directories with print capabilities for custom directories
 - MyBlueServiceSM (24/7 online self service tool)
 - Enrollment materials
 - Annual enrollment support (meetings, Brainshark and other assistance)
 - Standard eligibility processing and maintenance
 - Enrollment and Billing services
 - Reporting – online self-service, automated monthly and adhoc reports
 - Standard underwriting and actuarial services
 - Claim processing
 - Member services
 - COBRA administration
 - HIPAA administration
 - Utilization Management/Case Management
 - 24/7 access to health coaches
 - Interactive online member health management tools
 - Healthy Addition[®] maternity program
 - Discount programs

- e-medicine capabilities
- Member Health Statement
- Provider contracting – delivery of network pricing/discounts
- Medical and Pharmacy cost management initiatives
- Fraud and Abuse unit
- Subrogation services
- Better Your from Blue (BYfB) Wellness program (health fair, wellness education resources/programs)
- Disease Management (Core Diseases, Rare Diseases)
- Medical Review and Determination - Appeals

Helpful information about Fully Insured Funding

Fully insured funding is a standard group insurance arrangement generally available to all accounts, regardless of size. Blue Cross and Blue Shield of Florida determines and sets premium rates based on:

- The amount of claims anticipated; and
- Anticipated administrative expenses, commissions, taxes, contribution to contingency reserves and a risk charge.

Premiums are remitted prospectively, on a monthly basis, to Blue Cross and Blue Shield of Florida without regard to the number and amount of actual claims. The financial results of all Blue Cross and Blue Shield of Florida fully insured groups are combined.

Advantages of Fully Insured Funding

- Fully insured funding provides no risk to your group at the lowest possible cost.
- Employers know their costs and can budget effectively during the contract period.
- Rate levels are guaranteed during the first year as long as no major demographic or benefit plan changes occur.
- Participating provider discounts are reflected in the employer's experience.

Considerations

- Since Blue Cross and Blue Shield of Florida assumes all risk, rates are adjusted to reflect charges necessary to underwrite the level of risk associated with each account.
- Since Blue Cross and Blue Shield of Florida holds the claims reserve, there are no cash-flow advantages for the employer.
- Since your group does not participate in the risk, all underwriting gains and losses remain with BCBSF. Deficits are not recovered and surpluses are not returned.

SUMTER COUNTY BOCC

GROUP 60668

RENEWAL ILLUSTRATION

mm/dd/yyyy

Experience Period :

Incurred:	mm/dd/yyyy	thr u	mm/dd/yyyy
Paid:	mm/dd/yyyy	thr u	mm/dd/yyyy

Incurred Claims			\$	-
Less: Pooled Claims > \$150,000		-	\$	-
Adj. Inc. Claims net of Pooling	(a. - b.)	=	\$	-
Completion Factor		x		x.xx
Estimated Incurred Claims	(c. x e.)	=	\$	-
Trend factor		x		x.xx
Projected Incurred Claims	(g. x h.)	=	\$	-
Annualization Factor		x		x.xx
Annualized Proj. Incurred Claims	(h. x i.)	=	\$	-
Pooling Charge		+	\$	-
Retention		+	\$	-
Required Annualized Premium	(k. + l. + m.)	=	\$	-
Current Annualized Premium			\$	-
Required Rate Action	(m. ÷ n.)			0.00%

High Cost Cases \$50,000+ Summary No PHI

Company: SUMTER CNTY BD OF CNTY COMMRS

Group(s): 60668

Division(s): All

Platform(s): All

Product(s): All

Current Paid Date: Mar2009 - Feb2010

Prior Paid Date: Mar2008 - Feb2009

Time Period	Rank	Divs	Relationship	Diagnosis	Total Payments	# of Prescriptions	
Mar2009 - Feb2010	1		2	Employee	INTESTINAL INFECTIONS DUE TO OTHER ORGANISMS,ILL-DEFINED INTESTINAL INFECTIONS,SEPTICEMIA	\$144,168.80	50
	2		1	Dependent	DIABETES MELLITUS,OTHER AND UNSPECIFIED PROTEIN-CALORIE MALNUTRITION,DISORDERS OF LIPOID METABOLISM	\$130,774.15	8
	3	P1	1	Dependent	SEPTICEMIA,MALIGNANT NEOPLASM OF TRACHEA BRONCHUS AND LUNG,DISORDERS OF FLUID ELECTROLYTE AND ACID-BASE BALANCE	\$129,724.95	79
	4	P7	1	Employee	MALIGNANT NEOPLASM OF FEMALE BREAST,SECONDARY MALIGNANT NEOPLASM OF RESPIRATORY AND DIGESTIVE SYSTEMS,SECONDARY MALIGNANT NEOPLASM OF OTHER SPECIFIED SITES	\$124,090.99	31
	5		2	Employee	CARCINOMA IN SITU OF BREAST AND GENITOURINARY SYSTEM,OTHER AND UNSPECIFIED ANEMIAS,DISEASES OF WHITE BLOOD CELLS	\$122,915.24	62
	6		1	Dependent	OTHER DISORDERS OF CIRCULATORY SYSTEM,ACUTE UPPER RESPIRATORY INFECTIONS OF MULTIPLE OR UNSPECIFIED SITES,HEMORRHAGE IN EARLY PREGNANCY	\$115,466.10	11
	7		1	Employee	MALIGNANT NEOPLASM OF TRACHEA BRONCHUS AND LUNG,SECONDARY MALIGNANT NEOPLASM OF RESPIRATORY AND DIGESTIVE SYSTEMS,SECONDARY MALIGNANT NEOPLASM OF OTHER SPECIFIED SITES	\$86,323.85	33

	8		1	Employee	MALIGNANT NEOPLASM OF RETROPERITONEUM AND PERITONEUM,MALIGNANT NEOPLASM OF BONE AND ARTICULAR CARTILAGE,MALIGNANT NEOPLASM OF CONNECTIVE AND OTHER SOFT TISSUE	\$84,232.13	30
	9		1	Employee	MALIGNANT NEOPLASM OF COLON,MALIGNANT NEOPLASM OF FEMALE BREAST,OTHER BENIGN NEOPLASM OF CONNECTIVE AND OTHER SOFT TISSUE	\$83,154.02	60
	10		2	Dependent	OTHER DISEASES DUE TO VIRUSES AND CHLAMYDIAE,MALIGNANT MELANOMA OF SKIN,OTHER MALIGNANT NEOPLASM OF SKIN	\$78,407.04	48
	11		1	Employee	NEOPLASM OF UNCERTAIN BEHAVIOR OF OTHER AND UNSPECIFIED SITES AND TISSUES,NEOPLASMS OF UNSPECIFIED NATURE,NONTOXIC NODULAR GOITER	\$77,025.68	173
	12		2	Employee	DISORDERS OF LIPOID METABOLISM,ESSENTIAL HYPERTENSION,HYPERTENSIVE KIDNEY DISEASE	\$74,669.94	39
	13		1	Dependent	DISORDERS OF CONJUNCTIVA,NONSUPPURATIVE OTITIS MEDIA AND EUSTACHIAN TUBE DISORDERS,SUPPURATIVE AND UNSPECIFIED OTITIS MEDIA	\$73,213.66	15
	14		1	Dependent	MALIGNANT NEOPLASM OF PROSTATE,BENIGN NEOPLASM OF OTHER PARTS OF DIGESTIVE SYSTEM,DISORDERS OF LIPOID METABOLISM	\$71,903.37	46
	15		2	Employee	HYPERPLASIA OF PROSTATE,INTERVERTEBRAL DISC DISORDERS,OTHER AND UNSPECIFIED DISORDERS OF BACK	\$71,828.31	57
	16		1	Dependent	OTHER NUTRITIONAL DEFICIENCIES,SUPPURATIVE AND UNSPECIFIED OTITIS MEDIA,OTHER DISORDERS OF ARTERIES AND ARTERIOLES	\$65,418.66	11
	17	P6	1	Employee	DERMATOPHYTOSIS,DIABETES MELLITUS,DISORDERS OF LIPOID METABOLISM	\$62,615.02	76
	18		1	Employee	OSTEOARTHRISIS AND ALLIED DISORDERS,OTHER AND UNSPECIFIED DISORDERS OF JOINT,SPONDYLOSIS AND ALLIED DISORDERS	\$60,730.81	6

	19		2	Employee	MALIGNANT NEOPLASM OF CERVIX UTERI,CARCINOMA IN SITU OF BREAST AND GENITOURINARY SYSTEM,CARCINOMA IN SITU OF OTHER AND UNSPECIFIED SITES	\$58,362.34	16
	20	P2	2	Employee	DIABETES MELLITUS,OTHER FORMS OF CHRONIC ISCHEMIC HEART DISEASE,CARDIAC DYSRHYTHMIAS	\$52,110.10	42
	21		2	Dependant	GOUT,CATARACT,OTHER DISORDERS OF EYELIDS	\$50,778.60	57
						\$1,817,913.76	950
Mar2008 - Feb2009	1		1	Dependent	MALIGNANT NEOPLASM OF TRACHEA BRONCHUS AND LUNG,MALIGNANT NEOPLASM OF PLEURA,NEOPLASMS OF UNSPECIFIED NATURE	\$155,254.04	79
	2		2	Employee	ACQUIRED HYPOTHYROIDISM,DIABETES MELLITUS,DISORDERS OF LIPOID METABOLISM	\$78,179.08	42
	3		1	Dependent	DISORDERS RELATING TO SHORT GESTATION AND UNSPECIFIED LOW BIRTHWEIGHT,RESPIRATORY DISTRESS SYNDROME IN NEWBORN,SYMPTOMS INVOLVING RESPIRATORY SYSTEM AND OTHER CHEST SYMPTOMS	\$72,591.45	
	4		1	Employee	NEOPLASMS OF UNSPECIFIED NATURE,DISORDERS OF LIPOID METABOLISM,ESSENTIAL HYPERTENSION	\$69,165.22	118
	5		1	Dependant	MALIGNANT NEOPLASM OF COLON,MALIGNANT NEOPLASM OF RECTUM RECTOSIGMOID JUNCTION AND ANUS,SECONDARY MALIGNANT NEOPLASM OF RESPIRATORY AND DIGESTIVE SYSTEMS	\$68,531.07	19
	6		1	Employee	DIABETES MELLITUS,OTHER AND UNSPECIFIED ANEMIAS,OTHER RETINAL DISORDERS	\$63,593.54	76
	7		1	Employee	HERPES ZOSTER,MALIGNANT NEOPLASM OF FEMALE BREAST,SECONDARY MALIGNANT NEOPLASM OF RESPIRATORY AND DIGESTIVE SYSTEMS	\$57,244.34	31
						\$564,548.74	365

NOTE: 'p_' = 'p' represents prior period & '_' represents the rank within the prior period. (i.e. p4 = the fourth ranked diagnosis row in the prior period)

High Cost Cases \$50,000+ Summary No PHI (r00048) run on: March 22, 2010

Monitoring Report by Service and Paid Date with Tier

Company: SUMTER CNTY BD OF CNTY COMMRS

Group(s): 60668

Division(s): All

Platform(s): All

Product(s): All

Location Code: All

Current Paid Date: Jan2009 - Dec2009

Year/Mo.	Contracts					Claims Cost				Total FFS & Capitation
	Employee(Single)	Employee/S pouse	Employee/C hildren	Family	Total Contracts	Capitation	Employee	Spouse	Child	
200901	410	134	133	193	870	\$0.00	\$286,880.59	\$126,640.18	\$70,497.71	\$484,018.48
200902	406	134	132	193	865	\$0.00	\$288,323.52	\$125,053.13	\$130,771.29	\$544,147.94
200903	408	134	132	192	866	\$0.00	\$337,534.81	\$145,140.76	\$50,379.97	\$533,055.54
200904	415	135	136	188	874	\$0.00	\$340,639.98	\$142,275.38	\$152,559.81	\$635,475.17
200905	413	134	136	191	874	\$0.00	\$322,867.65	\$107,118.25	\$70,947.81	\$500,933.71
200906	418	130	133	191	872	\$0.00	\$464,351.55	\$164,982.42	\$61,591.66	\$690,925.63
200907	412	129	133	192	866	\$0.00	\$305,494.82	\$221,124.04	\$58,314.42	\$584,933.28
200908	408	130	135	188	861	\$0.00	\$387,864.55	\$159,626.60	\$92,145.74	\$639,636.89
200909	407	130	135	188	860	\$0.00	\$366,989.46	\$94,821.61	\$66,857.51	\$528,668.58
200910	394	139	138	191	862	\$0.00	\$345,073.00	\$145,751.91	\$78,866.55	\$569,691.46
200911	404	138	137	190	869	\$1,141.92	\$227,499.83	\$142,038.53	\$48,963.86	\$419,644.14
200912	416	138	135	189	878	\$1,102.27	\$292,978.75	\$130,532.54	\$49,531.00	\$474,144.56
Total	4,911	1,605	1,615	2,286	10,417	\$2,244.19	\$3,966,498.51	\$1,705,105.35	\$931,427.33	\$6,605,275.38
Average	409	134	135	191	868	\$187.02	\$330,541.54	\$142,092.11	\$77,618.94	\$550,439.62

*This report includes Pharmacy

Enrollment is recast to reflect retroactive adjustments.

Monitoring Report by Service and Paid Date with Tier (r00063) run on: March 23, 2010

Monitoring Report by Service and Paid Date with Tier

Company: SUMTER CNTY BD OF CNTY COMMRS

Group(s): 60668

Division(s): R01,R02

Platform(s): All

Product(s): All

Location Code: All

Current Paid Date: Jan2009 - Dec2009

Year/Mo.	Contracts				Total Contracts	Claims Cost				Total FFS & Capitation
	Employee(Single)	Employee/S pouse	Employee/C hildren	Family		Capitation	Employee	Spouse	Child	
200901	29	33	1	1	64	\$0.00	\$44,499.03	\$26,155.76	\$45.43	\$70,700.22
200902	29	34	1	1	65	\$0.00	\$23,419.25	\$8,748.61	\$370.93	\$32,538.79
200903	29	34	1	1	65	\$0.00	\$23,459.59	\$15,328.12	\$89.53	\$38,877.24
200904	30	35	1	1	67	\$0.00	\$22,988.18	\$21,558.07	\$45.43	\$44,591.68
200905	30	36	1	1	68	\$0.00	\$18,733.04	\$12,913.26	\$45.43	\$31,691.73
200906	31	36	1	1	69	\$0.00	\$24,625.72	\$10,882.18	\$43.07	\$35,550.97
200907	30	36	1	1	68	\$0.00	\$27,765.39	\$13,502.68	\$167.30	\$41,435.37
200908	31	37	2	0	70	\$0.00	\$29,591.81	\$14,705.86	0	\$44,297.67
200909	30	37	2	0	69	\$0.00	\$43,667.49	\$12,141.31	\$14.45	\$55,823.25
200910	33	37	2	0	72	\$0.00	\$70,431.32	\$12,377.88	\$67.65	\$82,876.85
200911	33	37	2	0	72	\$66.49	\$31,084.25	\$16,316.87	\$12.54	\$47,480.15
200912	33	37	2	0	72	\$67.10	\$31,539.64	\$16,138.95	\$12.54	\$47,758.23
Total	368	429	17	7	821	\$133.59	\$391,804.71	\$180,769.55	\$914.30	\$573,622.15
Average	31	36	1	1	68	\$11.13	\$32,650.39	\$15,064.13	\$83.12	\$47,801.85

*This report includes Pharmacy

Enrollment is recast to reflect retroactive adjustments.

Monitoring Report by Service and Paid Date with Tier (r00063) run on: March 23, 2010

EXECUTIVE SUMMARY REPORT

Major Accounts Consulting Group



Prepared for Group: SUMTER COUNTY BOARD OF COUNTY COMMISSIONERS (60668)

	Current	Prior	Threshold (High Cost):	\$50,000
Incurred:	Dec2008 - Nov2009	Dec2007 - Nov2008		
Paid:	Dec2008 - Feb2010	Dec2007 - Feb2009		

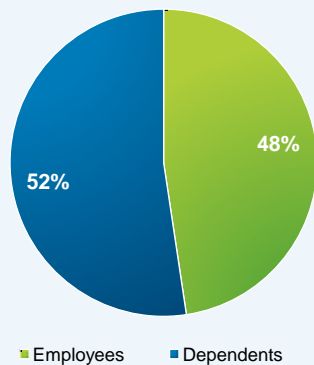
KEY INDICATORS



**BlueCross BlueShield
of Florida**
An Independent Licensee of the
Blue Cross and Blue Shield Association

ENROLLMENT

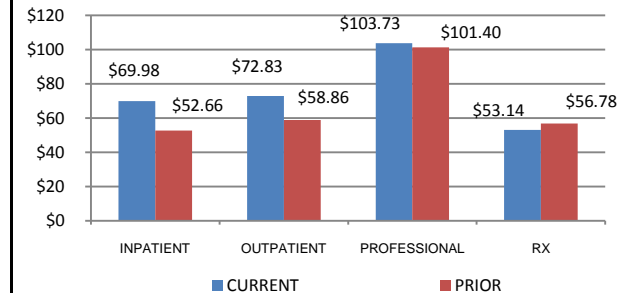
	Current	Prior	% Incr. (Decr)
Contracts	867	842	3.0%
Total Members	1,820	1,751	3.9%
Members per Contra	2.1	2.1	0.9%



TOTAL PAYMENTS

	Current	Prior	% Incr. (Decr)
Inpatient	\$1,528,474	\$1,106,194	38.2%
Outpatient	\$1,590,615	\$1,236,367	28.7%
Professional	\$2,265,503	\$2,130,012	6.4%
Rx	\$1,160,548	\$1,192,746	(2.7%)
Capitation	\$1,142	\$0	0.0%
Total	\$6,546,282	\$5,665,319	15.6%

PER MEMBER PER MONTH



PAYMENT INDICATORS

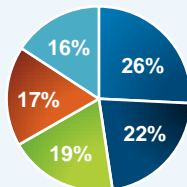
	Current	Prior	% Incr. (Decr)
Inpatient Payment/Adms	\$8,218	\$7,001	17.4%
Outpatient Payment/Visit	\$889	\$739	20.3%
Professional Payment/Service	\$80	\$71	12.9%
Rx Payment/Script	\$50	\$54	(7.4%)

UTILIZATION INDICATORS

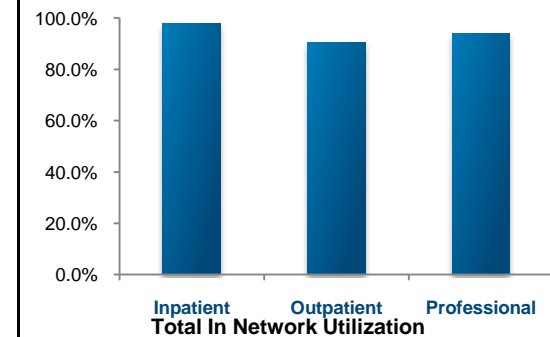
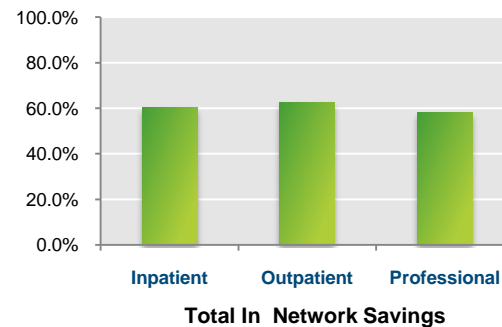
	Current	Prior	% Incr. (Decr)
Inpatient Adms/1,000	102	90	13.3%
Outpatient Visits/1,000	983	955	2.9%
Professional Services/1,000	15,608	17,226	(9.4%)
Rx Scripts/1000	12,830	12,707	1.0%

TOP 5 DIAGNOSTIC CATEGORIES

- Neoplasms
- III-Defined Cond
- Circulatory System
- Musk Syst
- Preg/Childbirth



NETWORK SAVINGS



NETWORK SAVINGS



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Total In-Network

	Billed	Allowed	Savings	Paid	Savings %
Inpatient	\$4,001,919	\$1,583,266	\$2,418,653	\$1,475,537	60.4%
Outpatient	\$5,209,390	\$1,955,647	\$3,253,743	\$1,497,823	62.5%
Professional	\$5,490,628	\$2,310,441	\$3,180,186	\$2,112,297	57.9%
TOTAL	\$14,701,937	\$5,849,354	\$8,852,583	\$5,085,657	60.2%

Traditional Network

	Billed	Allowed	Savings	Services	Savings %
Inpatient	\$20,429	\$15,634	\$4,794	1	23.5%
Outpatient	\$44,382	\$25,788	\$18,594	109	41.9%
Professional	\$39,637	\$14,831	\$24,806	168	62.6%
TOTAL	\$104,448	\$56,254	\$48,194	278	46.1%

Out-of-Network

	Billed	Allowed	Services
Inpatient	\$72,780	\$27,795	3
Outpatient	\$213,690	\$79,318	61
Professional	\$527,358	\$187,912	1,561
TOTAL	\$813,828	\$295,024	1,625

Network Utilization Statistics

	Preferred Provider	Network Blue	Total In-Network	Traditional	Out-of-Network
Inpatient	98.1%	100.0%	97.8%	0.6%	1.7%
Outpatient	96.7%	93.1%	90.3%	6.2%	3.5%
Professional	93.8%	98.9%	93.8%	0.6%	5.6%

Blue Choice

	Billed	Allowed	Savings	Services	Savings %
Inpatient	\$3,294,455	\$1,347,069	\$1,947,386	152	59.1%
Outpatient	\$4,600,412	\$1,769,212	\$2,831,200	1,389	61.5%
Professional	\$4,635,427	\$1,915,344	\$2,720,083	23,117	58.7%
TOTAL	\$12,530,294	\$5,031,624	\$7,498,669	24,658	59.8%

Blue Options

	Billed	Allowed	Savings	Services	Savings %
Inpatient	\$707,464	\$236,197	\$471,267	26	66.6%
Outpatient	\$608,979	\$186,435	\$422,543	189	69.4%
Professional	\$855,201	\$395,098	\$460,103	3,075	53.8%
TOTAL	\$2,171,643	\$817,730	\$1,353,913	3,290	62.3%

KEY FINDINGS

- * BCBSFL Network Savings remain very strong at over 60%.
- * Total In Network Utilization remains strong at over 93%.
- * Savings through the Blue Options contract implemented late last year is yielding stronger savings over the Blue Choice network.

Total
100.0%
100.0%
100.0%

MAJOR DIAGNOSTIC CATEGORIES BY PROVIDER TYPE



Avg Membership	
Current	1,820
Prior	1,751

		TOTAL PAYMENTS				PAYMENTS PMPM			
		Current	Prior	\$Chg	%Chg	Current	Prior	\$Chg	%Chg
GRAND TOTAL		\$6,546,282	\$5,665,319	\$879,820	15.6%	\$299.73	\$269.69	\$30.30	11.2%
INPATIENT	TOTAL	\$1,528,474	\$1,106,194	\$422,280	38.2%	\$69.99	\$52.65	\$17.34	32.9%
	PREGNANCY/CHILDBIRTH	\$346,888	\$116,661	\$230,227	197.4%	\$15.88	\$5.55	\$10.00	186.0%
	CIRCULATORY SYSTEM	\$241,384	\$250,693	(\$9,309)	(3.7%)	\$11.05	\$11.93	(\$1.00)	(7.4%)
	MUSCULOSKELETAL SYST	\$141,211	\$135,850	\$5,360	4.0%	\$6.47	\$6.47	\$0.00	(0.0%)
	ENDOCRINE/METABOLIC	\$125,479	\$14,560	\$110,919	761.8%	\$5.75	\$0.69	\$5.00	728.9%
	ALL OTHER	\$673,512	\$588,430	\$85,082	14.5%	\$30.84	\$28.01	\$3.00	10.1%
OUTPATIENT	TOTAL	\$1,590,615	\$1,236,367	\$354,248	28.7%	\$72.82	\$58.86	\$13.96	23.7%
	NEOPLASMS	\$284,640	\$168,902	\$115,739	68.5%	\$13.03	\$8.04	\$5.00	62.1%
	ILL-DEFINED CONDITIO	\$272,731	\$296,467	(\$23,736)	(8.0%)	\$12.49	\$14.11	(\$2.00)	(11.5%)
	GENITOURINARY SYSTEM	\$188,908	\$182,672	\$6,236	3.4%	\$8.65	\$8.70	\$0.00	(0.5%)
	CIRCULATORY SYSTEM	\$154,306	\$80,276	\$74,030	92.2%	\$7.06	\$3.82	\$3.00	84.9%
	ALL OTHER	\$690,030	\$508,050	\$181,980	35.8%	\$31.59	\$24.19	\$7.00	30.6%
PROFESSIONAL	TOTAL	\$2,265,503	\$2,130,012	\$135,490	6.4%	\$103.73	\$101.40	\$3.00	3.0%
	NEOPLASMS	\$393,159	\$301,571	\$91,588	30.4%	\$18.00	\$14.36	\$4.00	25.4%
	ILL-DEFINED CONDITIO	\$320,392	\$315,164	\$5,227	1.7%	\$14.67	\$15.00	\$0.00	(2.2%)
	MUSCULOSKELETAL SYST	\$287,167	\$317,532	(\$30,365)	(9.6%)	\$13.15	\$15.12	(\$2.00)	(13.0%)
	CIRCULATORY SYSTEM	\$173,409	\$210,691	(\$37,282)	(17.7%)	\$7.94	\$10.03	(\$2.00)	(20.8%)
	ALL OTHER	\$1,091,376	\$985,054	\$106,322	10.8%	\$49.97	\$46.89	\$3.00	6.6%
PHARMACY	TOTAL	\$1,160,548	\$1,192,746	(\$32,198)	(2.7%)	\$53.14	\$56.78	(\$4.00)	(6.4%)
CAPITATION	TOTAL	\$1,142	\$0	\$0	0.0%	\$0.05	\$0.00	\$0.00	0.0%
	SPECIALTY	\$1,142	\$0	\$0	0.0%	\$0.05	\$0.00	\$0.00	0.0%
	PCP	\$0	\$0	\$0	0.0%	\$0.00	\$0.00	\$0.00	0.0%

KEY FINDINGS

- * Key Drivers of overall change in spend include the following:
- High dollar newborn on the inpatient side, Morbid Obesity, and Auto-immune Disorders
 - Outpatient driven by breast, colon, and prostate cancer cases.
 - Professional costs are driven by cancer cases mentioned in outpatient setting.

HIGH COST CLAIMANT SUMMARY - Exceeding \$50,000



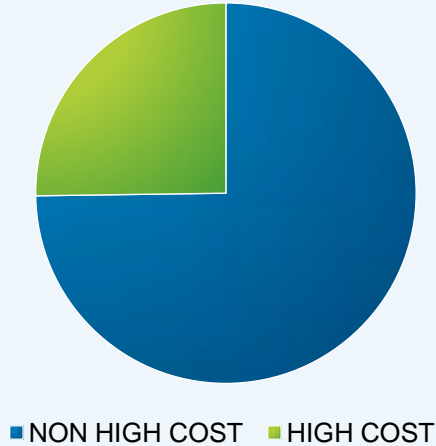
MEMBERSHIP AS A % OF TOTAL

MEMBERS	Current	Prior
TOTAL	1,820	1751
HIGH COST	19	8
% of TOTAL	1.0%	0.5%



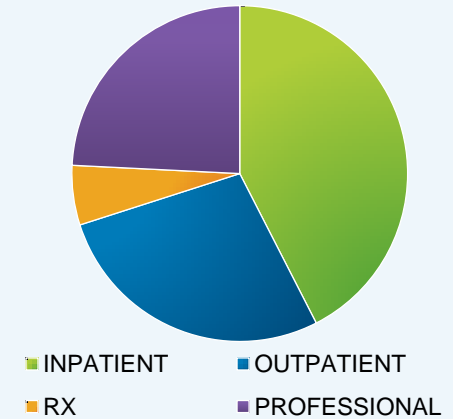
SPEND AS A % OF TOTAL

DOLLARS	Current	Prior
TOTAL	\$6,546,283	\$5,665,319
HIGH COST	\$1,651,057	\$621,214
% of TOTAL	25.2%	11.0%



SPEND BY HIGH COST CLAIM TYPE

PERCENT	Current	Prior
INPATIENT	42.5%	45.7%
OUTPATIENT	27.6%	21.5%
RX	5.7%	3.5%
PROFESSIONAL	24.2%	29.3%



KEY FINDINGS

- * Sumter County has experienced a significant increase in claimants over \$50,000 rising from 8 to 19 on a year over year basis.
- * Increase in high cost claimants is the largest single driver in PMPM claims increase, contributing \$47 to current years PMPM.
- * Key contributor to increase in costs is cancer cases including breast, colon, and prostate cancer.
- * Cerebral Hemorrhage case drove significant increase in cost.
- * Overall cost per case increased slightly indicating complexity of cases remains fairly flat.

HIGH COST CLAIMANT DETAIL



Current High Cost Claims based on a threshold of \$50,000

TOTALS	\$701,222	\$455,376	\$399,751	\$94,708		GRAND TOTAL	\$1,651,057
Relationship	Inpatient	Outpatient	Professional	Rx	Diagnosis Description	Total Payments	
2 Dependent	\$81,420	\$43,618	\$14,448	\$2,962	MALIGNANT NEOPLASM OF TRACHEA BRONCHUS AND LUNG	\$142,448	
1 Employee	\$0	\$129,389	\$5,606	\$4,042	MALIGNANT NEOPLASM OF FEMALE BREAST,SECONDARY MALIGNANT NEOPLAS	\$139,036	
2 Dependent	\$106,912	\$3,401	\$7,107	\$2,488	INTRACEREBRAL HEMORRHAGE,OCCLUSION OF CEREBRAL ARTERIES	\$119,907	
1 Employee	\$68,353	\$24,129	\$24,988	\$617	DISORDERS INVOLVING THE IMMUNE MECHANISM,OTHER SYMPTOMS INVOLVIN	\$118,087	
2 Dependent	\$109,197	\$1,518	\$4,292	\$136	EARLY OR THREATENED LABOR,ANTEPARTUM HEMORRHAGE ABRUPTIO PLACI	\$115,144	
1 Employee	\$58,609	\$23,506	\$4,247	\$22,298	ACUTE RENAL FAILURE,CHRONIC KIDNEY DISEASE (CKD)	\$108,660	
1 Employee	\$0	\$28,444	\$57,748	\$1,589	MALIGNANT NEOPLASM OF FEMALE BREAST,PERITONITIS AND RETROPERITON	\$87,781	
1 Employee	\$17,541	\$31,703	\$21,954	\$11,934	MALIGNANT NEOPLASM OF TRACHEA BRONCHUS AND LUNG,CERTAIN ADVERSI	\$83,132	
2 Dependent	\$0	\$9,187	\$65,329	\$5,801	MALIGNANT NEOPLASM OF PROSTATE,HYPERPLASIA OF PROSTATE	\$80,317	
1 Employee	\$10,391	\$51,233	\$9,058	\$4,686	CHRONIC KIDNEY DISEASE (CKD),COMPLICATIONS PECULIAR TO CERTAIN SPEC	\$75,368	
1 Employee	\$61,742	\$399	\$11,348	\$773	CHRONIC ISCHEMIC HEART DISEASE,OLD MYOCARDIAL INFARCTION	\$74,262	
3 Child	\$48,441	\$1,006	\$24,042	\$621	TWIN BIRTH MATE LIVEBORN,DISORDERS RELATING TO SHORT GESTATION ANI	\$74,110	
1 Employee	\$47,158	\$6,069	\$13,611	\$4,889	INTERVERTEBRAL DISC DISORDERS,OTHER AND UNSPECIFIED DISORDERS OF	\$71,728	
3 Child	\$48,552	\$1,006	\$19,241	\$280	TWIN BIRTH MATE LIVEBORN,DISORDERS RELATING TO SHORT GESTATION ANI	\$69,079	
3 Child	\$42,905	\$38	\$22,225	\$83	CONDITIONS ORIGINATING IN THE PERINATAL PERIOD,OTHER CONG	\$65,251	
1 Employee	\$0	\$44,307	\$5,726	\$9,161	CHRONIC KIDNEY DISEASE (CKD),SYMPTOMS INVOLVING RESPIRATORY SYSTEI	\$59,194	
1 Employee	\$0	\$4,691	\$38,209	\$16,206	RHEUMATOID ARTHRITIS AND OTHER INFLAMMATORY POLYARTHRO	\$59,106	
2 Dependent	\$0	\$4,048	\$46,859	\$3,972	MALIGNANT NEOPLASM OF PROSTATE,CATARACT	\$54,879	
1 Employee	\$0	\$47,686	\$3,714	\$2,169	HEART FAILURE,OTHER FORMS OF CHRONIC ISCHEMIC HEART DISEA	\$53,569	

KEY FINDINGS

- * Top 6 Members have driven nearly 11.5% of total cost.
- * Cancer and newborn (NICU) costs have driven the overall spend on large claimants.

ENROLLMENT

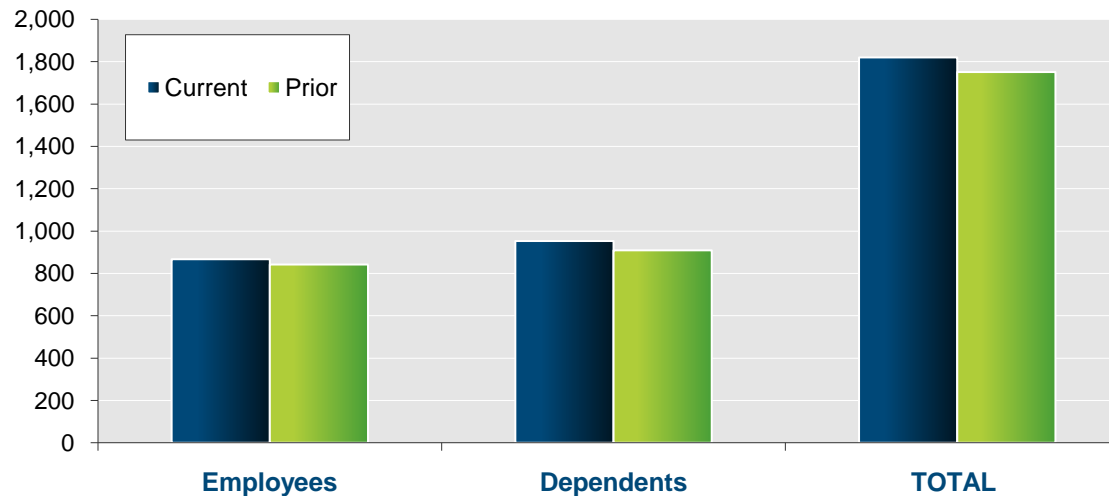


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	Employee/ Contract Holder	Two Person	Family
Contracts (Average)			
Current Period	47.1%	30.9%	22.0%
Prior Period	47.4%	30.8%	21.7%

	Current	% Of Total	Prior	% of Total	% Incr/ (Decr)
Members (Average)					
Employees	867	47.6%	842	48.1%	3.0%
Dependents	953	52.4%	909	51.9%	4.9%
TOTAL	1,820	100.0%	1,751	100.0%	4.0%

Average Enrollment



TREATMENT COST BY MEMBER TYPE



EMPLOYEE

	Male	Female
TOTAL MEMBERS	455	412
NUMBER OF MEMBERS TREATED	454	417
% OF ENROLLED MEMBERS TREATED	99.9%	101.2%
TOTAL EMPLOYEE COST	\$1,686,916	\$2,146,733
PMPM	\$309.19	\$433.95
% of TOTAL COST	25.8%	32.8%



CHILDREN

	Male	Female
TOTAL MEMBERS	310	319
NUMBER OF MEMBERS TREATED	295	312
% OF ENROLLED MEMBERS TREATED	95%	98%
TOTAL CHILDREN COST	\$411,871	\$544,488
PMPM	\$110.57	\$142.09
% of TOTAL COST	6%	8%



SPOUSE

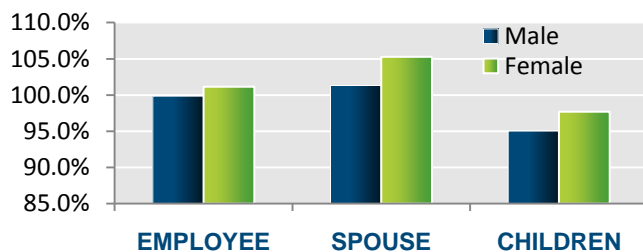
	Male	Female
TOTAL MEMBERS	114	210
NUMBER OF MEMBERS TREATED	115	221
% OF ENROLLED MEMBERS TREATED	101.3%	105.3%
TOTAL SPOUSE COST	\$576,807	\$1,178,326
PMPM	\$423.50	\$467.78
% of TOTAL COST	8.8%	18.0%



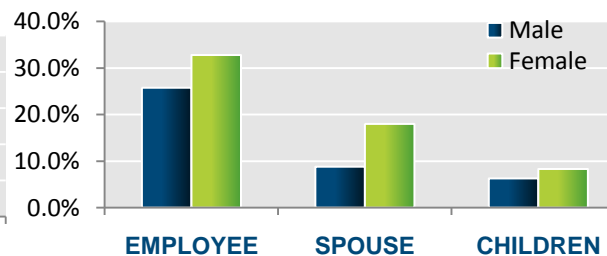
ALL

	Male	Female
TOTAL MEMBERS	879	942
NUMBER OF MEMBERS TREATED	864	950
% OF ENROLLED MEMBERS TREATED	98%	101%
TOTAL COST	\$2,675,593	\$3,869,548
PMPM	\$253.78	\$342.50
% of TOTAL COST	41%	59%

Enrollment Percent by Relationship & Gender



Percent of Total Cost by Relationship & Gender



KEY FINDINGS

* Employees represent nearly 60% of all costs, followed by spousal spend at just over 26%.

* Female Employees and dependents represent nearly \$177 of the overall pmpm costs of \$299.

DEMOGRAPHICS BY PAYMENTS



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Males				Females			Total		
Employees	Count	Payment	% of Total	Count	Payment	% of Total	Count	Payment	% of Total
10 - 19	9	\$1,104	0.0%	0	\$0	0.0%	9	\$1,104	0.0%
20 - 29	70	\$81,922	1.3%	82	\$310,239	4.7%	152	\$392,161	6.0%
30 - 39	120	\$267,092	4.1%	99	\$777,012	11.9%	219	\$1,044,104	16.0%
40 - 49	124	\$404,786	6.2%	113	\$331,858	5.1%	237	\$736,644	11.3%
50 - 59	89	\$575,109	8.8%	88	\$540,745	8.3%	177	\$1,115,854	17.0%
60 - 64	27	\$181,234	2.8%	28	\$96,101	1.5%	55	\$277,335	4.2%
65+	47	\$180,907	2.8%	33	\$91,079	1.4%	80	\$271,985	4.2%
TOTAL	486	\$1,692,154	25.9%	443	\$2,147,033	32.8%	929	\$3,839,187	58.7%

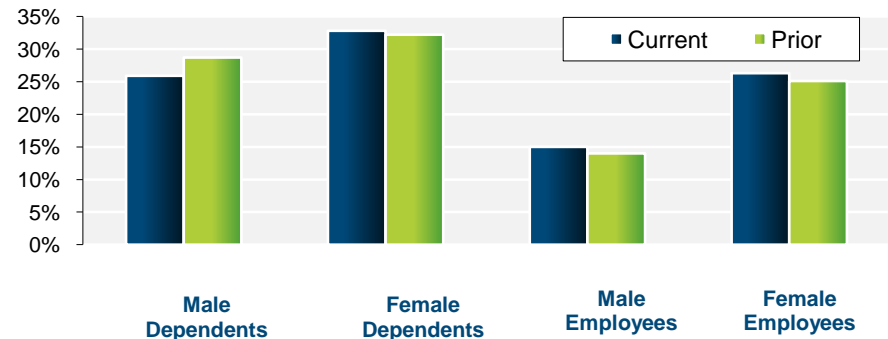
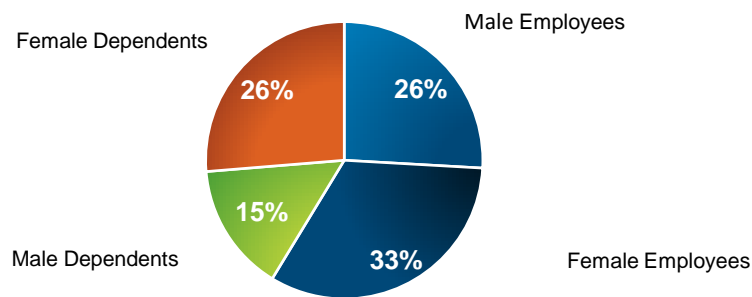
KEY FINDINGS

* Largest spend is female employees between the age of 30-39 representing nearly 12% of total spend.

* Male employees between 50-59 represent 8.8% of total spend.

* Overall female dependents have seen the largest increase in overall percentage spend moving from 25.1% to 26.3% of total spend.

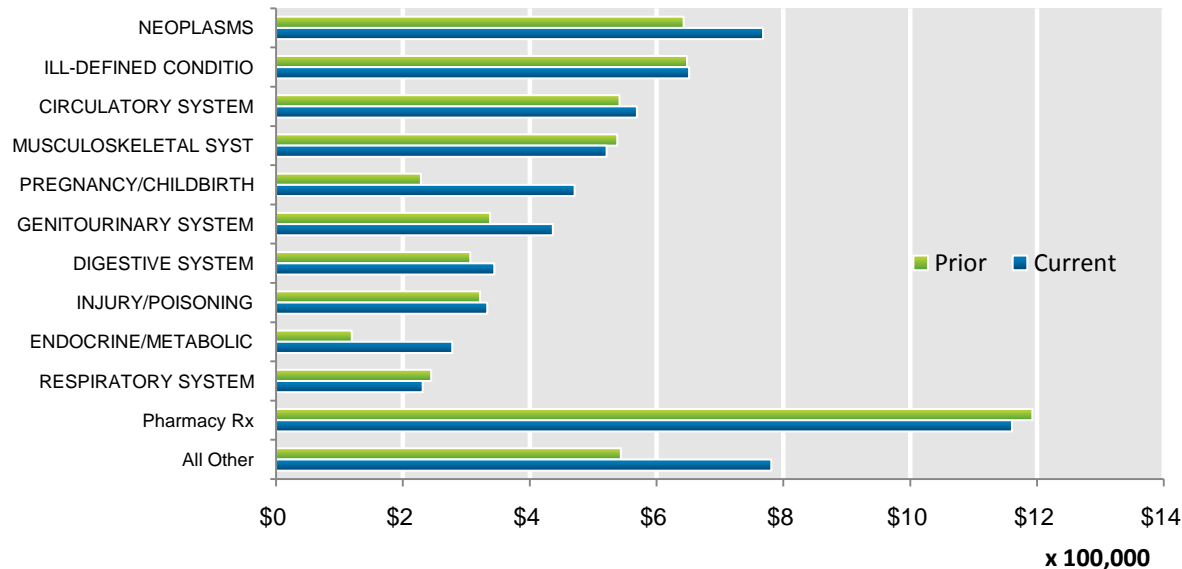
Males				Females			Total		
Dependents	Count	Payment	% of Total	Count	Payment	% of Total	Count	Payment	% of Total
0 - 2	47	\$138,659	2.1%	40	\$221,378	3.4%	87	\$360,036	5.5%
3 - 9	100	\$104,997	1.6%	96	\$105,550	1.6%	196	\$210,548	3.2%
10 - 19	143	\$146,039	2.2%	154	\$177,990	2.7%	297	\$324,029	5.0%
20 - 29	31	\$13,815	0.2%	58	\$64,575	1.0%	89	\$78,389	1.2%
30 - 39	25	\$46,067	0.7%	75	\$363,835	5.6%	100	\$409,902	6.3%
40 - 49	25	\$59,044	0.9%	65	\$266,081	4.1%	90	\$325,125	5.0%
50 - 59	26	\$111,154	1.7%	37	\$365,036	5.6%	63	\$476,190	7.3%
60 - 64	14	\$41,611	0.6%	15	\$113,160	1.7%	29	\$154,771	2.4%
65+	26	\$322,053	4.9%	20	\$44,910	0.7%	46	\$366,963	5.6%
TOTAL	437	\$983,440	15.0%	560	\$1,722,515	26.3%	997	\$2,705,954	41.3%



TOTAL PAYMENTS BY DIAGNOSTIC CATEGORY



Diagnostic Category	Inpatient	Outpatient	Professional	Current	Prior	Incr. (Decr)	% Incr. (Decr)
NEOPLASMS	\$90,191	\$284,640	\$393,159	\$767,991	\$642,777	\$125,214	19.5%
ILL-DEFINED CONDITIO	\$58,275	\$272,731	\$320,392	\$651,398	\$648,090	\$3,308	0.5%
CIRCULATORY SYSTEM	\$241,384	\$154,306	\$173,409	\$569,099	\$541,660	\$27,439	5.1%
MUSCULOSKELETAL SYST	\$141,211	\$92,904	\$287,167	\$521,282	\$538,117	(\$16,835)	(3.1%)
PREGNANCY/CHILDBIRTH	\$346,888	\$30,912	\$93,020	\$470,820	\$228,448	\$242,372	106.1%
GENITOURINARY SYSTEM	\$113,016	\$188,908	\$134,579	\$436,502	\$337,600	\$98,902	29.3%
DIGESTIVE SYSTEM	\$95,399	\$147,697	\$101,158	\$344,254	\$306,379	\$37,874	12.4%
INJURY/POISONING	\$69,928	\$154,296	\$108,852	\$333,076	\$321,704	\$11,373	3.5%
ENDOCRINE/METABOLIC	\$125,479	\$46,902	\$105,507	\$277,889	\$119,392	\$158,497	132.8%
RESPIRATORY SYSTEM	\$50,575	\$54,461	\$126,197	\$231,232	\$244,631	(\$13,399)	(5.5%)
Pharmacy Rx	\$0	\$0	\$0	\$1,160,549	\$1,192,746	(\$32,198)	(2.7%)
All Other	\$196,128	\$162,859	\$422,063	\$781,049	\$543,775	\$237,274	43.6%
TOTAL	\$1,528,474	\$1,590,615	\$2,265,503	\$6,545,141	\$5,665,320	\$879,821	15.5%



KEY FINDINGS

* Cancer cases have driven overall spend in the current year.

* High dollar NICU patients have had a significant impact on pregnancy/childbirth spend.

INPATIENT MAJOR DIAGNOSTIC CATEGORIES



INPATIENT

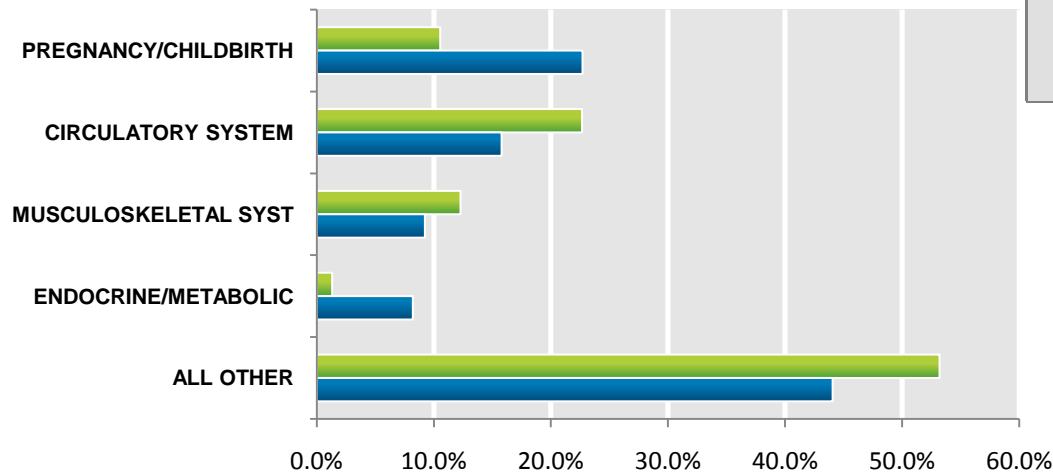
Diagnostic Category	TOTAL INPATIENT PAID		% of TOTAL INPATIENT CLAIMS	
	Current	Prior	Current	Prior
PREGNANCY/CHILDBIRTH	\$346,888	\$116,661	22.7%	10.6%
CIRCULATORY SYSTEM	\$241,384	\$250,693	15.8%	22.7%
MUSCULOSKELETAL SYST	\$141,211	\$135,850	9.2%	12.3%
ENDOCRINE/METABOLIC	\$125,479	\$14,560	8.2%	1.3%
ALL OTHER	\$673,512	\$588,430	44.1%	53.2%
TOTAL	\$1,528,474	\$1,106,194	100.0%	100.0%

KEY FINDINGS

- * Pregnancy spend driven by two high cost premature newborns.
- * Inpatient endocrine spend driven by morbid obesity spend.

% of Total Inpatient Paid

■ Prior ■ Current



OUTPATIENT MAJOR DIAGNOSTIC CATEGORIES



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OUTPATIENT

Diagnostic Category	TOTAL OUTPATIENT PAID		% of TOTAL OUTPATIENT CLAIMS	
	Current	Prior	Current	Prior
NEOPLASMS	\$284,640	\$168,902	17.9%	13.7%
ILL-DEFINED CONDITIO	\$272,731	\$296,467	17.2%	24.0%
GENITOURINARY SYSTEM	\$188,908	\$182,672	11.9%	14.8%
CIRCULATORY SYSTEM	\$154,306	\$80,276	9.7%	6.5%
ALL OTHER	\$690,030	\$508,050	43.4%	41.1%
TOTAL	\$1,590,615	\$1,236,367	100.0%	100.0%

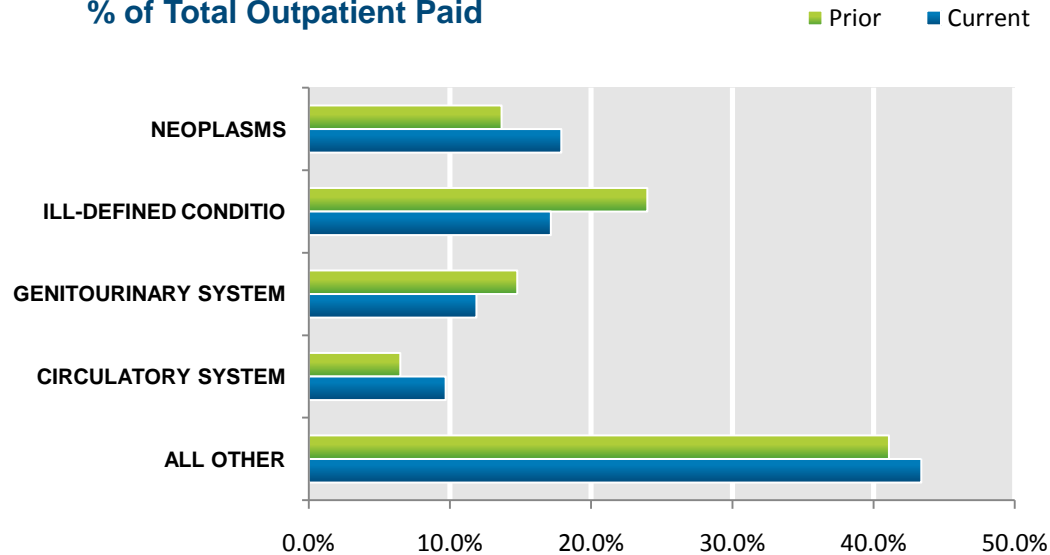
KEY FINDINGS

* Cancer and circulatory issues remain the key drivers of outpatient costs.

* Immunotherapy related to cancer treatment was up by over \$50K

* Spend on congenital heart anomalies related to a heart defect increased by \$29000

% of Total Outpatient Paid



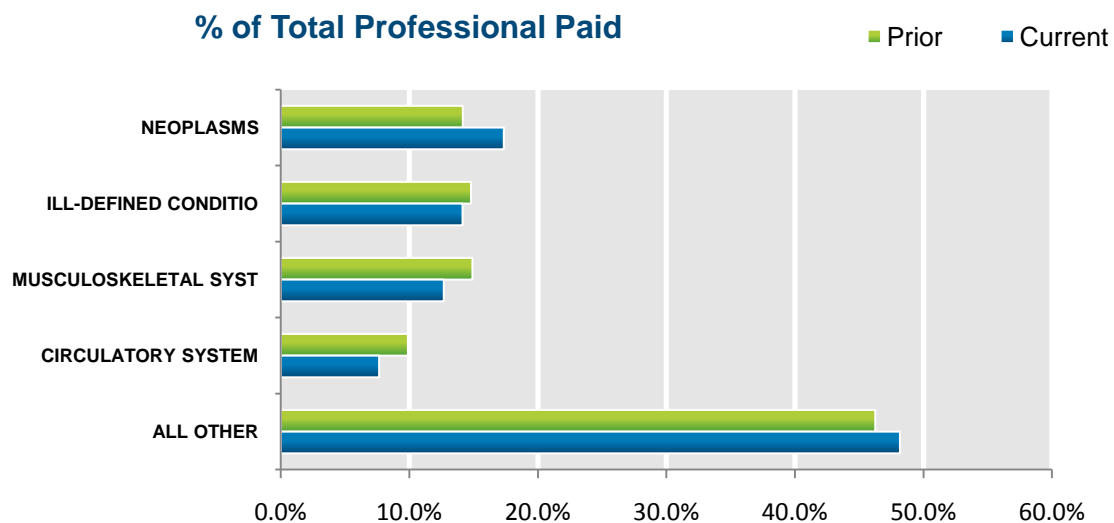
PROFESSIONAL MAJOR DIAGNOSTIC CATEGORIES



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PROFESSIONAL

Diagnostic Category	TOTAL PROFESSIONAL PAID		% of TOTAL PROFESSIONAL CLAIMS	
	Current	Prior	Current	Prior
NEOPLASMS	\$393,159	\$301,571	17.4%	14.2%
ILL-DEFINED CONDITIO	\$320,392	\$315,164	14.1%	14.8%
MUSCULOSKELETAL SYST	\$287,167	\$317,532	12.7%	14.9%
CIRCULATORY SYSTEM	\$173,409	\$210,691	7.7%	9.9%
ALL OTHER	\$1,091,376	\$985,054	48.2%	46.3%
TOTAL	\$2,265,503	\$2,130,012	100.0%	100.0%



KEY FINDINGS

* Similar cancer pattern spending on the professional side drove costs higher in the current year.

FACILITY SUMMARY



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FACILITY INPATIENT	ADMITS / 1000	AVG LENGTH OF STAY	COST PER ADMIT	PMPM
FACILITY INPATIENT - Non Maternity	88	3.67	\$8,238	\$60.35
FACILITY INPATIENT - Maternity	14	2.81	\$8,094	\$9.64
FACILITY INPATIENT TOTAL	102	3.55	\$8,218	\$69.98

FACILITY OUTPATIENT	VISITS / 1000	COST / VISIT	PMPM
EMERGENCY ROOM	219	\$980	\$17.90
SURGERY	69	\$3,209	\$18.37
OTHER OUTPATIENT	693	\$622	\$35.96
FACILITY OUTPATIENT TOTAL	983	\$889	\$72.83

KEY FINDINGS

- * Non Maternity admits per 1000 have increased by 11 admits per 1000 over prior period.
- * ER Services are up by 4.5% over the prior period
- * OP Surgical Services are up by 6% over the prior period
- * OP Utilization driven by cancer utilization is up by approximately 3% over the prior year.

PROFESSIONAL SUMMARY



CATEGORY	UTILIZATION / 1000	AVERAGE COST per SERVICE	PMPM
INPATIENT SURGERY NON-MATERNITY	77	\$456	\$2.94
INPATIENT VISITS	312	\$86	\$2.23
MATERNITY	30	\$952	\$2.35
OFFICE VISITS and MISCELLANEOUS SERVICES	4,343	\$60	\$21.70
OUTPATIENT SURGERY	207	\$308	\$5.30
PREVENTIVE SERVICES	392	\$81	\$2.66
ALL OTHER	10,248	\$78	\$66.54
GRAND TOTAL	15,609	\$80	\$103.73

KEY FINDINGS

* Use of preventive services has increased by 20 per 1000 over the prior period

* Overall use of professional services has decreased by 9.4% over the prior period.

TOTAL FACILITY FEE FOR SERVICE -- TOP 15



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Facility ID	Rank	Name	Total Payments				Admissions			
			Current	% of Total	Prior	% of Total	Current	% of Total	Prior	% of Total
328	1	LEESBURG REGIONAL MEDICAL CENTER	\$698,021	22.40%	\$480,113	20.50%	305	15.40%	243	13.30%
306	2	FLORIDA HOSPITAL WATERMAN	\$332,403	10.70%	\$400,165	17.10%	187	9.50%	212	11.60%
509	3	TAMPA GENERAL HOSPITAL	\$221,058	7.10%	\$0	0.00%	6	0.30%	0	0.00%
302	4	FLORIDA HOSPITAL MEDICAL CENTER	\$219,642	7.00%	\$122,371	5.20%	36	1.80%	23	1.30%
125	5	SHANDS AT THE UNIVERSITY OF FLORIDA	\$182,215	5.80%	\$57,779	2.50%	91	4.60%	58	3.20%
584	6	H LEE MOFFITT CANCER CENTER	\$176,031	5.60%	\$86,557	3.70%	73	3.70%	99	5.40%
314	7	SOUTH LAKE HOSPITAL INC	\$140,648	4.50%	\$111,645	4.80%	87	4.40%	92	5.00%
544	8	CITRUS MEMORIAL HOSPITAL	\$97,745	3.10%	\$111,898	4.80%	148	7.50%	141	7.70%
345	9	ORLANDO HEATH INC	\$92,467	3.00%	\$103,279	4.40%	49	2.50%	75	4.10%
588	10	THE VILLAGES REGIONAL HOSPITAL	\$78,036	2.50%	\$74,102	3.20%	57	2.90%	44	2.40%
345	11	ORLANDO HEALTH INC	\$77,439	2.50%	\$0	0.00%	18	0.90%	0	0.00%
339	12	OCALA REGIONAL MEDICAL CENTER	\$65,805	2.10%	\$24,459	1.00%	20	1.00%	11	0.60%
566	13	PASCO REGIONAL MEDICAL CENTER	\$59,885	1.90%	\$41,994	1.80%	40	2.00%	68	3.70%
532	14	BROOKSVILLE REGIONAL HOSPITAL	\$56,698	1.80%	\$35,972	1.50%	57	2.90%	27	1.50%
304	15	MUNROE REGIONAL MEDICAL CENTER	\$48,947	1.60%	\$207,875	8.90%	25	1.30%	44	2.40%
	16	OTHERS	\$572,050	18.30%	\$484,353	20.70%	776	39.30%	693	37.90%
TOTAL			\$3,119,089	100.0%	\$2,342,562	100.0%	1,975	100.0%	1,830	100.0%

INPATIENT FACILITY FEE FOR SERVICE -- TOP 15



Facility ID	Rank	Name	Total Payments				Admissions			
			Current	% of Total	Prior	% of Total	Current	% of Total	Prior	% of Total
328	1	LEESBURG REGIONAL MEDICAL CENTER	\$308,126	20.20%	\$227,500	20.60%	61	32.80%	43	27.20%
509	2	TAMPA GENERAL HOSPITAL	\$221,009	14.50%	\$0	0.00%	5	2.70%	0	0.00%
302	3	FLORIDA HOSPITAL MEDICAL CENTER	\$178,205	11.70%	\$95,110	8.60%	7	3.80%	8	5.10%
306	4	FLORIDA HOSPITAL WATERMAN	\$143,185	9.40%	\$196,638	17.80%	11	5.90%	18	11.40%
125	5	SHANDS AT THE UNIVERSITY OF FLORIDA	\$110,708	7.20%	\$38,017	3.40%	12	6.50%	5	3.20%
345	6	ORLANDO HEALTH INC	\$59,486	3.90%	\$0	0.00%	5	2.70%	0	0.00%
339	7	OCALA REGIONAL MEDICAL CENTER	\$57,387	3.80%	\$10,898	1.00%	9	4.80%	1	0.60%
314	8	SOUTH LAKE HOSPITAL INC	\$56,120	3.70%	\$13,039	1.20%	10	5.40%	5	3.20%
506	9	ST JOSEPHS HOSPITAL	\$41,551	2.70%	\$0	0.00%	2	1.10%	0	0.00%
304	10	MUNROE REGIONAL MEDICAL CENTER	\$38,119	2.50%	\$182,137	16.50%	6	3.20%	10	6.30%
588	11	THE VILLAGES REGIONAL HOSPITAL	\$32,496	2.10%	\$18,721	1.70%	4	2.20%	4	2.50%
345	12	ORLANDO HEATLH INC	\$26,408	1.70%	\$67,711	6.10%	6	3.20%	17	10.80%
566	13	PASCO REGIONAL MEDICAL CENTER	\$26,036	1.70%	\$16,058	1.50%	7	3.80%	2	1.30%
532	14	BROOKSVILLE REGIONAL HOSPITAL	\$20,960	1.40%	\$23,542	2.10%	4	2.20%	3	1.90%
316	15	HEALTH CENTRAL	\$19,292	1.30%	\$0	0.00%	5	2.70%	0	0.00%
	16	OTHERS	\$189,387	12.40%	\$216,824	19.60%	32	17.20%	42	26.60%
TOTAL			\$1,528,474	100.0%	\$1,106,194	100.0%	186	100.0%	158	100.0%

OUTPATIENT FACILITY FEE FOR SERVICE -- TOP 15



Facility ID	Rank	Name	Total Payments				Admissions			
			Current	% of Total	Prior	% of Total	Current	% of Total	Prior	% of Total
328	1	LEESBURG REGIONAL MEDICAL CENTER	\$389,895	24.50%	\$252,613	20.40%	244	13.60%	200	12.00%
306	2	FLORIDA HOSPITAL WATERMAN	\$189,218	11.90%	\$203,527	16.50%	176	9.80%	194	11.60%
584	3	H LEE MOFFITT CANCER CENTER	\$170,950	10.70%	\$76,443	6.20%	72	4.00%	97	5.80%
314	4	SOUTH LAKE HOSPITAL INC	\$84,528	5.30%	\$98,606	8.00%	77	4.30%	87	5.20%
544	5	CITRUS MEMORIAL HOSPITAL	\$80,677	5.10%	\$72,527	5.90%	143	8.00%	129	7.70%
125	6	SHANDS AT THE UNIVERSITY OF FLORIDA	\$71,507	4.50%	\$19,763	1.60%	79	4.40%	53	3.20%
345	7	ORLANDO HEATH INC	\$66,059	4.20%	\$35,568	2.90%	43	2.40%	58	3.50%
588	8	THE VILLAGES REGIONAL HOSPITAL	\$45,540	2.90%	\$55,380	4.50%	53	3.00%	40	2.40%
302	9	FLORIDA HOSPITAL MEDICAL CENTER	\$41,436	2.60%	\$27,261	2.20%	29	1.60%	15	0.90%
V75	10	RENAL TREATMENT CENTERS LEESBURG	\$39,807	2.50%	\$35,139	2.80%	12	0.70%	13	0.80%
532	11	BROOKSVILLE REGIONAL HOSPITAL	\$35,738	2.20%	\$12,430	1.00%	53	3.00%	24	1.40%
V3J	12	MT DORA DIALYSIS	\$33,886	2.10%	\$5,296	0.40%	11	0.60%	2	0.10%
566	13	PASCO REGIONAL MEDICAL CENTER	\$33,849	2.10%	\$25,936	2.10%	33	1.80%	66	3.90%
642	14	MEDICAL DEVELOPMENT CORPORATION	\$27,872	1.80%	\$0	0.00%	7	0.40%	0	0.00%
777	15	MIDWESTERN REGIONAL MED CNTR	\$26,772	1.70%	\$0	0.00%	7	0.40%	0	0.00%
	16	OTHERS	\$252,880	15.90%	\$315,877	25.50%	750	41.90%	694	41.50%
TOTAL			\$1,590,615	100.0%	\$1,236,367	100.0%	1,789	100.0%	1,672	100.0%

TOP 20 PRESCRIPTIONS DRUGS SPEND



		Current						Prior							
Drug Name	Drug Class	Rank	Avg Amount Paid	Total Amount Paid	% Paid	Total Patient Share	Avg Patient Share	Rank	Avg Amount Paid	Total Amount Paid	% Paid	Total Patient Share	Avg Patient Share	\$ Chg	% Chg
NEXIUM	Gastrointestinal Drugs	1	\$169.65	\$73,797	6.4%	\$12,150	\$27.93	1	\$155.94	\$76,412	6.4%	\$11,035	\$22.52	(\$2,615)	-3.42%
GLEEVEC	Antineoplastic Agents	2	\$16,378.84	\$32,758	2.8%	\$100	\$50.00	2	\$18,739.33	\$37,479	3.1%	\$80	\$40.00	(\$4,721)	-12.60%
ACTOS	Hormones and Synthetic Substitutes	3	\$204.08	\$28,368	2.4%	\$3,900	\$28.06	7	\$164.64	\$24,531	2.1%	\$3,380	\$22.68	\$3,837	15.64%
SINGULAIR	Respiratory Tract Agents	4	\$89.76	\$27,377	2.4%	\$7,800	\$25.57	6	\$85.97	\$25,362	2.1%	\$6,310	\$21.39	\$2,015	7.95%
EFFEXOR XR	Central Nervous System Agents	5	\$154.85	\$24,621	2.1%	\$4,250	\$26.73	4	\$154.40	\$25,785	2.2%	\$3,585	\$21.47	(\$1,164)	-4.51%
PLAVIX	Blood Formation, Coagulation and Thrombosis	6	\$138.63	\$21,350	1.8%	\$4,225	\$27.44	11	\$139.23	\$17,404	1.5%	\$2,940	\$23.52	\$3,946	22.67%
PROGRAF	Miscellaneous Therapeutic Agents	7	\$634.05	\$19,022	1.6%	\$750	\$25.00	71	\$634.55	\$3,807	0.3%	\$135	\$22.50	\$15,215	399.62%
PROCIT	Blood Formation, Coagulation and Thrombosis	8	\$2,043.99	\$18,396	1.6%	\$225	\$25.00	18	\$2,184.73	\$13,108	1.1%	\$120	\$20.00	\$5,288	40.34%
LEXAPRO	Central Nervous System Agents	9	\$83.52	\$18,207	1.6%	\$5,800	\$26.61	10	\$69.34	\$20,526	1.7%	\$6,545	\$22.11	(\$2,319)	-11.30%
VALTREX	Anti-Infective Agents	10	\$202.50	\$17,010	1.5%	\$2,150	\$25.60	13	\$189.60	\$16,116	1.4%	\$1,875	\$22.06	\$894	5.54%
NOVOLOG	Hormones and Synthetic Substitutes	11	\$318.12	\$15,906	1.4%	\$1,375	\$27.50	19	\$251.42	\$13,074	1.1%	\$1,185	\$22.79	\$2,832	21.66%
ADVAIR DISKUS	Autonomic Drugs	12	\$183.93	\$15,818	1.4%	\$2,325	\$27.03	12	\$174.37	\$17,263	1.4%	\$2,135	\$21.57	(\$1,445)	-8.37%
CYMBALTA	Central Nervous System Agents	13	\$132.05	\$13,865	1.2%	\$4,680	\$44.58	8	\$148.12	\$24,439	2.0%	\$3,800	\$23.03	(\$10,574)	-43.27%
CRESTOR	Cardiovascular Drugs	14	\$98.10	\$13,734	1.2%	\$3,813	\$27.23	41	\$67.31	\$6,866	0.6%	\$3,373	\$33.06	\$6,868	100.03%
TRICOR	Cardiovascular Drugs	15	\$95.58	\$13,668	1.2%	\$3,875	\$27.10	15	\$104.88	\$15,207	1.3%	\$3,405	\$23.48	(\$1,539)	-10.12%
SEROQUEL	Central Nervous System Agents	16	\$294.59	\$12,373	1.1%	\$1,100	\$26.19	14	\$392.16	\$16,079	1.3%	\$935	\$22.80	(\$3,706)	-23.05%
OXYCONTIN	Central Nervous System Agents	17	\$440.35	\$12,330	1.1%	\$750	\$26.79	29	\$408.55	\$8,988	0.8%	\$630	\$28.64	\$3,342	37.18%
OXYCODONE HCL	Central Nervous System Agents	18	\$265.83	\$12,228	1.1%	\$229	\$4.98	46	\$460.68	\$5,989	0.5%	\$65	\$5.00	\$6,239	104.18%
PREVACID	Gastrointestinal Drugs	19	\$168.02	\$12,098	1.0%	\$4,150	\$57.64	17	\$128.25	\$13,723	1.2%	\$4,910	\$45.89	(\$1,625)	-11.84%
LYRICA	Central Nervous System Agents	20	\$137.32	\$11,809	1.0%	\$4,800	\$55.81	21	\$149.48	\$11,958	1.0%	\$3,622	\$45.28	(\$149)	-1.25%
ALL OTHER			\$35.48	\$745,814	64.3%	\$257,595	\$12.26		\$40.34	\$798,631	67.0%	\$249,358	\$12.60	(\$52,817)	-6.61%
GRAND TOTAL			\$49.70	\$1,160,549	100.0%	\$326,042	\$13.96		\$53.62	\$1,192,746	100.0%	\$309,423	\$13.91	(\$32,198)	-2.70%

KEY FINDINGS

- * Overall cost per script is down by approximately \$4
- * Nexium, Actos and Singular continue to be key drugs for the population
- * Cancer related drugs remain in the top 20.

TOP 25 PRESCRIPTIONS DRUGS UTILIZATION



Drug Name	Drug Class	Current					Prior					% Chg/1000
		Rank	# of Rx's	Total Rx Users	Rx's Per Users	Util/ 1000	Rank	# of Rx's	Total Rx Users	Rx's Per Users	Util/ 1000	
NEXIUM	Gastrointestinal Drugs	1	432	67	6.45	237	1	490	79	6.20	280	(15.2%)
OMEPRAZOLE	Gastrointestinal Drugs	2	328	111	2.95	180	12	137	36	3.81	78	130.3%
SINGULAIR	Respiratory Tract Agents	3	302	76	3.97	166	4	295	72	4.10	168	(1.5%)
AZITHROMYCIN	Anti-Infective Agents	4	231	192	1.20	127	5	207	160	1.29	118	7.4%
ZOLPIDEM TARTR	Central Nervous System Agents	5	228	53	4.30	125						
LEXAPRO	Central Nervous System Agents	6	215	46	4.67	118	3	296	63	4.70	169	(30.1%)
SIMVASTATIN	Cardiovascular Drugs	7	178	43	4.14	98	37	65	30	2.17	37	163.5%
EFFEXOR XR	Central Nervous System Agents	8	156	27	5.78	86	7	167	30	5.57	95	(10.1%)
PLAVIX	Blood Formation, Coagulation and Thro	9	154	27	5.70	85	15	125	23	5.43	71	18.5%
YAZ	Hormones and Synthetic Substitutes	10	144	29	4.97	79	11	139	30	4.63	79	(0.3%)
CRESTOR	Cardiovascular Drugs	11	140	33	4.24	77	21	102	24	4.25	58	32.1%
ACTOS	Hormones and Synthetic Substitutes	12	139	22	6.32	76	9	149	21	7.10	85	(10.2%)
TRICOR	Cardiovascular Drugs	13	130	26	5.00	71	10	145	26	5.58	83	(13.7%)
PROAIR HFA	Autonomic Drugs	14	124	86	1.44	68	36	70	51	1.37	40	70.4%
LOESTRIN 24 FE	Hormones and Synthetic Substitutes	15	112	23	4.87	62	24	92	23	4.00	53	17.1%
DIOVAN HCT	Cardiovascular Drugs	16	110	19	5.79	60	18	108	19	5.68	62	(2.0%)
DIOVAN	Cardiovascular Drugs	17	105	15	7.00	58	30	78	14	5.57	45	29.5%
CYMBALTA	Central Nervous System Agents	18	103	26	3.96	57	8	165	38	4.34	94	(39.9%)
AMOX TR-POTASS	Anti-Infective Agents	19	97	84	1.15	53	27	83	68	1.22	47	12.4%
TRINESSA	Hormones and Synthetic Substitutes	20	91	19	4.79	50	50	47	8	5.88	27	86.3%
OCELLA	Hormones and Synthetic Substitutes	21	89	13	6.85	49	101	20	8	2.50	11	328.1%
FLOMAX	Miscellaneous Therapeutic Agents	22	89	19	4.68	49	32	76	14	5.43	43	12.7%
PANTOPRAZOLE	Gastrointestinal Drugs	23	87	31	2.81	48	14	125	46	2.72	71	(33.0%)
ADVAIR DISKUS	Autonomic Drugs	24	86	24	3.58	47	22	99	32	3.09	57	(16.4%)
VALTREX	Anti-Infective Agents	25	84	31	2.71	46	26	85	32	2.66	49	(4.9%)
All Other			19,397			10,658		18,879			10,782	
GRAND TOTAL			23,351			12,830		22,244			12,704	

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Best's Ratings

Financial Strength Ratings [View Definitions](#)

Rating: A (Excellent)

Affiliation Code: g (Group)

Financial Size Category: XV (\$2 Billion or greater)

Outlook: Stable

Action: Affirmed

Effective Date: May 26, 2009

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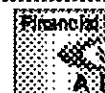
Long-Term: a+

Outlook: Stable

Action: Affirmed

Date: May 26, 2009

This rating is assigned to companies that have, in our opinion, an excellent t their ongoing obligations t policyholders.



* Denotes Under Review Ratings. See rating definitions.

Security Ratings

Date Issued	Amount	Coupon	Security	Rating
11/13/2001	149,515,160 (USD)	8.25 %	Surplus Notes	a-

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AMB Credit Report - Insurance Professional - includes Best's Financial Rating and rationale along with comprehensive analytical commentary, d business overview and key financial data.

Report Revision Date: 06/15/2009 (represents the latest significant change
Historical Reports are available in [AMB Credit Report - Insurance Profess Archive](#).



Best's Executive Summary Report (Financial Overview) - presentation reports featuring five years of balance sheet, statement of revenue and e; and key financial performance tests including profitability, liquidity, and le analysis.

Data Status: 2010 Best's Statement File - Health, US. Contains data con 3/23/2010 (As Received).



AMB Credit Report - Business Professional - provides three years of k financial data presented with colorful charts and tables. Each report also i the latest Best's Ratings, Rating Rationale and an excerpt from our Busin Review commentary.

Data Status: Contains data compiled as of 3/23/2010 (As Received).



Best's Key Rating Guide Presentation Report - includes Best's Financi Rating and financial data as provided in Best's Key Rating Guide product

Data Status: 2008 Financial Data (Quality Cross Checked).

Financial and Analytical Products

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Carrier/TPA Website Information
www.bcbsfl.com

**GROUP MEDICAL ADMINISTRATIVE SERVICES AND/OR GROUP MEDICAL FULLY
INSURED RFP 152-0-2010/AT**

REFERENCE & SIMILAR PROJECTS EXPERIENCE FORM

Owner / Business Name: Lake County Board of County Commissioners		
Project Location / Address: 315 W Main Street		
City: Tavares	State: Florida	Zip Code: 32278
Point of Contact: Susan Irby		Dates of Work: Currently Enrolled Group
Phone Number: 352-343-9697		Fax Number: 352-343-9883
E-mail Address: sirby@lakecountyfl.gov		
Project Name:		
Brief Description of Project:		

Owner / Business Name: Lake County Sheriff's Office		
Project Location / Address: 360 W. Ruby		
City: Tavares	State: Florida	Zip Code: 32778
Point of Contact: Lewie Wise, Benefit Administrator		Dates of Work: Currently Enrolled Group
Phone Number: 352-343-9539		Fax Number: 352-343-9568
E-mail Address: Lewie.Wise@lcso.org		
Project Name:		
Brief Description of Project:		

Owner / Business Name: Sumter County School Board		
Project Location / Address: 2680 West County Road 476		
City: Bushnell	State: Florida	Zip Code: 33513
Point of Contact: Lisa Whitman, Benefit Administrator		Dates of Work: Currently Enrolled Group
Phone Number: 352-793-5607		Fax Number: 352-793-4180
E-mail Address: Lisa.Whitman@sumter.k12.fl.us		
Project Name:		
Brief Description of Project:		

**GROUP MEDICAL ADMINISTRATIVE SERVICES AND/OR GROUP MEDICAL FULLY
INSURED RFP 152-0-2010/AT**

Owner / Business Name: City of Leesburg		
Project Location / Address: 501 Meadow Street		
City: Leesburg	State: Florida	Zip Code: 34748
Point of Contact: Dann L. Herrin, CPM, ARM-P, Risk Manager		Dates of Work: Currently Enrolled Group
Phone Number: 352-728-9768		Fax Number: 352-728-9789
E-mail Address: Dann.Herrin@leesburgflorida.gov		
Project Name:		
Brief Description of Project:		

Owner / Business Name: School Board of Lake County Florida		
Project Location / Address: 201 West Burleigh Blvd		
City: Tavares	State: Florida	Zip Code: 32778
Point of Contact: Carol MacLeod, CFO		Dates of Work: Currently Enrolled Group
Phone Number: 352-253-6560		Fax Number:
E-mail Address: macleodc@lake.k12.fl.us		
Project Name:		
Brief Description of Project:		

This document must be completed and returned with your Submittal

**GROUP MEDICAL ADMINISTRATIVE SERVICES AND/OR GROUP MEDICAL FULLY
INSURED RFP 152-0-2010/AT**

CONTRACTOR'S AFFIDAVIT

State of Florida
County of Duval

Before me personally appeared Chene Marell who is (title) Proposal Analyst
of (the company described herein) BCISF being duly sworn, deposes and say that the foregoing statements
are a true and accurate statement of the position of said organization as of the date thereof, and, that the statements and answers
to the foregoing experience questionnaire are correct and true as of the date of this affidavit; and, that he/she understands that
intentional inclusion of false, deceptive, or fraudulent statements of this application constitutes fraud; and, agrees to furnish any
pertinent information requested by The Sumter County Board of County Commissioner deemed necessary to verify the statements
made in this application or regarding the ability, standing and general reputation of the applicant.

Personally Known X or Produced Identification _____

Sworn to and subscribed before me this 30th day of March, 2009 2010

Melinda Lima
NOTARY PUBLIC - STATE OF FLORIDA
(Signature of Notary Public)

Melinda Lima
(Print Name of Notary Public)

(seal)





Health Risk Assessment

**Executive Summary
for**

Sumter County Board of County Commissioners

November 6, 2009



**BlueCross BlueShield
of Florida**

An Independent Licensee of the
Blue Cross and Blue Shield Association

Sumter County Board of County Commissioners

Executive Summary

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The Health Risk Assessment was administered for Sumter County Board of County Commissioners on November 6, 2009. There were 60 employees that participated in the health fair. The average overall wellness score was 70. This score is an indicator of wellness that takes into account all behaviors surveyed in the assessment. A score below 80 indicates an elevated likelihood that individuals will develop certain medical conditions.

Demographics

Demographic information from participants is as follows: 43% of participants were male and 57% were female. The majority (87%) of participants were White. Ethnicity is measured because certain races are higher risks for certain health conditions. According to the American Diabetes Association, ethnic groups in the United States with the highest risk of Type 2 Diabetes include African Americans and Hispanic/Latino Americans. The American Heart Association lists heart disease as the number one killer of African Americans and Latino/Hispanic Americans. See chart below.

Total Responses: 58

African American: 4

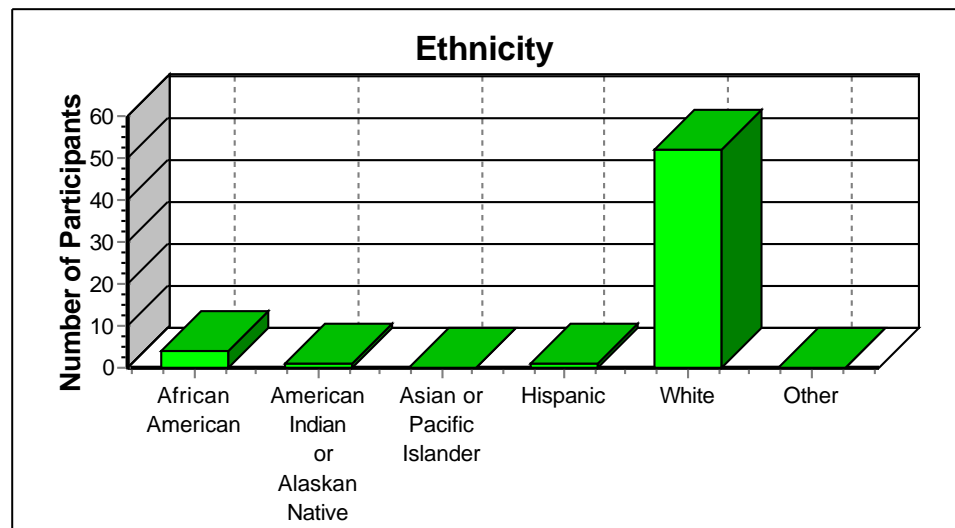
American Indian /
Alaska Native: 1

Asian or
Pacific Islander: 0

Hispanic: 1

White: 52

Other: 0



Total Responses: 60

Ages:

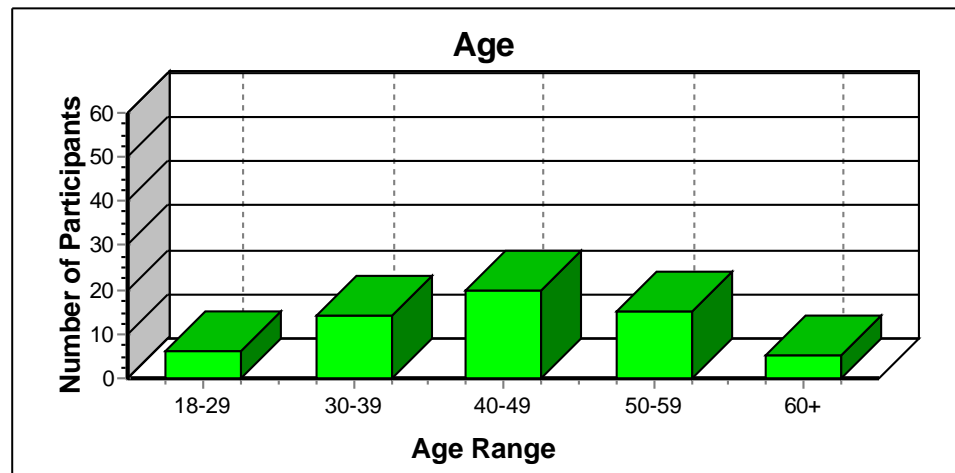
18-29: 6

30-39: 14

40-49: 20

50-59: 15

60+: 5



Healthy Lifestyles

Lifestyle behaviors of Sumter County Board of County Commissioners are assessed in areas of motor vehicle safety, alcohol, and tobacco use. The overall scores for motor vehicle safety, alcohol, and tobacco are 95, 88, and 77 respectively. No employees were reported to be at borderline to high risk for drinking and driving, 7% have borderline to high levels of alcohol consumption, and 24% are at borderline to high risk for use of one type of tobacco form or another.

Total Drink and Drive
Responses: 60

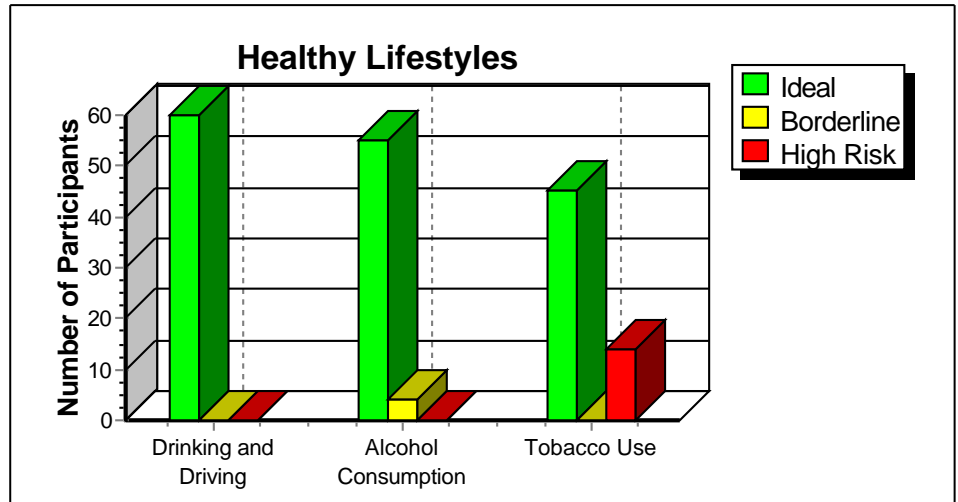
Ideal: 60
Borderline: 0
High Risk: 0

Total Alcohol Consumption
Responses: 59

Ideal: 55
Borderline: 4
High Risk: 0

Total Tobacco Use
Responses: 59

Ideal: 45
Borderline: 0
High Risk: 14



A study completed in 1998 and 1999 by Employers Health Coalition(1) through "The Healthy People/Productive Community Survey" reveals that impairment at work ("presenteeism") generated much more lost time in productivity than absenteeism. The American Lung Association reports 23% of the US adult population are smokers. Across all seventeen diseases studied in 1999, productivity days lost due to impairment at work, on average, were 7.5 times greater than those due to absenteeism. Employees that reported they smoked lost an average of 4 days in a four-week period due to presenteeism. The smokers in the study also had a higher incidence of certain diseases including hypertension and depression.

Assuming the average compensation for Sumter County Board of County Commissioners is \$20/hr (\$160 per day), the potential annual savings for "presenteeism" due to smoking is at least \$116,480 (4 days lost per four-week period x 14 employees that are high risk x average compensation (8 hrs x \$20/hr) x 13 four-week periods).

Alcohol users, according to the Employers Health Coalition, are those that reported they drink 2 or more drinks per day or more than 5 drinks on one or more occasions during the previous month. While presenteeism results for employees that are considered alcohol users were not statistically significant, alcohol users missed 0.4 days of work in a four-week period versus 0.2 for those that did not fall into this category.

Mental Wellness

High levels of stress and/or depression increase risk factors for major illness or diseases such as high blood pressure, heart disease and stroke. Mental wellness scores are calculated using questions based on stress levels and depression. Sumter County Board of County Commissioners's overall mental wellness score is 74.

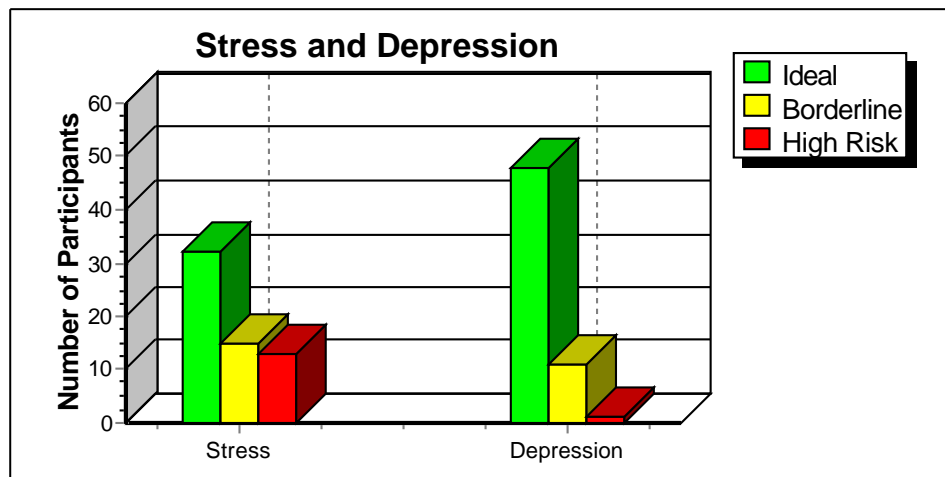
Of the participants, 28 (47%) are at risk for developing complications related to stress (15 are borderline and 13 are at high risk); 12 (20%) are at risk of depression (11 are borderline and 1 high risk).

Total Stress
Responses: 60

Ideal: 32
Borderline: 15
High Risk: 13

Total Depression
Responses: 60

Ideal: 48
Borderline: 11
High Risk: 1



The prevalence of depression for Sumter County Board of County Commissioners is 17 per 1000 employees. This is lower than the prevalence of depression of 103 per 1000 according to the "The Healthy People/Productive Community Survey".

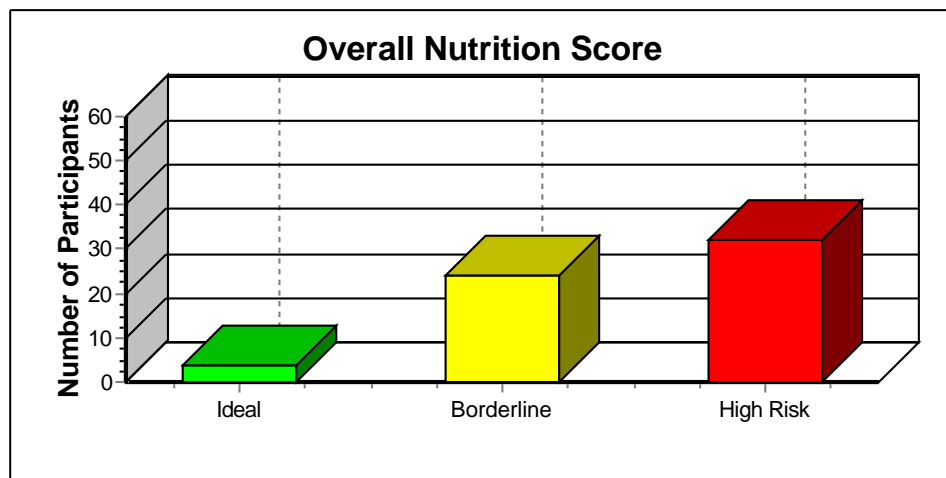
The average productivity time lost for depression is 4.9 days in a four-week period. We assume the average compensation for Sumter County Board of County Commissioners is \$20/hr (\$160 per day). The potential annual savings for "presenteeism" due to depression is at least \$10,192 (4.9 average days lost per four-week period x 1 employees at high risk x average compensation (8 hrs x \$20/hr) x 13 four-week periods).

Nutrition

Based on a compilation of questions about nutrition habits, Sumter County Board of County Commissioners participants have an overall nutrition score of 51. Nutrition scores were based on questions about fat, fiber, fruit and vegetable consumption.

Total Responses: 60

Ideal: 4
Borderline: 24
High Risk: 32



Specifics

Proper nutrition improves overall health and well-being and decreases risk for several illnesses and diseases. Participants responded to 10 nutrition questions based on frequency of consumption of certain foods. Based on those results, 7% of participants have ideal nutrition levels, 40% have borderline nutrition levels, and 53% are high risk based on nutrition practices.

Total Fats Responses: 60

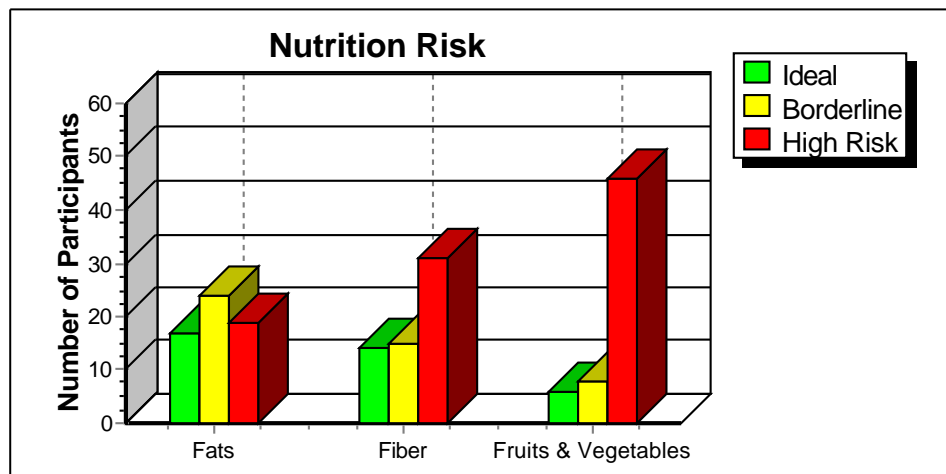
Ideal: 17
Borderline: 24
High Risk: 19

Total Fiber Responses: 60

Ideal: 14
Borderline: 15
High Risk: 31

Total Fruits & Vegetables Responses: 60

Ideal: 6
Borderline: 8
High Risk: 46

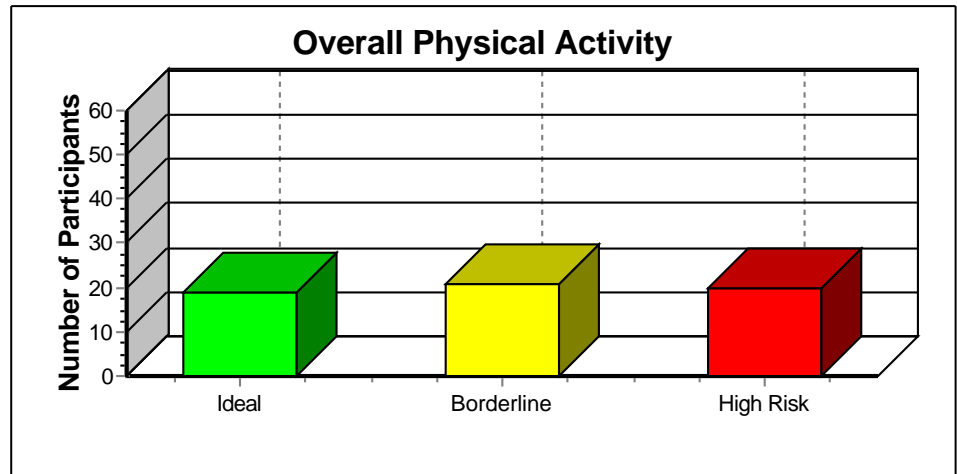


Physical Activity

Physical activity levels were determined by assessing Sumter County Board of County Commissioners participant's amount of vigorous exercise and general physical activity. Sumter County Board of County Commissioners has an overall physical activity score of 58.

Total Responses: 60

Ideal: 19
Borderline: 21
High Risk: 20
No Response: 0

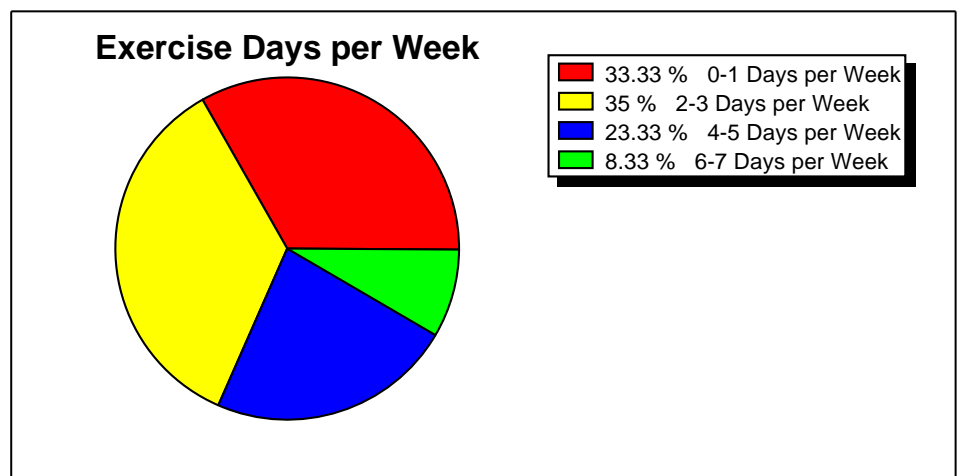


Specifics

Regular physical activity has been a lifestyle habit proven to improve overall health and well-being while decreasing risk for several illnesses and diseases. The graph below shows Sumter County Board of County Commissioners participants' regular exercise activity by the number of days a week they exercised for at least 20 minutes.

Total Responses: 60

0-1 Days per Week: 20
2-3 Days per Week: 21
4-5 Days per Week: 14
6-7 Days per Week: 5



BMI (Body Mass Index)

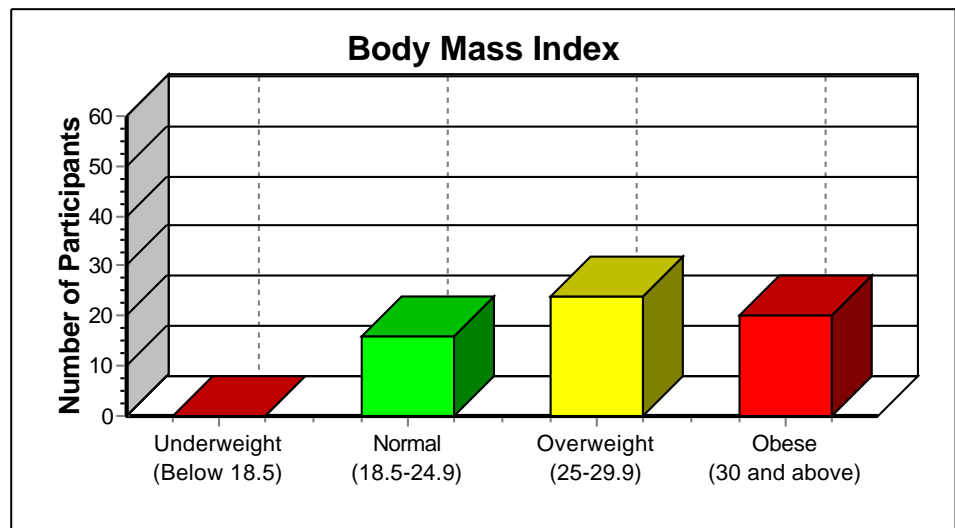
Body Mass Index is a tool for indicating weight status in adults. It is a measure of weight for height. According to the National Center for Chronic Disease Prevention and Health Promotion, for adults over 20 years old, BMI falls into one of these categories:

Below 18.5 = Underweight
 18.5-24.9 = Normal
 25.0-29.9 = Overweight
 30 and above = Obese

Of the Sumter County Board of County Commissioners participants, 44 participants (73%) are considered to be overweight or obese (24 are overweight and 20 are obese).

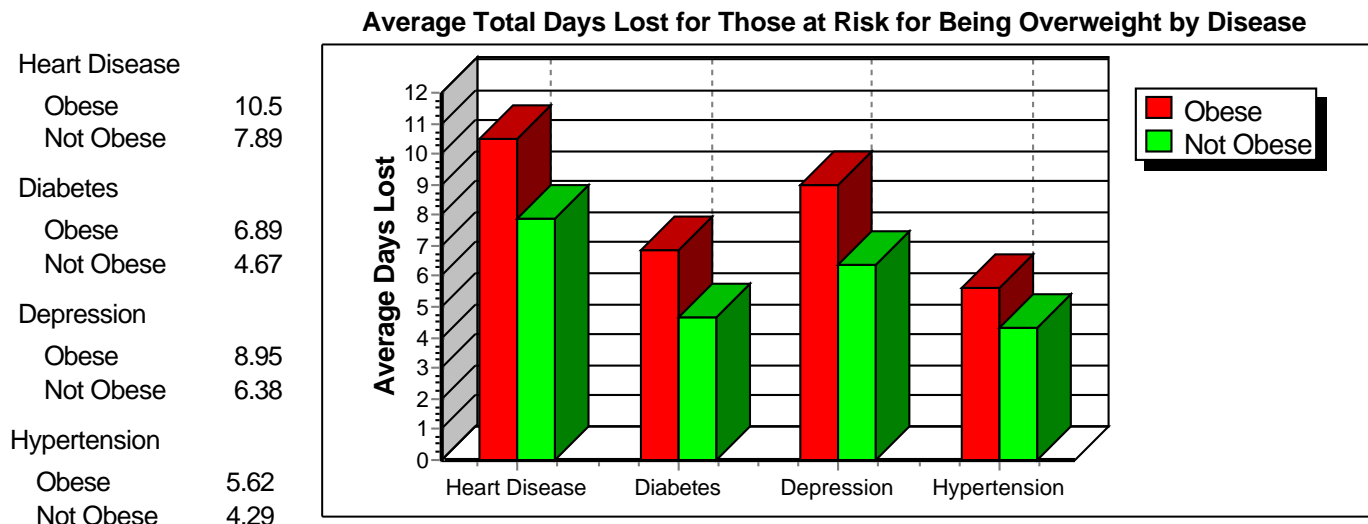
Total Responses: 60

Underweight	0
Normal	16
Overweight	24
Obese	20



BMI is only one of many factors used to predict risk for disease. As BMI increases, the risk for some diseases increases. Some common conditions related to overweight and obesity include: Premature death, cardiovascular disease, high blood pressure, osteoarthritis, some cancers and diabetes.

The relationship of BMI and the number of days lost from work is very strong. According to the study completed by Employers Health Coalition, on average, for the 4 conditions below, obese individuals lost 2.2 days more in a four-week period compared to non-obese individuals. The potential annual savings for "presenteeism" due to obesity related conditions is \$91,520 (2.2 average days lost per four-week period x 20 employees at high risk x average compensation (8 hrs x \$20/hr) x 13 four-week periods).



Blood Pressure

High blood pressure, also known as hypertension, is often referred to as a silent killer because it is generally a condition with no symptoms. Regular, elevated blood pressure can lead to a heart attack, stroke, heart failure, or kidney failure. Sumter County Board of County Commissioners has a blood pressure score of 70.

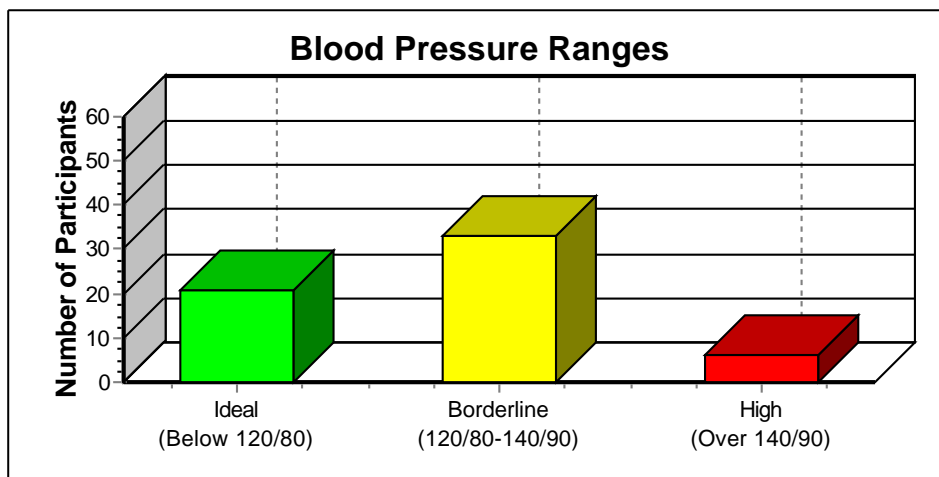
The health risk assessment shows 39 out of 60 Sumter County Board of County Commissioners participants (65%) have a risk of hypertension (6 at high risk and 33 at borderline). The prevalence of hypertension is 10 per 100 employees. This is lower than the Healthy People 2010 targets of 16%.

According to the study completed by Employers Health Coalition, the average productivity time lost for hypertension is 1.2 days in a four-week period. If the average compensation for Sumter County Board of County Commissioners is \$20/hour (\$160 per day), the potential annual savings for "presenteeism" due to hypertension is at least \$14,976. (1.2 average days lost per four-week period x 6 employees at high risk x average compensation (8 hrs x \$20/hr) x 13 four-week periods)

The following chart depicts participants' blood pressure ranges, which are measured against the current American Heart Association standards.

Total Blood Pressure
Responses: 60

Ideal: 21
Borderline: 33
High Risk: 6



Diabetes

Diabetes is a disease in which body cells do not absorb enough insulin, and if uncontrolled, diabetes can cause several life-threatening conditions as well as numerous illnesses and disabilities. Sumter County Board of County Commissioners has an overall diabetes score of 55. Participants' age, diet, activity levels, weight and family history were included in calculating risk for diabetes. Out of 60 Sumter County Board of County Commissioners participants, 19 (32%) are at high risk for diabetes, but only 14% self-reported having diabetes.

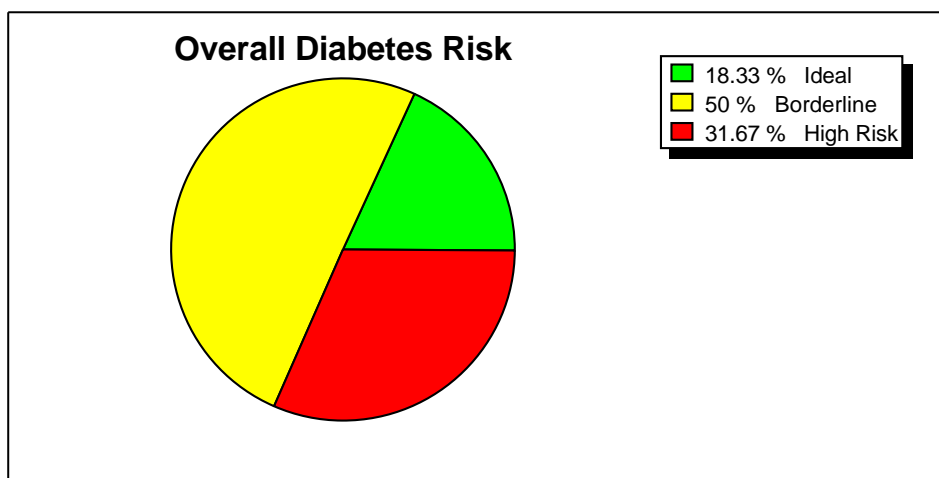
Based on actual blood sugar results from 60 participants, 18% of participants are high (> 125 mg/dl) and 37% are at borderline (100-125 mg/dl). Overall, 68% of employees are unaware they are at risk of diabetes due to elevated blood sugar, family history, weight, and activity levels. The prevalence of diagnosed diabetes for Sumter County Board of County Commissioners is 140 per 1,000 employees. This is higher than the national prevalence of diagnosed diabetes of 49.1 per 1,000.

According to the study completed by Employers Health Coalition, the average productivity time lost for diabetes is 2.1 days in a four-week period. If the average compensation for Sumter County Board of County Commissioners is \$20/hour (\$160 per day), the potential annual savings for "presenteeism" due to diabetes is at least \$82,992 (2.1 average days lost per four-week period x 19 employees at high risk x average compensation (8 hrs x \$20/hr) x 13 four-week periods).

The following chart depicts participants' overall diabetes risk.

Total Responses: 60

Ideal: 11
Borderline: 30
High Risk: 19

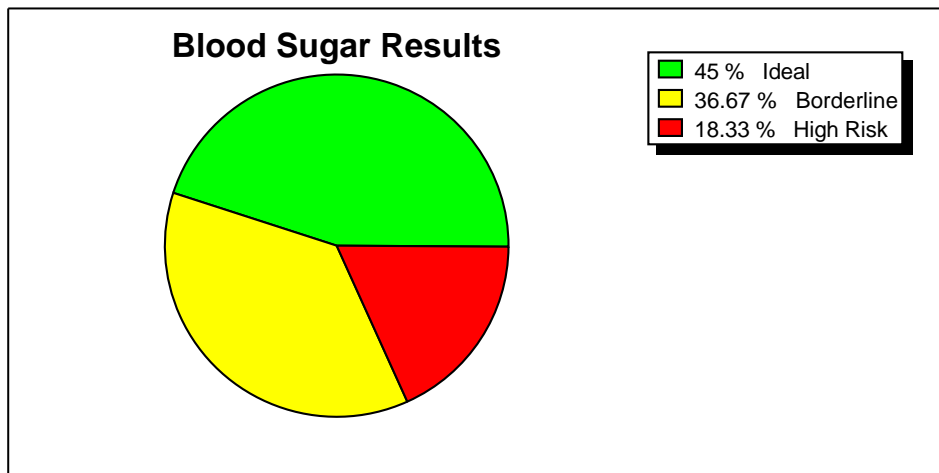


The following chart depicts the participants' blood sugar results, which are measured against current American Diabetes Association standards.

Total Responses: 60

Ideal: 27
Borderline: 22
High Risk: 11

Ideal (100 mg/dl & below)
Borderline (101-125 mg/dl)
High Risk (125 & above)



Cholesterol

High cholesterol is a key risk factor for heart disease. Cholesterol is made up of various components. Low-density lipoproteins (LDL) can join with cells and fats in the blood and build up on the inner walls of the arteries, which can be dangerous. High-density lipoproteins (HDL) help remove LDL from the arteries and help protect from heart attacks. Therefore, knowing overall cholesterol numbers is important, but it is best to know levels of HDL as well. Sumter County Board of County Commissioners has a cholesterol score of 73. Out of the 60 Sumter County Board of County Commissioners participants who had their cholesterol checked, 25 (42%) are at risk of high total cholesterol (10 are high risk and 15 are at borderline). The prevalence of high cholesterol is about 17%, which is lower than the Healthy People 2010 target of 17%. The average cholesterol ratio for Sumter County Board of County Commissioners participants is 4.54. Any ratio below 4.0 can be considered an ideal cholesterol ratio. Various lifestyle behaviors, such as diet and exercise, can help improve HDL levels.

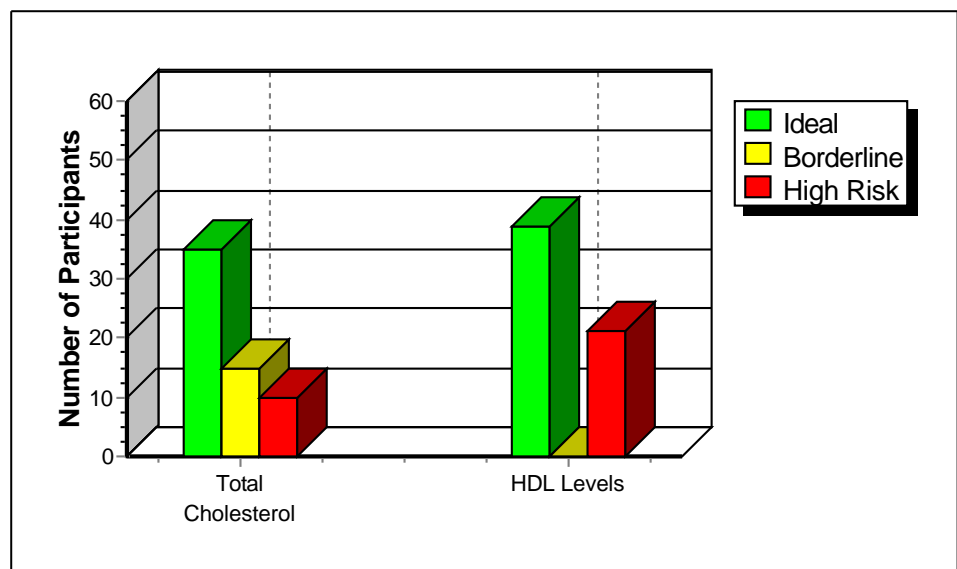
The following chart depicts the ranges for the cholesterol levels for Sumter County Board of County Commissioners employees.

Total Cholesterol 60
Responses:

Ideal: 35
Borderline: 15
High Risk: 10

HDL Responses: 60

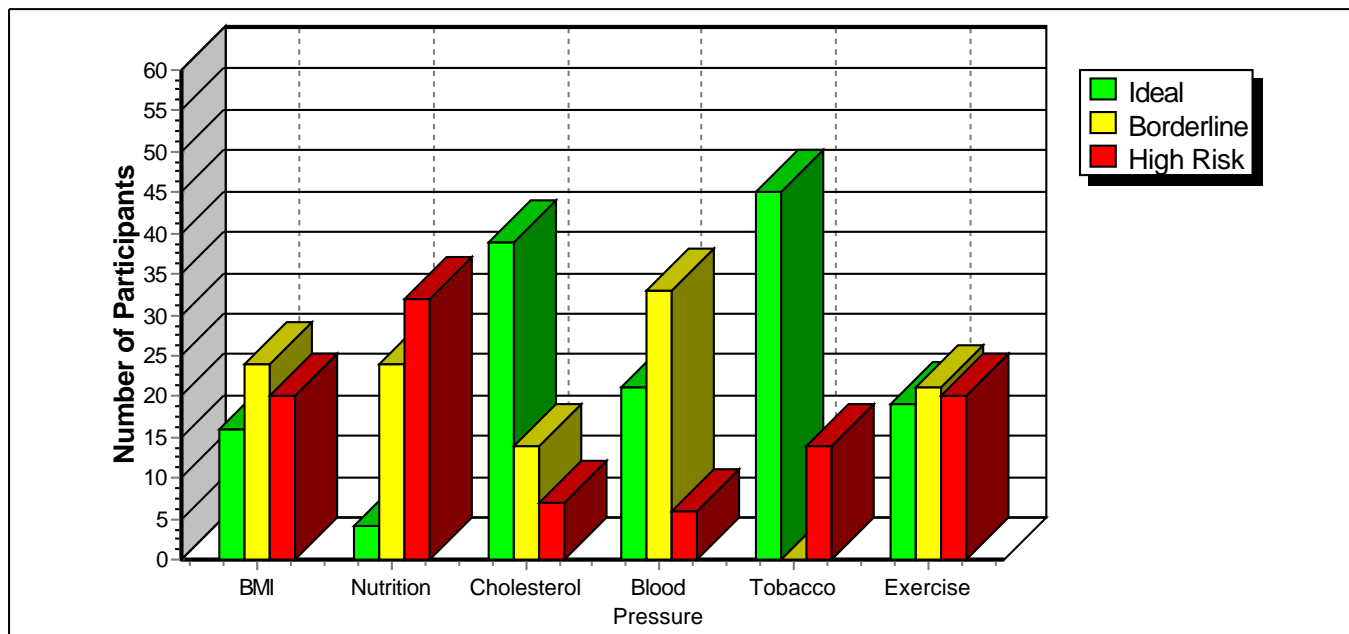
Ideal: 39
High Risk: 21



Range	Total Cholesterol	HDL
Ideal	< 200	> 40
Borderline	200 - 239	
High Risk	>= 240	<= 40

Heart Health

Heart health is affected by numerous controllable and uncontrollable factors. The following are the controllable factors and the risk levels for Sumter County Board of County Commissioners's participants.



	BMI	Nutrition	Cholesterol	Blood Pressure	Tobacco	Exercise
Total Responses:	60	60	60	60	59	60
Ideal:	16	4	35	21	45	19
Borderline	24	24	15	33	0	21
High Risk:	20	32	10	6	14	20

Uncontrollable risk factors for heart disease include age, gender, race and family history. Although participants cannot change these factors, it is important to understand all areas that impact heart disease. As age increases, so does an individual's risk for heart disease. Women are at a slightly higher risk of developing heart disease than men, although it usually does not occur in women until after menopause. Of those that participated in the Health Risk Assessment, 57% were women.

A family history of heart disease is another uncontrollable risk factor. Often, first-degree blood relatives are considered the strongest link for family history risk. Sumter County Board of County Commissioners's population contains 25% of employees with a family history of heart disease and 4% have been directly affected by some form of heart problem.

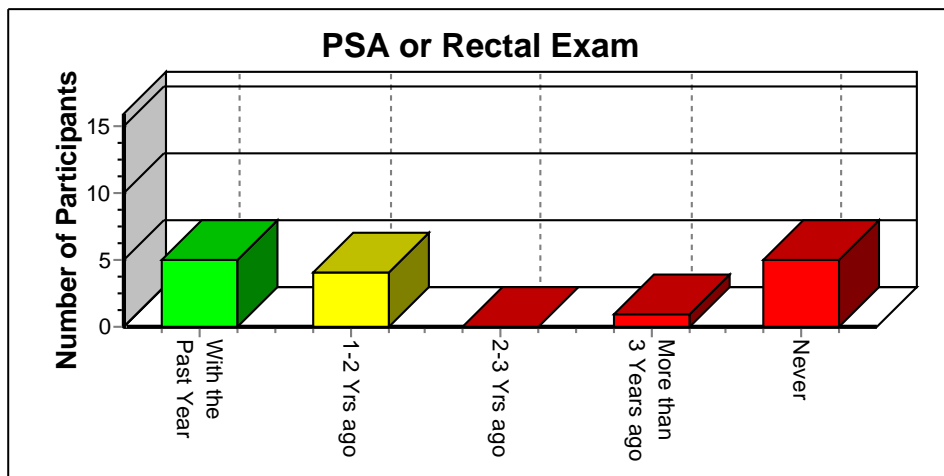
Men's Health

Many diseases and conditions could be prevented or cured if caught in the early stages. Heart disease is the number one killer of men, but cancer also contributes to many deaths.

Rectal exams are used to check for early signs of colorectal and/or prostate abnormalities, including cancer. Of the male participants over the age of 40 in this assessment, 67% have not had a rectal exam or Prostate-Specific Antigen (PSA) test within the past year.

Total Responses: 15

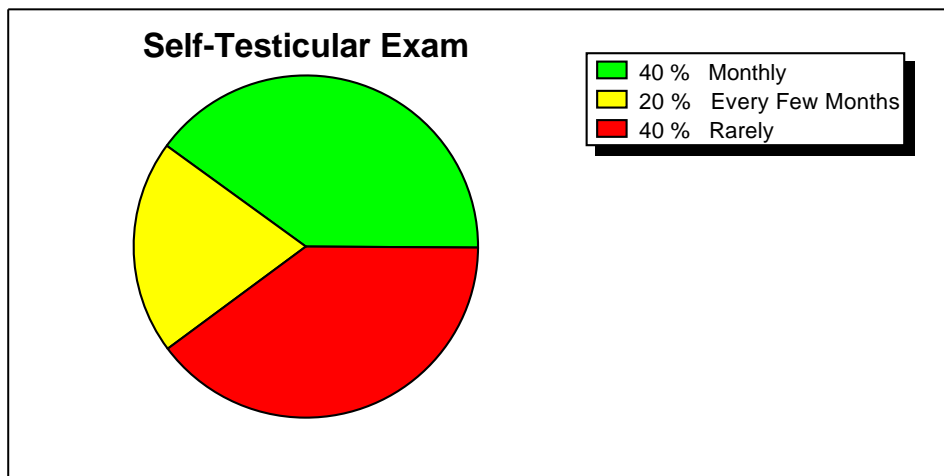
Within the past year: 5
 1-2 Yrs ago: 4
 2-3 Yrs ago: 0
 More than 3 Yrs ago: 1
 Never: 5



Self-testicular exams may allow men to discover a potentially serious diagnosis at an early stage. Of Sumter County Board of County Commissioners's male population 40 years of age or older, 40% rarely or never did self-testicular exams.

Total Responses: 15

Monthly: 6
 Every Few Months: 3
 Rarely: 6



Women's Health

Adult women should have annual pap smears, which are the leading screening tool for cervical cancer. Of the female participants in this assessment, 15% have not had a pap smear within the past 2 years.

Annual mammograms are recommended for women over the age of 40 to detect breast tumors or problems that could indicate breast cancer. A mammogram has not been administered within the last two years in 17% of this population.

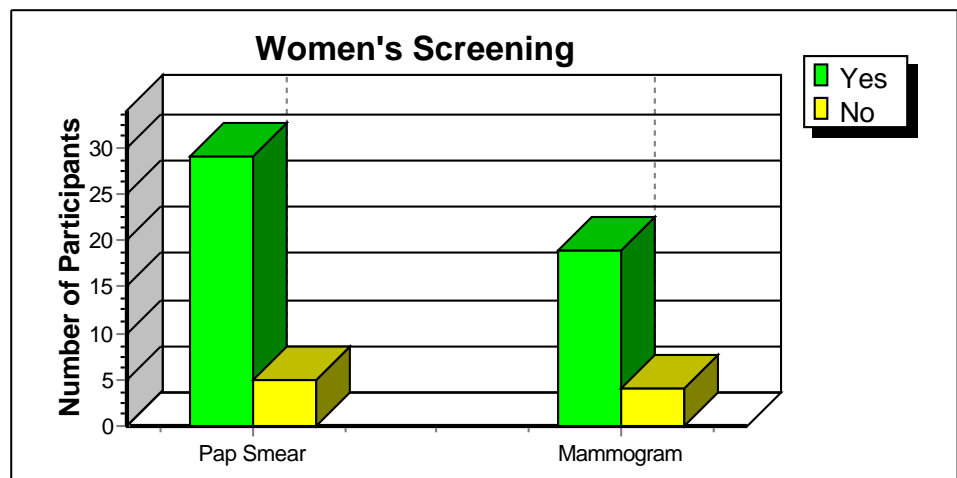
The following is a chart with those who have had a particular screening within the past two years versus those who have not.

Total Pap Smear
Responses: 34

Yes: 29
No: 5

Total Mammogram
Responses: 23

Yes: 19
No: 4

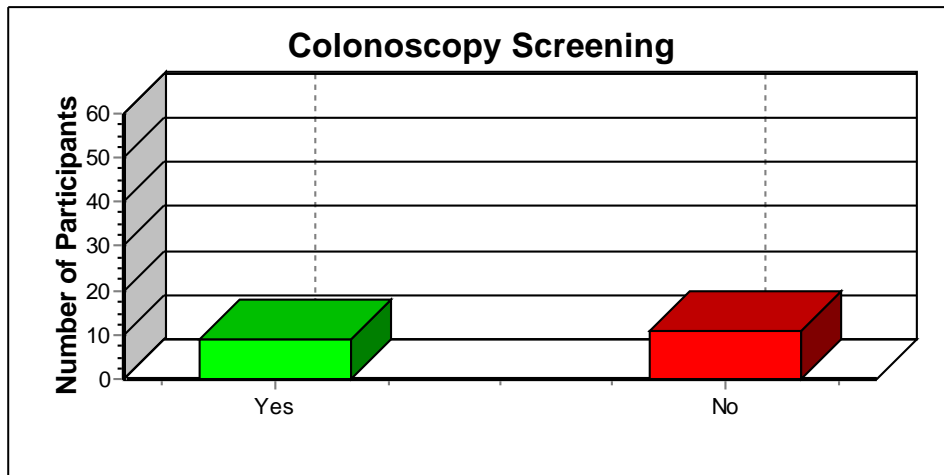


Colon Cancer Screening

More than 90% of colon cancer cases occur in people age 50 or older. For this reason, the American Cancer Society recommends testing for this disease beginning at age 50 for both men and women. In many cases, colon cancer can be prevented if small growths or polyps are found and removed early.

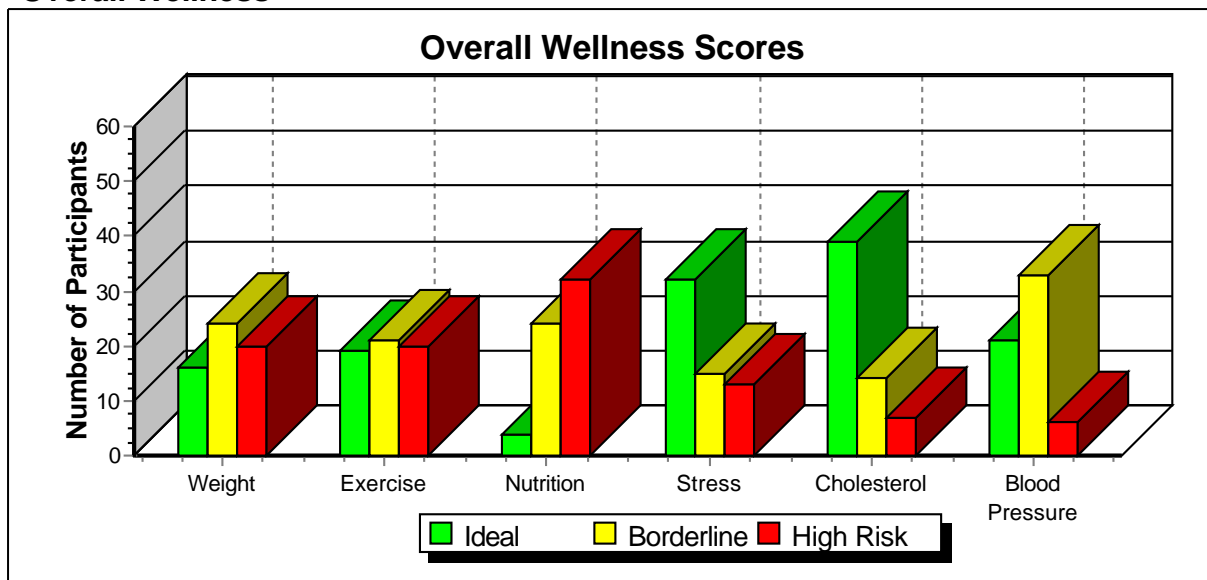
Total Responses: 20

Yes: 9
No: 11



Summary

Overall Wellness



Risk Areas

The top four high risk areas for Sumter County Board of County Commissioners in terms of prevalence are as follows:

Risk Area	Number	Percentage
Nutrition	32	53.3
Weight	20	33.3
Exercise	20	33.3
Stress	13	21.7

Of the 60 employees that participated in the health risk assessment:

- 0% are at risk for drinking and driving
- 7% are at risk for alcohol consumption
- 24% are at risk for use of tobacco
- 20% are at risk for depression and 47% are at risk for stress
- 93% are at risk for overall nutrition
- 68% are at risk for overall physical activity
- 73% are at risk for being overweight or obese
- 65% are at risk for hypertension
- 42% are at risk for high cholesterol
- 32% are at high risk for diabetes and the prevalence of diagnosed diabetes is higher than the national average.

Of the male participants over the age of 40:

- 67% of participants have not had a rectal exam or Prostate-Specific Antigen (PSA) test within the past year and
- 40% rarely/never did self-testicular exams.

Of the female participants, 15% have not had a pap smear within the past 2 years.

Of the female participants over 40, a mammogram has not been administered within the last two years in 17% of this population.

Statistical Summary

Group and Health Fair Data


Group Size	790
Health Fair Attendance	60
Percentage Attendance vs. Group Size	7.6%
Attendees Identified as Members	44
<i>Measured by the number of people providing contract ID's that match the member listing on file</i>	
Percentage Members vs. Attendance	73.3%


Critical Values


Number of Critical Values	0
<i>Recommended for Immediate Physician Attention</i>	
Percentage Critical Values vs. Attendance	0.0%
<i>BCBSF 2008 Statewide Critical Value Percentage</i>	<i>2.0%</i>


At Risk Values

Number of Members Identified with At Risk Values	38
<i>Referred to Targeted Programs for Future Member Intervention</i>	
Percentage of At Risk Values vs. Attendance	63.3%
Number of Risk Values in Each Category:	
Blood Pressure	5
Glucose	11
Cholesterol Ratio	14
History of Diabetes	8
History of Heart Attack	2
At Risk for Diabetes	13
At Risk for Heart Disease	5
Number of People with 5 or More Risk Values	5
Percentage of People with 5 or More Risk Values vs. Attendance	8.3%
BCBSF 2008 Statewide Percentage of People with 5 or More Risk Values	12.5%

 Sumter County Board of County Commissioners	TOTAL OVERALL WELLNESS SCORE	DEMOGRAPHICS							
		PARTICIPATION		GENDER		AGE		RACE	
		TOTAL PARTICIPANTS	GROUP PERCENTAGE % CHANGE FROM PRIOR YEAR	MALE	FEMALE	MAJORITY		MAJORITY	
Year	SCORE	TOTAL		PERCENT	PERCENT	AGE	PERCENT	RACE	PERCENT
2009 Overall	70	60	-45%	43%	57%	40-49	33%	White	87%
2008 Overall	71	110	64%	43%	57%	40-49	27%	White	95%
2007 Overall	72	67	-38%	27%	73%	30-39	31%	White	84%
2006 Overall	69	108	-16%	37%	63%	30-39	27%	White	92%
2005 Overall	68	128	N/A	40%	60%	40-49	30%	White	91%

	HEALTHY LIFESTYLES				MENTAL WELLNESS			
	AT RISK				AT RISK			
Sumter County Board of County Commissioners	TOBACCO USE (CIGARETTE, PIPE, CIGAR, SMOKELESS TOBACCO)	SMOKERS (CIGARETTES ONLY)	ALCOHOL CONSUMPTION	DRINKING AND DRIVING	STRESS (WORK-JOB)	STRESS (HOME-FAMILY)	OVERALL STRESS (MULTIPLE FACTORS)	DEPRESSION
Year	PERCENT	PERCENT	PERCENT	PERCENT	PERCENT	PERCENT	PERCENT	PERCENT
2009 Overall	24%	12%	7%	0%	58%	53%	47%	20%
2008 Overall	26%	13%	6%	4%	56%	43%	36%	19%
2007 Overall	21%	13%	8%	1%	58%	48%	43%	13%
2006 Overall	27%	14%	5%	2%	64%	46%	51%	27%
2005 Overall	38%	18%	16%	5%	N/A	N/A	51%	24%

	BIOMETRICS				BMI	DIABETES	
	AT RISK				AT RISK	AT RISK	
Sumter County Board of County Commissioners	HYPERTENSION (Blood Pressure)	TOTAL CHOLESTEROL	CHOLESTEROL RATIO (Ideal = <4.0)	BLOOD SUGAR LEVELS	OVERWEIGHT OR OBESE	SELF-REPORTED HAVING DIABETES	OVERALL DIABETES HIGH RISK
Year	PERCENT	PERCENT	RATIO	PERCENT	PERCENT	PERCENT	PERCENT
2009 Overall	65%	42%	4.54	55%	73%	14%	32%
2008 Overall	52%	31%	4.78	48%	71%	9%	36%
2007 Overall	55%	31%	4.11	40%	73%	9%	27%
2006 Overall	70%	16%	4.17	38%	76%	5%	31%
2005 Overall	48%	24%	4.57	46%	69%	34%	35%

	PREVENTATIVE HEALTH				POTENTIAL ANNUAL SAVINGS					
	MEN'S HEALTH		WOMEN'S HEALTH		PRODUCTIVITY LOSS/PRESENTEEISM					
Sumter County Board of County Commissioners	NO PROSTATE EXAM IN PAST YEAR (OVER AGE 40)	RARELY / NEVER CONDUCT SELF-TESTICULAR EXAMS	NO PAP EXAM IN PAST TWO YEARS	NO MAMMOGRAM IN PAST TWO YEARS (OVER AGE 40)	MENTAL WELLNESS	SMOKING	BMI	BLOOD PRESSURE	DIABETES	TOTAL
Year	PERCENT	PERCENT	PERCENT	PERCENT	SAVINGS	SAVINGS	SAVINGS	SAVINGS	SAVINGS	SAVINGS
2009 Overall	67%	40%	15%	17%	\$10,192	\$116,480	\$91,520	\$14,976	\$82,992	\$316,160
2008 Overall	42%	57%	16%	19%	\$50,960	\$166,400	\$151,008	\$24,960	\$174,720	\$568,048
2007 Overall	60%	10%	16%	20%	\$10,192	\$83,200	\$100,672	\$9,984	\$78,624	\$282,672
2006 Overall	55%	44%	18%	39%	\$50,960	\$191,360	\$178,464	\$22,464	\$144,144	\$587,392
2005 Overall	67%	17%	9%	28%	\$30,576	\$249,600	\$205,920	\$24,960	\$196,560	\$707,616




Sumter County Board of County Commissioners Risk Reduction Action Plan

Better You from Blue would like to assist you with health and wellness opportunities for your employees. We can provide specific learning opportunities for your employees, as well as connect you with educational resources and self-learning tools that support early diagnosis, treatment of major illnesses and better management of chronic disease conditions such as diabetes.

- Targeted Interventions based on the Organization's needs
 - Educational Materials
 - Lunchtime Presentations – topics include but are not limited to:
 - Heart Disease
 - High Blood Pressure
 - Cholesterol
 - Diabetes
 - Weight Loss
 - Nutrition
 - Exercise
 - Men's Health
 - Women's Health
 - Stress Management
 - Cancer Prevention
 - Programs can be created based on the needs of the organization/audience
 - Smoking Cessation
 - **Onsite** facilitation of American Lung Association's 8-week "Freedom from Smoking" program (Facilitated by *Better You from Blue Next Steps* staff)
 - American Lung Association's "Freedom From Smoking" **online** program (<http://www.ffsonline.org>)
 - The Florida Area Health Education Centers (AHEC) Network "Quit Smoking Now" – free onsite 6-week smoking cessation program <http://www.ahectobacco.com/>
 - American Cancer Society's "Great American Smokeout Challenge" <http://www.cancer.org/docroot/subsite/greatamericans/smokeout.asp>
 - Telephonic Coaching through *Better You from Blue Next Steps* program
 - Participation in the "Great American Smokeout" on the third Thursday in November
 - Florida **Quitline**: Florida Quit-For-Life Line (A service of the Florida Department of Health) - **1-877-U-Can-Now** (1-877-822-6669) - Toll-free telephone-based tobacco use cessation program http://www.flquitline.com/PDF_Files/Quitline_FactSheet.pdf





- Walking Programs
 - Walking Works (Web-based tracking program): <http://www.walkingworks.com>
 - Participation in *National Walk @ Lunch Day* on the last Wednesday of April
 - American Heart Association “Start!” Program (Web-based tracking program): <http://www.startwalkingnow.org>
 - Participation in *National Start! Walking Day*
 - America on the Move (Web-based tracking program): www.americaonthemove.org
 - American Cancer Society’s “Great American Get Active Challenge” http://www.cancer.org/docroot/subsite/greatamericans/get_active.asp
- WELCOA “Step by Step Incentive Campaign”:
 - Distribution of Walking Log Books

- Weight Loss Programs
 - Assist in setting up internal weight loss program/competition
 - American Cancer Society’s “Great American Eat Right Challenge” http://www.cancer.org/docroot/subsite/greatamericans/eat_right.asp
 - Weight Watchers at Work programs
 - My Pyramid, Steps to a Healthier You
 - Local speaker to address proper nutrition, portion control, label reading, and many other topics

➤ Monthly Health and Wellness Newsletter

- Sent to Group Contact for distribution in their organization

➤ *Better You from Blue Next Steps Program*

- 1-800-937-9285, press 1, then dial ext. 54837 or send email to nextsteps@bcbsfl.com
- Staffed by Registered Nurses and Health Educators
- Individual **onsite or telephonic coaching** sessions to provide assistance with making better choices for a healthier lifestyle
 - Obtaining or maintaining a healthy weight
 - Regular physical activity
 - Lowering your total cholesterol
 - Preventing high blood pressure
 - Normal blood sugar levels
 - Smoking Cessation
- Provides educational resources to help identify risk factors





- Provides information that will help make informed health care decisions and assistance in talking to your health care provider about specific risk factors
- Provides assistance with personal goal setting

➤ My Blue Service

- Access to benefits and Personal Health Statements
- Check claim status
- Request ID cards
- Access to WebMD Lifestyle Improvement Programs: Web-based health and wellness programs and resources that can help with steps to better health. Programs include:
 - Emotional Health
 - Exercise
 - Nutrition
 - Smoking Cessation
 - Stress Management
 - Weight Management

➤ Health Dialog

- Access to Health Coaches, Registered Nurses, Dietitians, and Respiratory Therapists 24 hours per day/7 days per week
- Web-based information tools including over 27,000 pages of up-to-date, easy to understand, in-depth information on more than 1,900 clinical topics
- Free audio, video and printed information

➤ Blue 365

- Discounts for fitness club membership through Curves and Gold's Gym
- Discounts on Weight Management Programs
 - Jenny Craig
 - Nutrisystem
 - EDiets
 - Kronos weight management program

➤ Healthy Addition Prenatal Program

- Works with you and your health care provider to help you have a healthy pregnancy
- Dedicated to the good health of all mothers and their babies
- Members will receive the following to encourage good health practices during pregnancy
 - Pregnancy risk screening and monitoring
 - Education on healthy lifestyle and dietary habits
 - Prenatal information
 - Emotional support and answers to questions and concerns
 - Reinforcement of provider's plan of care
- Nurse Educators are available to speak with you throughout your pregnancy



BlueOptions Claim Appeal Process

If members or physicians have a concern about a coverage decision, they can call the member service number shown on the member's ID card. Many issues can be resolved over the phone. If necessary, a member should submit the appeal in writing using an appeal form and attach substantiating documents. The form is available on our website at www.bcbsfl.com.

Members or their physicians have the right to submit an appeal at any time during the delivery of the medical service. This includes all authorization requests, concurrent review or retrospective review of claims. The current medical condition and location of the member determine the timetable for appeal decisions. The appeal procedures are, therefore, divided into: a) urgent/emergent or concurrent, and b) elective or retrospective.

There are three levels of appeal for a service denied as medically unnecessary: regional medical director, non-involved regional medical director and consulting peer physician of the same specialty. The Regional Medical Director communicates the decision at each level to the appealing physician. Lastly, binding arbitration is available should the appealing physician disagree with the final judgment.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
03/16/2010

PRODUCER MARSH USA, INC. TWO ALLIANCE CENTER 3560 LENOX ROAD, SUITE 2400 ATLANTA, GA 30326 Attn: Healthcare.AccountsCSS@marsh.com/FAX: 212-948-1307	THIS CERTIFICATION IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.	
	INSURERS AFFORDING COVERAGE	NAIC #
INSURED BLUE CROSS AND BLUE SHIELD OF FLORIDA ATTN: BUSINESS RISK SOLUTIONS DEPT. DC1-7 4800 DEERWOOD CAMPUS PKWY JACKSONVILLE, FL 32246	INSURER A: Great Northern Insurance Company	20303
	INSURER B: Federal Insurance Company	20281
	INSURER C: Darwin Select Insurance Company	24319
	INSURER D:	
	INSURER E:	

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR ADD'L LTR	INSRD	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YYYY)	POLICY EXPIRATION DATE (MM/DD/YYYY)	LIMITS
A		GENERAL LIABILITY	3591-74-91	06/01/2009	06/01/2010	EACH OCCURRENCE \$ 1,000,000
		<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY				DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000
		<input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR				MED EXP (Any one person) \$ 10,000
		GENERAL AGGREGATE LIMIT APPLIES PER <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC				PERSONAL & ADV INJURY \$ 1,000,000
						GENERAL AGGREGATE \$ 2,000,000
						PRODUCTS - COMPI/OP AGG \$ 2,000,000
		AUTOMOBILE LIABILITY				COMBINED SINGLE LIMIT (Ea accident) \$
		ANY AUTO				BODILY INJURY (Per person) \$
		ALL OWNED AUTOS				BODILY INJURY (Per accident) \$
		SCHEDULED AUTOS				PROPERTY DAMAGE (Per accident) \$
		HIRED AUTOS				
NON-OWNED AUTOS						
		GARAGE LIABILITY				AUTO ONLY - EA ACCIDENT \$
		ANY AUTO				OTHER THAN EA ACC \$
						AUTO ONLY: AGG \$
B		EXCESS / UMBRELLA LIABILITY	7985-60-84	06/01/2009	06/01/2010	EACH OCCURRENCE \$ 10,000,000
		<input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE				AGGREGATE \$ 10,000,000
		<input type="checkbox"/> DEDUCTIBLE				\$
		<input type="checkbox"/> RETENTION \$				\$
		WORKERS COMPENSATION AND EMPLOYERS' LIABILITY				WC STATUTORY LIMITS \$
		ANY PROPRIETOR/PARTNER/EXECUTIVE Y/N				E.L. EACH ACCIDENT \$
		OFFICER/MEMBER EXCLUDED? <input type="checkbox"/>				E.L. DISEASE - EA EMPLOYEE \$
		(Mandatory in NH) If yes, describe under SPECIAL PROVISIONS below				E.L. DISEASE - POLICY LIMIT \$
C		OTHER	0303-0411	11/01/2009	02/01/2011	Per Claim \$20,000,000
		Managed Care Professional Liability SIR: \$5M				Aggregate \$20,000,000

DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/EXCLUSIONS ADDED BY ENDORSEMENT/SPECIAL PROVISIONS

Re: Blue Cross & Blue Shield of FL, Inc. & Sumter County Board of County Commissioners - Group # 60668 - Employee Benefit Programs, Wellness Programs and Health Fair Programs.

Sumter County Board of County Commissioners is listed as additional insured for general and excess/umbrella liability.

CERTIFICATE HOLDER ATL-002117000-01

CANCELLATION

Sumter County Board of County Commission
Attn: Risk Management Department
910 N. Main St. - Suite 217
Bushnell, FL 33513

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE
of Marsh USA Inc.
Douglas R. Payne

Douglas R. Payne

IMPORTANT

If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must be endorsed. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

DISCLAIMER

This Certificate of Insurance does not constitute a contract between the issuing insurer(s), authorized representative or producer, and the certificate holder, nor does it affirmatively or negatively amend, extend or alter the coverage afforded by the policies listed thereon.

PROPOSER'S CERTIFICATION

Submit To: Sumter County Board of County Commissioners 910 North Main Street Bushnell, Florida, 33513 Phone 352-793-0200 Fax 352-793.0207		SUMTER COUNTY BOARD OF COUNTY COMMISSIONERS REQUEST FOR PROPOSAL (RFP) CERTIFICATION AND ADDENDA ACKNOWLEDGMENT	
DUE DATE: April 12, 2010	DUE TIME: 2:00 pm	RFP # 152-0-2010/AT	
TITLE: RFP # 152-0-2010/AT GROUP MEDICAL ADMINISTRATIVE SERVICES AND/OR GROUP MEDICAL FULLY INSURED			
VENDOR NAME: Blue Cross and Blue Shield of Florida, Inc.		PHONE NUMBER: 352-384-2348	
VENDOR MAILING ADDRESS: 4800 Deerwood Campus Parkway		FAX NUMBER: 904-997-5440	
CITY/STATE/ZIP: Jacksonville, FL, 32246		E-MAIL ADDRESS: Sue.Kelman@bcbsfl.com	
<p>"I, the undersigned, certify that I have reviewed the addenda listed below (list all addenda received to date). I understand that timely commencement will be considered in award of this RFP and that cancellation of award will be considered if commencement time is not met, and that untimely commencement may be cause for termination of contract. I further certify that the services will meet or exceed the RFP requirements. I, the undersigned, declare that I have carefully examined the RFP, specifications, terms and conditions as applicable for this Request, and that I am thoroughly familiar with all provisions and the quality and type of coverage and services specified. I further declare that I have not divulged, discussed, or compared this RFP with any other Offeror and have not colluded with any Offerors or parties to an RFP whatsoever for any fraudulent purpose."</p>			
_____ 1 Addendum #	_____ 2 Addendum #	_____ Addendum #	_____ Addendum #
<p>"I certify that this quote is made without prior understanding, agreement, or connection with any corporation, firm, or person submitting an RFP for the same material, supplies, equipment or services and is in all respects fair and without collusion or fraud. I agree to abide by all conditions of this RFP and certify that I am authorized to sign this response and that the offer is in compliance with all requirements of the RFP, including but not limited to certification requirements. In conducting offers with an agency for Sumter County Board of County Commissioners (BOCC), respondent agrees that if this proposal is accepted, the respondent will convey, sell, assign, or transfer to the Sumter County BOCC all rights, title and interest in and to all causes of action it may now or hereafter acquire under the anti-trust laws of the United States for price fixing relating to the particular commodities or services purchased or acquired by the COUNTY. At the Sumter County BOCC discretion, such assignment shall be made and become effective at the time the purchasing agency renders final payment to the respondent."</p>			
 _____ Authorized Agent Name, Title (Print)		 _____ Authorized Signature	
		4/6/10 _____ Date	
<i>This form must be completed and returned with your Submittal</i>			

**PROPOSAL FORM FOR
BOARD OF SUMTER COUNTY COMMISSIONERS**



Name of Firm Submitting Qualifications Blue Cross and Blue Shield of Florida, Inc.

Name of Person Submitting Qualifications Sue Kelman

PROPOSER ACKNOWLEDGMENT

"The undersigned hereby declares that he/she has informed himself/herself fully in regard to all conditions to the work to be done, and that he/she has examined the RFP and Specifications for the work and comments hereto attached. The Vendor proposes and agrees, if this submission is accepted, to contract with the Board of Sumter County Commissioners, to furnish all necessary materials, equipment, labor and services necessary to complete the work covered by the RFP and Contract Documents for this Project. The Vendor agrees to accept in full compensation for each item the prices named in the schedules incorporated herein."

PROPOSER'S FEE SCHEDULE MUST BE ATTACHED TO THIS PROPOSAL FORM


Signature

4/6/10
Date

[X] Check if exception(s) or deviation(s) to Specifications. Attach separate sheet(s) detailing reason and type for the exception or deviation.

This document must be completed and returned with your Submittal

Exceptions and Deviations

Part 1 Intent & General Information

Deductibles, Coinsurance Penalties, & Self-Insured Retention The Contractor shall be fully and solely responsible for any costs or expenses as a result of a coverage deductible, coinsurance penalty, or self-insured retention; including any loss not covered because of the operation of such deductible, coinsurance penalty, self-insured retention, or coverage exclusion or limitation. **For deductible amounts that exceed the amounts stated herein that are acceptable to the County, the Contractor shall, when requested by the County, maintain a Commercial Surety Bond in an amount equal to said deductible amount.**

****Blue Cross and Blue Shield of Florida does not agree with this statement.**

Right to Revise or Reject The County reserves the right, but not the obligation, to review and revise any insurance requirement, not limited to limits, coverages and endorsements based on insurance market conditions affecting the availability or affordability of coverage; or changes in the scope of work / specifications affecting the applicability of coverage. Additionally, the County reserves the right, but not the obligation, to review and reject any insurance policies failing to meet the criteria stated herein, or any insurer(s) providing coverage due to its poor financial condition or failure to operate legally. In such events, the County shall provide the Contractor written notice of such revision or rejections.

Response

ASO II funding, we agree.

Fully-Insured groups are subject to Florida law; for fully-insured groups mandated benefits cannot be excluded from coverage.

SUMTER COUNTY BOARD OF COUNTY COMMISSIONERS

The Sumter County Board of County Commissioners is a unit of local government and as such reserves the right to reject any and/or all proposals, reserves the right to waive any informalities or irregularities in the proposal or examination process, reserves the right to select low proposal per item, and reserves the right to award proposals and/or contracts in the best interest of the Sumter County Board of County Commissioners.

Deviation: Regarding the term, “per item”, BCBSF is a full-service health insurance carrier and does not unbundle our provider network or services under a fully insured or self-insured (Administrative Services Only) contract basis. Our Administrative Services Only (ASO) clients receive our full suite of services provided to our fully-insured groups. See (funding template pages) for listing of services under our contract.

RIGHT TO AUDIT RECORDS

The Sumter County Board of County Commissioners shall be entitled to audit the books and records of the Contractor or any sub-contractor to the extent that such books and records relate to the performance of the Agreement or any sub-contract to the Agreement. Such books and records shall be maintained by the Contractor for a period of three (3) years from the date of final payment under the Agreement and by the sub-contractor for a period of three (3) years from the date of final payment under the sub-contract unless a shorter period is otherwise authorized in writing.

Response

ASO II Response:

We routinely receive and accommodate audit requests from third-party audit firms engaged by their clients to assess claims accuracy and turnaround time. In addition, the Blue Cross and Blue Shield Association performs routine reviews of our activities, offering an extra level of protection to our clients.

Fully Insured Response:

We are committed to maintaining audit programs to ensure claims are paid accurately and appropriately. In the event the account has any questions related to the manner in which we are applying their benefits, upon due notice to us, we will conduct a review to investigate the nature of any such concerns. The results of the investigation would be shared with the group subject to any and all HIPAA guidelines. Audit of claims for fully insured groups are not typically permitted.

Part 5 Scope of Services

PROGRAM IMPLEMENTATION:

The successful Proposer will be expected to assist the broker in the re-enrollment process, to conduct employee orientation meetings and to present cost containment explanations and instructions.

There should be sufficient open enrollment support, including on site reps to answer questions.

The successful Proposer will be expected to provide a plan document, benefits I.D. cards (including prescription benefit information), certificates or booklets, and any other appropriate literature available (especially for orientation meetings) to describe the benefits to employees.

Indicate the procedure and assistance to be provided for enrollment of employees who become eligible after plan inception.

Response

We value every customer and feel confident that our proposal demonstrates our commitment to continue to administer your group benefit plan. Because we have worked with your group, the tasks involved in renewing your plan are minimal. Should you decide to change to one of our other benefit plans, we are committed to ensuring that a smooth transition to your new benefit plan is accomplished.

Our knowledgeable transition team will meet with Sumter County Board of Commissioners representatives to review and discuss the implementation plan and to set mutually acceptable start and end dates for each task. We are confident that we have the flexibility to respond in a rapid and efficient manner to meet Sumter County BOCC's needs.

Specific tasks to accommodate a change in benefit plan(s) are:

- Clarify benefit plan with Sumter County BOCC
- Determine enrollment and eligibility procedures;
- Prepare benefit summaries for employee education meetings;
- Educate employees;
- Review applications and all enrollment forms with Sumter County BOCC;
- Prepare draft benefit booklets/contracts (if applicable for non-standard benefits or ASO arrangements);

- **Execute Accounting and Retention Agreement (if applicable);**
- **Enter enrollment information into the Membership and Billing system to create/modify the group master file; and**
- **Issue contracts and identification cards, if applicable.**

CLAIMS SERVICE:

Proposers are expected to provide prompt claims service for benefits which require submission of claims.

Each Proposer should state the location and staffing of the claims office which will serve the BOCC, and the approximate time service may be expected for claims payments.

Response

The central location of our claims staff is located at our home office in Jacksonville, Florida. Walk-in service is available at office locations in Ft. Lauderdale, Ft. Myers, Gainesville, Jacksonville, Miami, Panama City, Pensacola, and West Palm Beach. Service is also provided in our retail center locations in Jacksonville, Pembroke Pines, Tampa and Miami.

Currently 96.14% of claims are paid within 30 days.

COBRA AND CONVERSION BENEFITS:

In addition to providing mandated COBRA benefits, Proposers shall make conversion benefits available to participants entitled to continue similar coverage, without evidence of insurability, as prescribed by Florida law. Retirees shall have an option to remain in the BOCC's regular group program.

Proposers are to state if they will administer COBRA enrollments and assure compliance with COBRA law. State separately the cost, if any, for these services.

Retirees shall have an option to remain in the BOCC's regular group program pursuant to Florida statutes.

HIPAA ADMINISTRATION – Proposers are expected to administer and assure compliance with the Health Insurance Portability and Accountability Act.

PROVISION OF LEGAL DEFENSE – It is expected that the insurer will provide a legal defense and/or pay claims in the event of suit by plan participants.

PREMIUM/CLAIMS REPORTING – The following information shall be provided to the BOCC, on a monthly basis, (within 30 days after the end of the month) including cumulative totals for the plan year, separately for participants in each category of plan offered in a format that will provide the following information:

2009-10	Employees/Retirees/COBRA			Dependents			Total	
Plan Year	Enrlmt	Premium	Claims	Enrlmt	Premium	Claims	Premium	Claims
July								
August								
September								
October								
November								
December								
January								

February								
March								
April								
May								
June								
TOTAL								

The above should be provided separately for employees and their dependents, retirees and their dependents and COBRA and their dependents, and total for all participants and all dependents. (Claims reports should be provided additionally for 18 months after plan termination.) **Please note that if the BOCC continues to “Self Fund” their claims, proposers will be expected to provide claim reports that include “Incurred” and “Paid” dates for each claim.**

LARGE CLAIMS DATA – Proposers shall be expected to provide the following information on a monthly basis, within 30 days after the end of the month.

For claims exceeding \$25,000:

Date	Class	Age	Sex	Amount Paid	Diagnosis	Prognosis

Class: E=Employee, R=Retiree, C=COBRA

Any costs to modify existing report formats to comply with the BOCC’s desire for this premium/claims experience information shall be included in the quoted premiums.

Proposers shall also be expected to provide an annual report for Large Claims exceeding \$75,000.

Response:

BCBSF provides a monthly reporting package that currently consists of:

- Monitoring report of claims and monthly exposures on total group
- Monitoring report of claims and monthly exposures on EMS division only (002,C02)
- Lag Report
- High Cost Claim Summary by Threshold on total group
- High Cost Claim Summary by Threshold on EMS division only (002,C02)
- High Cost Claim Detail on Claimants in Excess of \$75,000 (with PHI)

In response to this RFP, we can add the following reports to the monthly output, upon request.

Monitoring Reports by Relationship (EE/Sp/Ch) broken down by Actives, Cobra and Retirees.
See sample attached. (Examples 1 and 2)

Large Claims Data: We have a number of reports on high cost claimants to meet the County’s needs.

1. High cost claim detail is currently over specific threshold of \$75,000 is currently sent monthly and includes incurred and paid dates for every claim, as well as division, gender and diagnosis per claim line. At County’s request, we can revise this to a lower threshold, such as \$25,000. This report includes PHI.

2. Detailed back-up to the monthly claims invoice is available electronically for the County to access. This information includes, by claim: division, location code, product, coverage tier, relation (child, spouse), patient name, patient date of birth, contract identifier number, gender, claim number, service date, receipt date, paid date, paid amount and billed amount. This report includes PHI.
3. High Cost Cases \$50,000+ Summary No PHI: We have a new report format (available in MBI) that provides a view of high cost claimants exceeding \$50,000, their division, their status as employee or dependent, diagnosis, total amount paid per claimant for the 12 month period of the report, and number of prescriptions. Each claimant is listed by rank, based on size of case. Report compares this listing to a like prior period, and indicates whether the claimant was also a \$50,000 claimant the prior year. See example attached. (Example 3)

The examples provided are of additional claims reports that can be added to the monthly output, at the County's request, or pulled by Sumter County from MBI, the self-service reporting system.

WELLNESS:

WELLNESS PROGRAMS / SUPPORT FOR BOCC HEALTH FAIR – Proposers should indicate the types of wellness and disease management programs that are automatically included in their proposals, and also to provide concise descriptions of optional programs that the Proposers think will most benefit the BOCC, and their extra cost, if any.

HEALTH FAIR – It is expected that Proposers will include the costs of an annual health fair in their quoted premiums.

Indicate to what extent you can/will take responsibility for arranging and conducting, supporting and staffing an annual health fair. State if you think one health fair at one location is enough for this type and size of employer, or if more health fairs and/or additional locations should be preferred. State to what extent you can coordinate Support by the BOCC's providers of medical services (e.g. doctors, hospitals, labs, etc.) and other parties who can contribute to supporting and/or staffing the event(s).

What commitments (financial and otherwise, such as staffing, time-off for participants, providing incentives) will have to be made by the BOCC? As to the BOCC's share of these costs, can they be added to and included in the rates/premiums you are proposing, if so desired?

Also, Proposers should indicate to what extent they will provide assistance to the BOCC in ongoing prevention/health screenings activities beyond the health fair, (or included in the health fair) including such activities as:

- Health screenings (blood lipids, blood pressure, and body fat analysis).
- Flu shots in the fall.
- Annual cancer screenings (breast, skin and prostate).
- Completion of a web based Health Risk Assessment, which provides each participant a confidential and customized personal health report. Aggregate, de-identified data from the health screens and the HRA should be provided to the BOCC.

All costs for wellness programs and incentives shall be included in the quoted ASO fees.

Our Blueprint for Health initiative combines comprehensive care and wellness programs and personalized service. It helps consumers proactively identify health and wellness issues leading to smarter health care decisions, better health outcomes, improved employee productivity and satisfaction, and reduced health care costs. The following programs, combined with our chronic condition support, can impact member health and offer support at all stages – from prevention and wellness through a lifetime of care.

Health Risk Assessments

Health Risk Assessments (HRAs) are valuable tools that identify and evaluate patient risks, and then place these risks in the context of what matters to the patient. Our Better You from Blue health promotion programs offer either a scan-tron HRA tool or an online assessment in conjunction with their worksite wellness programs. Members complete an assessment and immediately receive an individualized report along with health coaching that focuses on overall wellness score, health risks, disease prevention and strategies for risk reduction. Our online member service center, MyBlueService, also offers a HRA through our partnership with WebMD. Participants receive practical, actionable steps to improve their health, and are linked to relevant content and tools. There are no additional costs for these services.

Worksite Wellness Comprehensive Program

Our Better You from Blue (BYfB) comprehensive health promotion program is designed for employers that desire a partnership for a robust health promotion program to help their employees live a healthy lifestyle. BYfB's regional team will partner with Sumter County BOCC to support the wellness program. This team consists of a clinical consultant to assist with direction and implementation, a program manager to assist with designing and implementing a health fair event, and an analyst to provide data mining and triaging of employees based on their health risk assessment results. Health educators offer individual onsite and/or telephonic health coaching. A Medical Director oversees the program offerings and can participate in meetings with Sumter County BOCC to review results.

The program will offer an annual health fair for employees utilizing an HRA paired with biometric screenings for blood pressure, blood sugar and cholesterol. Each employee will receive an individual report and the group will receive an aggregate report within 30 days of the fair. Employees identified at the health fair with critical screening scores requiring immediate medical attention will be triaged the day of the event to their physician or appropriate medical provider. Health coaches who were onsite at the health fair will contact the members with critical values within 72 hours of the event. Targeted referrals will be made to our Care and Disease Management programs. In addition, the BYfB program clinical staff will recommend a risk reduction action plan based on the aggregate report and assist with the implementation of this program. This will include at least three follow-up health promotion programs. BYfB is a value added service provided at no cost to our members or the group.

BCBSF's BYfB program implemented a health fair over two days on November 5 and 6, 2009, with screenings provided at several locations. We feel there is room for discussions with administrative staff to find the best way to make the events convenient for employees throughout the County to attend. Further, the most successful health fairs are those that involved leadership support for participation from the management of every department. Our ability to provide both onsite and online HRAs can increase participation in the

screening. However, one-on-one onsite counseling regarding HRA results is an excellent tool for motivating employees to make lifestyle changes. This proposal includes a \$75,000 contribution for wellness initiatives to assist Sumter County in continuing and enhancing your employee wellness programs. This can be used for employee participation incentives, flu shots, additional screenings, or any other programs. This contribution is in addition to the health fair and wellness programs described above.

The Executive Summary of the aggregate results of the health fair was presented to Sumter County on December 17, 2009. Attached is a copy. As a follow up to the health fair, wellness educational sessions have been arranged for Sumter County employees as follows.

Tuesday, May 11 10:00 am – 11:00 am

“10 Healthy Habits for Women”

910 N Main Street Bushnell, FL 33513 Room 142

Thursday, June 10 2:00 pm – 3:00 pm

“Tune up for Life” (Men Only)

Public Works Office: 310 E Anderson Street Bushnell, FL

Wednesday, Sept 8 10:00 am – 11:00 am

“Are You Heart Healthy”

910 N Main Street Bushnell, FL 33513 Room 142

Wednesday, Oct 6 10:00 am – 11:00 am

“Cancer Prevention”

910 N Main Street Bushnell, FL 33513 Room 142

Health Coaching

Through our partnership with Health Dialog, Health Coaches (specifically trained health care professionals such as Registered Nurses, Respiratory Therapists and Dieticians) are available 24/7, 365 days a year. Health Coaches interact with members and build relationships, as well as provide symptom management, support for significant medical decisions, and support for chronic conditions. This is available at no additional charge.

Next Steps

This program delivers an array of health education services to members identified with risk factors that lead to chronic disease. Next Steps provides members with specialized education based on their health risk, personal needs, and ethnicity and language preferences. Members are identified, stratified and assigned a risk score and contacted via phone and mail. Members receive clinical assessments, goals, plans, schedule and follow-up support. Next Steps is a value-added service available to all members.

Workplace Walking Program

Our WalkingWorks[®] program focuses on walking as an activity that is easily added to a regular routine and does not require special skills, expensive equipment, or a significant time commitment. The program encourages increased physical activity and can be self-directed or used in team-based competitions. Our program provides all the tools a company needs to implement a workplace fitness program at no cost. Employers also may purchase pedometers through BCBS at a reduced price.

Prenatal Support

Healthy Addition, our voluntary prenatal education and early intervention program, is designed to help expectant mothers, particularly those with high-risk pregnancies, take the necessary steps for a healthy pregnancy, birth and baby. Nurse Educators reinforce a doctor's treatment plan, monitor the member for potential problems and are liaisons for member's health care benefits and services.

Health Management Centers

Through our arrangement with WebMD our members have access to online Health Management Centers that provide support in their efforts to improve and maintain their health. The Centers provide tools that can help members tackle important health challenges and information to achieve a healthy future. The resources provided are tailored to the member based on the answers provided in the WebMD Personal Health Assessment and include:

- Stress – handle your stress by learning more about what you can do about it.
- Emotional Health – find out how important emotional health is to your physical health and your overall well-being.
- Blood Sugar – know about your blood sugar levels, so you can assess your risk of diabetes.
- Weight – uncover the facts about what's a healthy weight and how to get there.
- Tobacco Use – protect yourself by learning how to be, and stay, tobacco-free.
- Blood Pressure – discover what high blood pressure can do and how you can control it.
- Exercise – focus on exercise to improve your health and boost your well-being.
- Cholesterol – check your cholesterol to help you reduce your risk of heart disease.
- Alcohol Use – find out more about the link between alcohol and health.
- Substance Use – keep yourself healthy by avoiding improper use of drugs and medications.
- Safety – focus on safety to help you stay safe and healthy for many years to come.
- Nutrition – learn how dietary choices can put you on the road to good health.

Lifestyle Improvement Programs

In addition to the WebMD Health Management Centers, members have access to WebMD's Lifestyle Improvement Programs which address practical and educational aspects of behavior change. Online modules will provide a personalized, engaging, and highly interactive way for members to address and improve the following modifiable risk factors at their own pace:

- Smoking Cessation
- Stress Management
- Emotional Health
- Exercise
- Weight Management
- Nutrition

To provide members with choice, we also offer online modules powered by Health Dialog's Healthwise® Conversations for personalized support in lifestyle improvement. Whether members want to manage their weight, decrease stress in their life, quit smoking, improve their eating habits or make overall healthy lifestyle choices, these programs can help meet their individual wellness goals. Members may access any of these programs, at no additional charge, through a link on our website at www.bcbsfl.com. Online modules include:

- Getting active – Getting active and keeping up the momentum
- Healthy eating – Healthy eating and keeping up the momentum
- Healthy weight – Getting to a healthy weight and keeping up the momentum

- Healthy thinking – Keeping healthy thoughts throughout the day
- Quitting smoking again – How to quit for good
- Sleeping well – Getting a good night's rest for your health
- Dealing with low back pain – How to best deal with your low back pain

Health-Related Product and Service Discounts

Our national discount program helps members stretch their premium dollars by providing exclusive access to information, discounts, and savings. Our program includes select savings on products and services employees can use to improve and maintain health every day, including:

- Health and Wellness - Exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition, and more. In Sumter County, there are four Curves fitness centers offering BCBSF members membership discounts through this program, at the following locations:

Bushnell
910 N Main St.
Bushnell, FL 33513
352-568-2900

Ridge Manor, FL
31134 Cortez Blvd.
Brooksville, FL 34602
352-796-4423

The Villages-Oxford, FL
1072 Lake Sumter Landing
The Villages, FL 32162
352-205-8693

Lady Lake, FL
974 Del Mar Dr.
Lady Lake, FL 32159
352-350-2946

- Family Care - Decision support tools for family care, including how to choose a caregiver or a long-term care insurance provider. Plus access to emotional support to deal with care of a family member.
- Healthy Travel - Exclusive travel savings for healthy spa vacations and wellness getaways.
- Financial Well-Being - Information to help plan for health care in retirement and learn about Medicare and long-term care insurance

These services are value added and available to all BCBSF members. Access to alternative medicine discounts are available to members for an individual fee.

Member Magazine

Members receive a copy of our member magazine, Florida Blue, that provides a spectrum of themes highlighting health and wellness, illness management, seasonal topics and industry news. Our members are given insight into programs and exclusive member offers that will

aid them in making the best decisions about their health care. Members will receive a direct mail copy and may also read it online at www.bcbsfl.com.

STATEMENT OF TERMS AND CONDITIONS

PUBLIC ENTITY CRIME: A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a Proposal/Bid on a contract to provide any goods or services to a public entity, for the construction or repair of a public building or public work, may not submit Proposals/Bids on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017, for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.

INDEMNIFICATION: The Contractor agrees to indemnify and hold harmless Board of Sumter County Commissioners, and their elected officials, employees and volunteers from and against all claims, losses and expenses, including legal costs, arising out of or resulting from, the performance of this contract, provided that any such claims, damage, loss of expenses is attributed to bodily injury, sickness, disease, personal injury or death, or to injury to or destruction of tangible property including the loss or loss of use resulting there from and is caused in whole or in part by any negligent act or omission of the tenant.

PROHIBITION OF LOBBYING: During the black out period which is, the period between the time the submittals for Invitation to Bid or the Request for Proposal, or Qualifications, or information, as applicable, are received at Contracts / Purchasing and the time the Board awards the contract, no proposer, no lobbyist, principal, or other person may lobby, on behalf of a competing party in a particular procurement matter, any member of the Board, or any Board employee other than the Budget & Purchasing Manager. Violation of this provision may result in disqualification of violating party. All questions regarding this Request for Proposal (RFP) or Invitation to Bid (BID) must be submitted in writing to the Board's Budget & Purchasing Manager.

ANTI TRUST LAWS: By submission of a signed RFP or BID, the successful Vendor acknowledges compliance with all antitrust laws of the United States and the State of Florida, in order to protect the public from restraint of trade, which illegally increases prices.

CONFLICT OF INTEREST: The award of the contract hereunder is subject to the provisions of Chapter 112 of the Florida Statutes. Vendors shall disclose the name of any Officer, Director, Partner, Associate, or Agent who is also an Officer, Appointee, or Employee of any of the Boards at the time of the RFP or BID, or at the time of occurrence of the Conflict of Interest thereafter.

INTERPRETATION, CLARIFICATIONS AND ADDENDA: No oral interpretations will be made to any vendor as to the meaning of the RFP/BID Contract Documents. Any inquiry or request for interpretation received by the Budget & Purchasing Manager before the date listed herein will be given consideration. All such changes or interpretations will be made in writing in the form of an addendum and, if issued, will be distributed at or after the Pre-Proposal/Pre-Bid Conference, mailed or sent by available or electronic means to all attending prospective Submitters prior to the established RFP/BID opening date. Each Vendor shall acknowledge receipt of such addenda in the space provided. In case any Proposer/Bidder fails to acknowledge receipt of such addenda or addendum, his offer will nevertheless be construed as though it had been received and acknowledged and the submission of his bid will constitute acknowledgment of the receipt of same. All addenda are a part of the RFP/BID FORMS and each Proposer/Bidder will be bound by such addenda, whether or not received by him. It is the responsibility of each proposer/bidder to verify that he has received all addenda issued before RFP's/BID's are opened. In the case of unit price items, the quantities of work to be done and materials to be furnished under this RFP/BID Contract are to be considered as approximate only and are to be used solely for the comparison of RFP's/BID's received. The Board and/or his CONSULTANT do not expressly or by implication represent that the actual quantities involved will correspond exactly therewith; nor shall the Vendor plead misunderstanding or deception because of such estimate or quantities of work performed or material furnished in accordance with the Specifications and/or Drawings and other Proposal/Bid Documents, and it is understood that the quantities may be increased or diminished as provided herein without in any way invalidating any of the unit or lump sum prices bid.

GOVERNING LAWS AND REGULATIONS: The vendor is required to be familiar with and shall be responsible for complying with all federal, state and local laws, ordinances, rules and regulations that in any manner affect the work.

PROPRIETARY/CONFIDENTIAL INFORMATION: Vendors are hereby notified that all information submitted as part of, or in support of RFP's/BID's, will be available for public inspection ten days after opening of the RFP's/BID's or until a short list is recommended whichever comes first, in compliance with Chapter 119, and 287 of the Florida Statutes. Any person wishing to view the RFP's/BID's must make an appointment by calling the Budget & Purchasing Manager at (352) 793-0200. All RFP's/BID's submitted in response to this solicitation become the property of the Board. Unless information submitted is proprietary, copy written, trademarked, or patented, the Board reserves the right to utilize any or all information, ideas, conceptions, or portions of any RFP/BID, in its best interest.

TAXES: The Board of Sumter County Commissioners is exempt from any taxes imposed by the State and/or Federal Government. Exemption certificates will be provided upon request.

NON-COLLUSION DECLARATION: By signing this RFP/BID, all Vendors shall affirm that they shall not collude, conspire, connive or agree, directly or indirectly, with any other Proposer, firm, or person to submit a collusive or sham Proposal in connection with the work for which their RFP/BID has been submitted; or to refrain from Bidding in connection with such work; or have in any manner, directly or indirectly, sought by person to fix the price or prices in the RFP/BID or of any other Bidder, or to fix any overhead, profit, or cost elements of the RFP/BID price or the RFP/BID price of any other Bidder, or to secure through any collusion, conspiracy, connivance, or unlawful agreement any advantage against any other Bidder, or any person interested in the proposed work.

PROPOSER RESPONSIBILITY: Invitation by the Boards to vendors is based on the recipient's specific request and application to DemandStar by Ornvia at www.DemandStar.com [(800) 711-1712] or as the result of response by the public to the legal advertisements required by State law. Firms or individuals submit their responses on a voluntary basis, and therefore are not entitled to compensation of any kind.

OWNERSHIP OF SUBMITTALS: All responses, inquiries or correspondence relating to or in reference to this RFP/BID, and all other reports, charts, displays, schedules, exhibits and other documentation submitted by the vendors will become the property of the Board. Reference to literature submitted with a previous RFP/BID will not relieve the Bidder from including any required documents with this RFP/BID.

EXAMINATION OF BID DOCUMENTS: Each Bidder shall carefully examine the RFP/BID Document to ensure all pages have been received, all drawings and/or Specifications and other applicable documents are included, and shall inform himself thoroughly regarding any and all conditions and requirements that may in any manner affect cost, progress or performance of the work to be performed under the Contract. Ignorance on the part of the CONTRACTOR will in no way relieve him of the obligations and responsibilities assumed under the Contract.

VENDOR RESPONSIBILITY: Vendors are fully and completely responsible for the labeling, identification and delivery of their submittals. The Budget & Purchasing Manager will not be responsible for any mislabeled or misdirected submissions, nor those handled by delivery persons, couriers, or the US Postal Service.

DRUG FREE WORKPLACE: All Proposers/Bidders shall submit the enclosed, duly signed and notarized form entitled "Drug Free Workplace Certificate". The Drug Free Workplace Vendor shall have the burden of demonstrating that his program complies with Section 287.087 of the Florida Statutes, and any other applicable state law.

BOARD OF SUMTER COUNTY COMMISSIONERS, are political subdivisions of the State of Florida, and reserve the right to reject any and/or all submittals, reserve the right to waive any informalities or irregularities in the examination process, and reserve the right to award contracts and/or in the best interest of the Boards. Submittals not meeting stated minimum terms and qualifications may be rejected by the Boards as non-responsive. The Boards reserve the right to reject any or all submittals without cause. The Boards reserves the right to reject the submission of any Vendor in arrears or in default upon any debt or contract to the Boards, or who has failed to perform faithfully any previous contract with the Boards or with other governmental agencies.

PUBLIC RECORDS LAW: Correspondence, materials and documents received pursuant to this RFP/BID become public records subject to the provisions of Chapter 119, Florida Statutes.

VERIFICATION OF TIME: Nextel time is hereby established as the Official Time of the Boards.

PREPARATION OF PROPOSALS/BIDS:

Signature of the Bidder: The Bidder must sign the RFP/BID FORMS in the space provided for the signature. If the Proposer/Bidder is an individual, the words "doing business as _____," must appear beneath such signature. In the case of a partnership, the signature of at least one of the partners must follow the firm name and the words, "Member of the Firm" should be written beneath such signature. If the Proposer/Bidder is a corporation, the title of the officer signing the RFP/BID on behalf of the corporation must be stated and evidence of his authority to sign the RFP/BID must be submitted. The Proposer/Bidder shall state in the RFP/BID FORMS the name and address of each person interested therein.

Basis for Bidding: The price proposed for each item shall be on a lump sum or unit price basis according to specifications on the RFP/BID FORM. The proposed prices shall remain unchanged for the duration of the Contract and no claims for cost escalation during the progress of the work will be considered, unless otherwise provided herein.

Total Proposed Price/Total Contract Sum Proposed: If applicable, the total price bid for the work shall be the aggregate of the lump sum prices proposed and/or unit prices multiplied by the appropriate estimated quantities for the individual items and shall be stated in figures in the appropriate place on the RFP/BID FORM. In the event that there is a discrepancy on the RFP/BID FORM due to unit price extensions or additions, the corrected extensions and additions shall be used to determine the project bid amount.

TABULATION: Those wishing to receive an official tabulation of the results of the opening of this RFP/BID are to submit a self-addressed, stamped business size (No. 10) envelope, prominently marked on the front lower left side, with the RFP identification. Tabulation requested by telephone, fax or electronic media will not be accepted.

OBLIGATION OF WINNING BIDDER: The contents of the RFP/BID of the successful proposer/bidder will become contractual obligations if acquisition action ensues. Failure of the successful Proposer/Bidder to accept these obligations in a contract may result in cancellation of the award and such vendor may be removed from future participation.

AWARD OF BID: It is the Boards' intent to select a vendor within **sixty (60) calendar days** of the deadline for receipt of Proposals/Bids. However, Proposals/Bids must be firm and valid for award for at least **ninety (90) calendar days** after the deadline for receipt of the RFP/BID.

ADDITIONAL REQUIREMENTS: The firms shall furnish such additional information as the Boards may reasonably require. This includes information which indicates financial resources as well as ability to provide the services. The Boards reserve the right to make investigations of the qualifications of the firm as it deems appropriate.

PREPARATION COSTS: The Boards shall not be obligated or be liable for any costs incurred by Proposers/Bidders prior to issuance of a contract. All costs to prepare and submit a response to this RFP/BID shall be borne by the Proposer/Bidder.

TIMELINESS: All work will commence upon authorization from the Boards' representative (Budget & Purchasing Manager). All work will proceed in a timely manner without delays. The Contractor shall commence the work UPON RECEIPT OF NOTICE TO PROCEED and/or ORDER PLACED (PURCHASE ORDER PRESENTED), and shall deliver in accordance to the terms and conditions outlined and agreed upon herein.

DELIVERY: All prices shall be FOB Destination, Sumter County, Florida, inside delivery unless otherwise specified.

ADDITIONAL SERVICES/PURCHASES BY OTHER PUBLIC AGENCIES ("PIGGY-BACK"):

The Vendor by submitting a Bid acknowledges that other Public Agencies may seek to "Piggy-Back" under the same terms and conditions, during the effective period of any resulting contract – services and/or purchases being offered in this Bid, for the same prices and/or terms proposed. Vendor has the option to agree or disagree to allow contract Piggy-Backs on a case-by-case basis. Before a Public Agency is allowed to Piggy-Back any contract, the Agency must first obtain the vendor's approval – without the vendor's approval, the seeking Agency cannot Piggy-Back.

PLANS, FORMS & SPECIFICATIONS: Bid Packages are available from the Budget & Purchasing Manager. These packages are available for pickup or by mail. If requested to mail, the Proposer/Bidder must supply a courier account number (UPS, FedEx, etc.). Proposers/Bidders are required to use the official RFP/BID FORMS, and all attachments itemized herein, are to be submitted as a single document. Any variation from the minimum specifications must be clearly stated on the RFP/BID FORM and/or Exceptions/Deviations Sheet(s). Only one set of plans, forms, and specifications will be furnished each company or corporation interested in submitting a proposal/bid. RFP/BID FORM documents for this project are free of charge and are available on-line and are downloadable (vendor must pay any DemandStar fees or any shipping).

MANUFACTURER'S NAME AND APPROVED EQUIVALENTS: Any manufacturer's names, trade names, brand names, information and/or catalog numbers listed in a specification are for information and not intended to limit competition unless otherwise indicated. The Proposer/Bidder may offer any brand for which he is an authorized representative, which meets or exceeds the RFP/BID specification for any item(s). If RFP's/BID's are based on equivalent products, indicate on the RFP/BID FORM the manufacturer's product name and literature, and/or complete specifications. Reference to literature submitted with a previous RFP/BID will not satisfy this provision. The Proposer/Bidder shall explain in detail the reason(s) why the proposed equivalent will meet the specifications and not be considered an exception thereto. RFP's/BID's which do not comply with these requirements are subject to rejection. RFP's/BID's lacking any written indication of intent to quote an alternate brand will be received and considered in complete compliance with the specifications as listed on the RFP/BID FORM. The Budget & Purchasing Manager is to be notified, in writing, of any proposed changes in materials used, manufacturing process, or construction. However, changes shall not be binding upon the Boards unless evidenced by a Change Notice issued and signed by the Budget & Purchasing Manager, or designated representative.

QUANTITIES: The quantities as specified in this RFP/BID are estimates only and are not to be construed as guaranteed minimums.

SAMPLES: Samples of items, when called for, shall be furnished free of expense, and if not destroyed may, upon request, be returned at the Proposer's/Bidder's expense. Each sample shall be labeled with the Proposer's/Bidder's name, manufacturer brand name and number, RFP/BID number and item reference. Samples of successful Proposer's/Bidder's items may remain on file for the term of the contract. Request for return of samples shall be accompanied by instructions which include shipping authorization and must be received at time of opening. Samples not returned may be disposed of by the Boards within a reasonable time as deemed appropriate.

DOCUMENT RE-CREATION: Vendor may choose to re-create any document(s) required for this solicitation, but must do so at his own risk. All required information in the original Board format must be included in any re-created document. Submittals may be deemed non-responsive if required information is not included in any re-created document.

ACKNOWLEDGED:

(Signature and Date)



This document must be completed and returned with your Submittal

This document must be completed and returned with your Submittal

DRUG FREE WORKPLACE CERTIFICATE

I, the undersigned, in accordance with Florida Statute 287.087, hereby certify that,

Blue Cross and Blue Shield of Florida, Inc.

(print or type name of firm)

- Publishes a written statement notifying that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the workplace named above, and specifying actions that will be taken against violations of such prohibition.
- Informs employees about the dangers of drug abuse in the work place, the firm's policy of maintaining a drug free working environment, and available drug counseling, rehabilitation, and employee assistance programs, and the penalties that may be imposed upon employees for drug use violations.
- Gives each employee engaged in providing commodities or contractual services that are under proposal or bid, a copy of the statement specified above.
- Notifies the employees that as a condition of working on the commodities or contractual services that are under proposal or bid, the employee will abide by the terms of the statement and will notify the employer of any conviction of, plea or guilty or nolo contendere to, any violation of Chapter 1893, or of any controlled substance law of the State of Florida or the United States, for a violation occurring in the work place, no later than five (5) days after such conviction, and requires employees to sign copies of such written (*) statement to acknowledge their receipt.
- Imposes a sanction on, or requires the satisfactory participation in, a drug abuse assistance or rehabilitation program, if such is available in the employee's community, by any employee who is so convicted.
- Makes a good faith effort to continue to maintain a drug free work place through the implementation of the drug free workplace program.
- "As a person authorized to sign this statement, I certify that the above named business, firm or corporation complies fully with the requirements set forth herein".

[Signature]

Authorized Signature

4/6/10

Date Signed

State of: Florida

County of: Duval

Sworn to and subscribed before me this 8th day of April, 2010

Personally known X or Produced Identification _____
(Specify Type of Identification)

Melinda Lima

Signature of Notary

My Commission Expires 12/13/2013

(seal)



This document must be completed and returned with your Submittal
DISCLOSURE OF SUBCONTRACTORS, SUBCONSULTANTS AND SUPPLIERS

SUBCONTRACTOR LICENSE INFORMATION MUST BE SUBMITTED WITH THE RFP, IN ORDER FOR SUMTER COUNTY TO VERIFY THAT THE SUBCONTRACTOR ARE IN FACT LICENSE PERFORM THEIR TRADE SCOPE OF WORK.

Name of Firm Submitting Proposal:

Blue Cross and Blue Shield of Florida, Inc.

(Print or Type)

Name of Person Submitting Proposal:

Sue Kelman

(Print or Type)

Please list all Subcontractors, or Material \ Equipment Suppliers to be used in connection with performance of this contract. Attach additional sheets as necessary.

Name of Firm or Agency: Affiliated Computer Services (ACS)

Address:

Telephone:

Contractor's License number

Contact Name / Title:

Name of Firm or Agency: Alicare Medical Management

Address: 8C Industrial Way; Salem, NH 03079

Telephone:

Contractor's License number

Contact Name / Title:

Name of Firm or Agency: Health Dialog

Address: Sixty State Street, 11th floor; Boston, MA 02109

Telephone:

Contractor's License number

Contact Name / Title:

Name of Firm or Agency: MHNET

Address: 1211 Semoran Blvd., Ste 355; Casselberry, Florida, 32707

Telephone:

Contractor's License number

Contact Name / Title:

Name of Firm or Agency: National Imaging Associates, Inc. (NIA)

Address: c/o Magellan Health Services, Inc. 55 Nod Rd, Avon, CT 06001

Telephone:

Contractor's License number

Contact Name / Title:

We oversee and monitor services that are subcontracted and maintain full responsibility and accountability for any such arrangements.